

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Nelson, Carla CTR \(NHTSA\)](#)
Subject: FW: auto safety
Date: Monday, March 25, 2013 9:56:16 AM
Attachments: [10502115.pdf](#)

From: EVOQ (NHTSA)
Sent: Friday, March 22, 2013 7:00 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: auto safety

Kristin Berry
BLF Technologies Inc.
on assignment with
National Highway Traffic Safety Administration
Dept. Of Transportation
kristin.berry@dot.gov
202-366-0699, W48-212

From: [REDACTED]
Sent: Thursday, March 21, 2013 4:13 PM
To: EVOQ (NHTSA)
Subject: auto safety

Reply to vehicle owners questionnaire.

[REDACTED]
[REDACTED]
Port Orange, Fl. [REDACTED]
Vin # JTNJXBO1CJ1 [REDACTED]



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-MAR-2013

Repository Reference No.
10502115**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City PORT ORANGE

State FL

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTNJXB01C [REDACTED]

Make

SCION

Model

IQ

Model Year

2012

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

 Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

23-JAN-2013

 Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 010000 STEERING

Failure Mileage

1500

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 SCION IQ. THE CONTACT STATED THAT WHILE DRIVING 40 MPH OVER A ROAD BUMP, THE CONTACT TEMPORARILY LOST CONTROL OF THE VEHICLE. THE CONTACT STATED THAT THE STEERING SYSTEM WAS NOT STABLE. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR DIAGNOSTIC TESTING AND THE DEALER PERFORMED A FRONT END ALIGNMENT. THE FAILURE WAS NOT CORRECTED. THE CONTACT CONTINUED TO LOSE CONTROL OF THE VEHICLE AFTER DRIVING OVER A ROAD BUMP. THE CONTACT CALLED THE MANUFACTURER. THE MANUFACTURER SENT A REPRESENTATIVE TO FURTHER EXAMINE THE VEHICLE. THE FAILURE MILEAGE WAS 1,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.