

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JUN 11 2013 01-MAR-2013	Repository ☐ Reference No. 10500913
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]	
City MOUNT VERNON	State NY	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WBAKA83589C [REDACTED]		Make BMW	Model 7-SERIES
		Model Year 2009	
Date Purchased 7/6/12	Dealer's Name and Telephone Number PACE BMW 914 670 0011		Engine: No: Cylinders 8
Original Owner ☐	Dealer's City MAMARONECK	State NY	Fuel Type: GAS
Transmission Type AUTO	☒ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure: BRAKES
		Incident Date(s) 01-SEP-2012	8/16/13 @ 7 ³⁰ p brakes Failed
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: BRAKES (PWS)		Failure Mileage 36000	Failure Speed 0 miles
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2009 BMW 750I. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS AND COMING TO A STOP, THE BRAKES PULSATED. THE VEHICLE WAS TAKEN TO THE DEALER. AFTER DIAGNOSIS THEY ADVISED HIM THAT THEY WERE UNABLE TO DUPLICATE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED. THE FAILURE MILEAGE WAS APPROXIMATELY 36,000. THE CURRENT MILEAGE WAS APPROXIMATELY 43,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

my main concern is the Brakes, however I have
a complaint about the battery and gas gauge as well. the
battery dies really fast if I don't drive the car for
a day or for an extended period the battery dies. I was
told I needed to plug the car up to a charger or drive
longer which was not told to me when I was purchasing
the car. My gas gauge is also off. (not accurate) &
after about 2 weeks of owning the car while driving the
dash board went blank and the gas gauge never worked
again.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

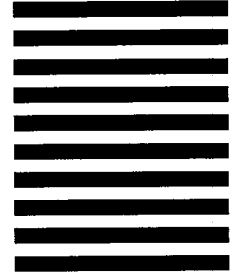
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

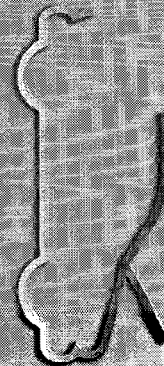
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

CUSTOMER #: 9146207879
UNIT# PBR4274

185911

INVOICE

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



MOUNT VERNON, NY

HOME

BUS:

CONT

CELL:

PAGE 1

NYS REPAIR SHOP# 7102380

SERVICE ADVISOR: 97755 MICHAEL GIORDANO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAC
BLACK SAPF	09	BMW 750i	WB3AK835890		37078/37088	T8325
DEL DATE	PROD DATE	WARR EXP	PROMISED	PS NO	RATE	PAYMENT
05JUL12 DD			19:00 20JUL12		145.00	CASH
R.O. OPENED	READY	OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY				
CERTIFIED						
11:07 20JUL12	16:37 24JUL12					

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A C/S abs malfunction STABILIZATION WARNING MESSAGE CAME ON AND STAYED

ON FOR APP 2 HRS.

NPF NO PROBLEM FOUND

1900 CW 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

37088 TEST DROVE. STABILIZATION MALFUNCTION WARNING DID NOT COME ON. FAULT 480A69 STORED IN DSC. PERFORMED TEST PLAN AT3450 DSC 10 RE. RESULT: FAULT HAS OCCURRED FEWER THAN 3 TIMES AND IS NOT PRESENT, NO MEASURES NECESSARY. DO NOT DELETE FAULT, DO NOT REPLACE DSC UNIT, DIAGCODE: D3450_00000000_30_903. CLEARED FAULT. TEST DROVE AGAIN. FAULT DID NOT RETURN.

B C/S THE SIDE CAMMERAS SOMETIMES WILL NOT STAY ON. THE SCREEN FLICKERS THEN GOES BLANK. REAR CAMMERA WORKS FINE.

CAUSE: Control unit TRVC / TRSVC rear side view camera Permanent malfunction

0000556 Performing vehicle test (with vehicle diagnosis system)

1900 WW1

(N/C)

6653530 Removing and installing left or right bumper camera

1900 WW1

(N/C)

6653671 Replacing control unit for top rear side view camera (TRSVC) (after vehicle diagnosis) (without programming encoding,

1900 WW1

(N/C)

6699000 Job time without allowance for electronic transceiver systems

1900 WW1

(N/C)

6100730 Programming encoding control unit(s) (after vehicle test)

1900 WW1

(N/C)

1 66-53-9-267-919 CU FOR TOP REAR SIDE VI

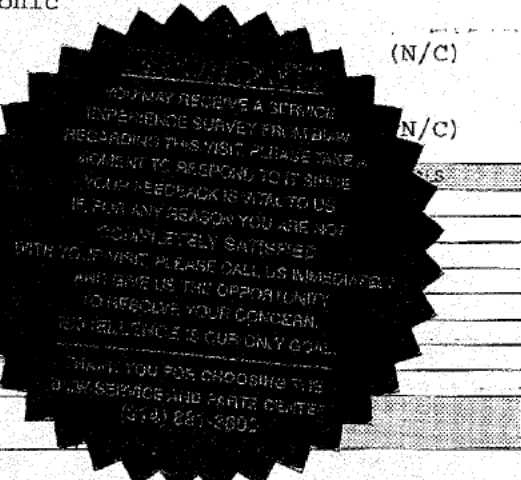
ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF

The factory warranty of the warranties of the sale of this item. Seller hereby expresses warranties other implied, including warranty of merchantability for a period of one year. Seller neither authorizes any other assume for it any connection with the sale item/terms.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE



CUSTOMER #: 9146207879
UNIT# PBR4274

185911

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



INVOICE

PAGE 2

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME

CONT

BUS:

CELL:

SERVICE ADVISOR: 97755 MICHAEL GIORDANO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK SAPPH	09	BMW 750i	WBAKA835890		37078/37088	T8325	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PG NO	RATE	PAYMENT	INV DATE
05JUL12 DD			19:00 20JUL12		145.00	CASH	24JUL12
H.O. OPENED		READY		OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY CERTIFIED			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				C:669999			(N/C)
				FC: 6653041500			
				PART#:			
				COUNT:			
				CLAIM TYPE:			
				AUTH CODE:			

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

37088 VERIFIED CUSTOMER CONCERN. AFTER THEY ARE ON FOR AWHILE, THE SIDE VIEW CAMMERAS WILL FLICKER AND SHUT OFF. BOTH SIDES DO THIS, BUT THE RIGHT SIDE IS WORSE. PERFORMED A SHORT TEST. RESULT: NO RELEVANT FAULTS STORED. PERFORMED TEST PLAN AT6512_VIDDIAGN. REMOVED LF SIDEVIEW CAMERA AND INSPECTED FOR DAMAGE AND LOOSE CONNECTIONS. RESULT: NO PROBLEM FOUND. REMOVED TRSVC MODULE. TESTED CONTINUITY OF THE CIRCUIT FROM THE TRSVC MODULE TO THE LF CAMERA. RESULT: .5 OHMS, OK. REMOVED RF CAMERA. AGAIN, NO LOOSE CONNECTION OR DAMAGE FOUND. TESTED CONTINUITY OF THE CIRCUIT FROM THE TRSVC MODULE TO THE RF CAMERA. RESULT: .4 OHMS, OK. THE MODULE HAS FAILED INTERNALLY. RESULT OF TEST PLAN: REPLACE TRSVC MODULE, DIAGCODE: D6650 TRSVC000_90_002. INSTALLED A NEW MODULE. PROGRAMMED/ENCODED VEHICLE. THE DRIVER'S SEAT LOST CALIBRATION DURING PROGRAMMING. PERFORMED ANOTHER SHORT TEST. CALIBRATED SEAT. TESTED FUNCTION. THE CAMERAS NO LONGER FLICKER OR SHUT OFF.<<10FRU WORKTIME GIVEN FOR REMOVING AND INSTALLING RIGHT FRONT CAMER AND EXECUTING TEST PLAN>>

C C/S THE REAR OF THE CAR FEELS UNSTABLE AT TIMES WHILE DRIVING.
U UNABLE TO DUPLICATE OR VERIFY AT THIS TIME

1900 CW 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

37088 TEST DROVE, CANNOT DUPLICATE OR VERIFY AT THIS TIME.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.		STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.		DESCRIPTION	TOTALS
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)		CUSTOMER SIGNATURE		LABOR AMOUNT	
				PARTS AMOUNT	
				GAS, OIL, LUBE	
				SUBLET AMOUNT	
				MISC. CHARGES	
				TOTAL CHARGES	
				LESS INSURANCE	
				SALES TAX	
				PLEASE PAY THIS AMOUNT	

BMW Service & Parts

CUSTOMER #: 9146207879
UNIT# PBR4274

185911

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Fax: (914) 881-3638



INVOICE

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NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 97755 MICHAEL GIORDANO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/CUT	TAG	
BLACK SAPPH	09	BMW 750i	WBAKA83589C		37078/37088	T8325	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	
05JUL12 DL			19:00 20JUL12		145.00	CASH	
RO OPENED	READY	OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY CERTIFIED					
11:07 20JUL12	16:37 24JUL12						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

created 2012-07-18 04:45:00pm
taken by Alvin Ba ndhan

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: 9146207879
UNIT# PBR4274

187565

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



INVOICE

PAGE 1

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 97755 MICHAEL GIORDANO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK SAPPH	09	BMW 750i	WBAKA83589C		37790/37799	IT3125
DEL DATE	PROD DATE	WARR EXP	PROMISED	PG NO	RATE	PAYMENT
05JUL12 DD			19.00 20AUG12		145.00	CASH
R.O. OPENED	READY	OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY				
CERTIFIED						

11:19 07AUG12 / 11:43 17AUG12

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A G/S ABS STABILIZATION CHASSIS LIGHT COMES ON AT TIMES, LAST TIME IT

CAME ON WHILE SITTING AT IDLE WAITING FOR SOMEONE.

CAUSE: DSC control unit Permanent malfunction

3452516 Removing and installing or replacing DSC
control unit (with Job No. 34 50 003) (not
including programming encoding,

1900 WW1

(N/C)

0000556 Performing vehicle test (with vehicle
diagnosis system)

1900 WW1

(N/C)

6100730 Programming encoding control unit(s)
(after vehicle test)

1900 WW1

(N/C)

6100980 Continuing vehicle test and performing
Quick delete (with Job No. 61 00 730)

1900 WW1

(N/C)

6135633 Replacing central gateway module (after
vehicle diagnosis) (FRU not including
programming encoding, see 61 00 ...)

1900 WW1

(N/C)

6100731 Additional work after first termination
while programming encoding (with Job No. 61
00 730)

1900 WW1

(N/C)

6199000 (Working time without FRU
specification/vehicle electrical system)

1900 WW1

(N/C)

1 34-52-6-850-071 REPAIR KIT, CONTROL

DSC:345020

(N/C)

1 81-22-0-142-156 BRAKE FLUID:8325

(N/C)

1 403B B/CLEANER

(N/C)

1 61-35-9-267-514 CENTRAL GATEWAY

MODULE:613020

(N/C)

PC: 3452101500

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE
SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY
MANUFACTURER'S REPRESENTATIVE.

Imp
W
Title
Seller
author
assum
convent
Item/Items

YOU MAY RECEIVE A SERVICE
EXPERIENCE SURVEY FROM BMW.
REGARDING THIS VISIT PLEASE TAKE A
MOMENT TO RESPOND TO IT SINCE
YOUR FEEDBACK IS VITAL TO US.
IF FOR ANY REASON YOU ARE NOT
COMPLETELY SATISFIED
WITH YOUR VISIT PLEASE CALL US IMMEDIATELY
AND GIVE US THE OPPORTUNITY
TO RESOLVE YOUR CONCERN.
EXCELLENCE IS OUR ONLY GOAL.
THANK YOU FOR CHOOSING THE
BMW SERVICE AND PARTS CENTER.
(914) 881-3600

TOTALS

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

(DATE)

CUSTOMER SIGNATURE

PLEASE PAY
THIS AMOUNT

BMW Service & Parts

CUSTOMER #: 9146207879
UNIT# PBR4274

187565

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



INVOICE

PAGE 2

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 97755 MICHAEL GIORDANO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK SAPPH	09	BMW 750i	WBAKA835890		37790/37799	IT3125	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05JUL12 DE			19:00 20AUG12		145.00	CASH	17AUG12
R.O. OPENED		READY		OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY			
		CERTIFIED					
11:10 07AUG12		11:43 17AUG12					
LINE OPCODE TECH TYPE HOURS				LIST	NET	TOTAL	

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

37799 VERIFIED CONCERN. PERFORMED A SHORT TEST. RESULT: FAULT 480A69 STORED IN DSC FOR BRAKE PRESSURE SENSOR. PERFORMED THE APPLICABLE TEST PLAN AND ONCE AGAIN WAS DIRECTED TO CLEAR THE FAULT. THE VEHICLE WAS HERE VERY RECENTLY FOR THE SAME PROBLEM. THE FAULT WILL CONTINUE TO SET IF IT IS CLEARED WITH NO REPAIR. REMOVED LEFT SIDE UNDERBODY COVER-AND LF WHEEL ARCH COVER. UNPLUGGED DSC MODULE. TESTED FOR VOLTAGE AT PINS 1, 32, AND 45. RESULT: VOLTAGE PRESENT, POWER CIRCUITS ARE OK. TESTED CONTINUITY TO GROUND AT PINS 16 AND 47. RESULT: THERE IS CONTINUITY TO GROUND AT BOTH PINS. THE BRAKE PRESSURE SENSOR IS INTERNAL TO THE DSC MODULE AND IS MALFUNCTIONING INTERMITTENTLY. REPLACED DSC MODULE. PERFORMED DSC BRAKE BLEED PROCEDURE TO REMOVE ALL AIR. PROGRAMMED/ENCODED THE VEHICLE. VEHICLE FAILED PROGRAMMING. ATTEMPTED TO PERFORM ANOTHER SHORT TEST, BUT THE VEHICLE WILL NOT RECOGNIZE TERMINAL 15. PERFORMED A BATTERY RESET FOR 1 HOUR. STILL THE VEHICLE WILL START, BUT THE CLUSTER IS BLANK AND I CANNOT PERFORM A SHORT TEST. ATTEMPTED TO PERFORM THE WORK AROUND OUTLINED IN SIB 09 02 10. INSTALLED A FUSED JUMPER WIRE BETWEEN PINS 1 AND 16 OF THE OBD PLUG. ATTEMPTED ANOTHER SHORT TEST, BUT STILL THE SHORT TEST FAILS TO START. THE VEHICLE FAILED WHILE THE ZGM WAS PROGRAMMING, SO I STARTED MY DIAGNOSIS THERE. TESTED POWER TO THE MODULE. RESULT: 12V AVAILABLE AT PIN 39, A51*1B. TESTED CONTINUITY TO GROUND AT PIN 19, A51*1B. RESULT: .1 OHMS TO GROUND, OK. REPLACED ZGM. WHEN I PLUGGED IN THE NEW ZGM, THE CLUSTER CAME BACK UP AND I WAS ABLE TO PERFORM A SHORT TEST. THE VEHICLE IS IN TRANSPORT MODE. DELETED TRANSPORT MODE. PROGRAMMED/ENCODED THE VEHICLE SUCCESSFULLY. PERFORMED FLEXRAY INITIALIZATION. TEST DROVE THE VEHICLE. THE FAULT DID NOT RETURN, BUT ON THE TEST DRIVE, THE BRAKE PEDAL FELT A BIT SOFT. PERFORMED A SECOND

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

BMW Service & Parts

CUSTOMER #: 9146207879
UNIT# PBR4274

187565

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
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INVOICE

PAGE 3

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 97755 MICHAEL GIORDANO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK SAPR	09	BMW 750i	WBAKA835890		37790/37799	T3125	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG. NO.	RATE	PAYMENT	INV. DATE
05JUL12 DD			19:00 20AUG12		145.00	CASH	17AUG12
R.O. OPENED	READY	OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY					
CERTIFIED							

11:10 07AUG12 11:43 17AUG12

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

DSC BRAKE BLEED USING THE ISID TO REMOVE ANY LEFT OVER AIR BUBBLES FROM THE SYSTEM. TEST DROVE AGAIN. NO ISSUES.<<50FRU WORKTIME GIVEN FOR THIRD/FOURTH SHORT TEST, DELETING TRANSPORT MODE, COMPLETING SIB 09 02 10 TO BYPASS ZGM DISALLOWING SHORT TEST, BLEEDING BRAKES USING ISID, AND EXTENSIVE DIAGNOSTIC WORK PERFORMED>>

B PERFORM BMW SERVICE AND PARTS CENTER COURTESY MULTI POINT SAFETY CHECK.

MPI PERFORM BMW SERVICE AND PARTS CENTER COURTESY MULTI POINT SAFETY CHECK.

1900 CW 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

37799 PERFORME MPI.

C C/S THERE WERE SOME SCRATCHES ON THE RIGHT REAR DOOR AFTER HIS LAST VISIT. SEE DD

BODY REPAIR BODY

1900 CW 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

created 2012-08-06 12:04:00pm
taken by Shaun-Lo nergan

*** Thank you for servicing with us today!***
*** Stay in touch with us by following us ***
** on Twitter - @portchesterbmw or like us **
* on Facebook - facebook.com/portchesterbmw *

*** Look for weekly specials, giveaways, ***
*** BMW Trivia, Videos and breaking news! ***

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/ions. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/ions.

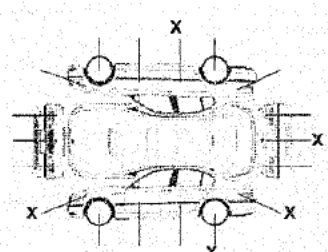
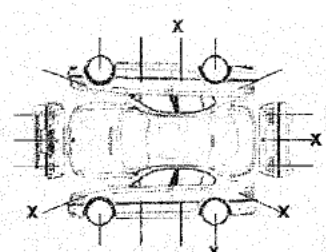
DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

BMW Rental Agreement for a Temporary Substitute Vehicle

DCH Midland, LLC
 110 Midland Avenue
 Port Chester NY 10573
 (914) 798-6500

CUSTOMER INFORMATION				RO#	Unit #	RA#
Customer [REDACTED]					23-CB0451	38451
Home Address [REDACTED]				RENTAL VEHICLE INFORMATION		
City MT VERNON	State NY	Zip [REDACTED]		Date and time IN 08/14/2012	Date and time OUT 05:31 PM	
Driver's License No. [REDACTED]	State NY	Expires 07/08/2016		Date and time DUE IN 08/18/2012	06:00 PM	
Birth Date [REDACTED]	Home Telephone [REDACTED]			Vehicle VIN WBAPK5057AA [REDACTED]		
The following person is an additional driver. If no additional drivers, print "NONE" across this section.				License No. [REDACTED]	State NY	
Additional Driver's Name NONE	Driver's License No.	State		Year 2010	Make BMW	
Expires	Birth Date			Model 328xi SEDAN	Color Platinum Bronze Meta	
CUSTOMER INSURANCE INFORMATION				Tag #	Mileage IN	
Insurer INSURANCE IN CAR C	Policy No.	Expiration Date		Customer Tag #	Mileage OUT 28902	
Agent	Telephone			Service Advisor MICHAEL GIORDANO	Miles Driven	
Insured Vehicle Year/Make/Model/Color						
License No. [REDACTED]	State NY					
RENTAL VEHICLE CONDITION IN AND OUT OF SERVICE				FUEL		
Condition OUT:		Condition IN:		IN	F	7/8 3/4 5/8 1/2 3/8 1/4 1/8 E
SMALL SCRATCH		UP/3 SMALL SCRATCH		OUT	☒	7/8 3/4 5/8 1/2 3/8 1/4 1/8 E
R/R SMALL DEFNT				RATES		
SMALL SCRATCH BY DSD		SCRATCH		0	MILES @	0.00
				5	DAYS @ \$	0.00
CUSTOMER SIGNATURE/INITIALS X _____		CUSTOMER SIGNATURE/INITIALS X _____		FUEL	GALS @ \$	5.00
				ADDITIONAL CHARGES		
				SUB-TOTAL → 0.00		
				TAX @ 0.00 %		
				TOTAL CHARGE → 0.00		
STATE NOTICE INFORMATION				METHOD OF PAYMENT		
If the Vehicle is damaged, You have a right to inspect the damage before agreeing to pay for the damage. COMMENTS:				\$ _____ ☐ AMEX ☐ MC ☒ VISA ☐ OTHER		
				EXPIRES EXP: 0315 # XXXXXXXXXXXX [REDACTED] ☐ CARD VERIFIED ☐ CHECK		
				You agree to all the terms and conditions on both sides of this Agreement, and You acknowledge that You were given an opportunity to read this Agreement before being asked to sign. You authorize Us to process a credit/debit card voucher in Your name for all charges due under this Agreement. Your signature below is considered made on the applicable credit/debit card voucher. All charges subject to final audit.		
				[REDACTED SIGNATURE] Your Signature		

Please provide customer with signed copy

AMP-B-NY-07/31/10

RENTAL AGREEMENT TERMS AND CONDITIONS

1. Definitions. "Agreement" means all terms and conditions found on both sides of this form. "You" or "Your" means the person identified as the Customer on the reverse side of this Agreement, each person signing this Agreement, every Authorized Driver and each person or organization to whom charges are billed by Us at its or the Customer's direction. You are jointly and severally bound by this Agreement. "We", "Us" or "Our" means the independent auto dealer or its affiliate named elsewhere in this Agreement. "Vehicle" means the automobile identified in this Agreement and each vehicle We substitute for it, and all its tires, tools, accessories, equipment, keys and documents. The Vehicle is a temporary substitute for a Customer-owned or leased vehicle that You have given Us the opportunity to service or repair. Only Authorized Drivers are permitted to drive the Vehicle. "Authorized Driver" means: (a) the Customer at least age 18, who is the registered owner or lessee of a vehicle left with Us for service or repair; (b) additional drivers at least age 25 listed by Us elsewhere in this Agreement; (c) the Customer's spouse as long as the spouse is at least age 21; (d) if the Customer is a business entity Authorized Driver includes Customer employees at least age 21 who are permissible drivers on the business entity's auto insurance policy; and, (e) a person who operates the Vehicle during an emergency and drives it to a medical facility. Each Authorized Driver must possess a valid driver's license.

2. Rental; Consideration; Indemnity and Warranties. This is a contract for rental of the Vehicle. A fee You pay Us, or Our opportunity to service or repair Your vehicle and the benefits We receive for the service/repair work, is adequate consideration for rental of the Vehicle. We may repossess the Vehicle at Your expense without notice to You if the Vehicle is abandoned or used in violation of law or this Agreement. You agree to indemnify Us, defend Us and hold Us harmless from all claims, liability, costs and attorney fees We incur resulting from or arising out of this Agreement or Your use of the Vehicle. **We make no warranties, express, implied or apparent, regarding the Vehicle, no warranty of merchantability and no warranty that the Vehicle is fit for a particular purpose.**

3. Inspection; Condition and Return of Vehicle. You must return the Vehicle to Our office or other location We identify on the date and time specified in this Agreement with at least as much fuel as when rented. The Vehicle must be returned in the same condition that You received it except for ordinary wear. **If the Vehicle is returned after closing hours, You remain responsible for all damage to the Vehicle until We inspect it on reopening for business.** You must obtain Our prior approval before servicing the Vehicle or replacing parts or accessories. You grant Us, Our agents, assigns and each person with a financial interest in the Vehicle the right to inspect the Vehicle during this rental.

4. Responsibility for Damage or Loss; Reporting to Police. You are responsible for all physical and mechanical damage to the Vehicle related to an accident whether or not You are at fault. You are responsible for theft of the Vehicle if it is established that an Authorized Driver failed to exercise reasonable care or that an Authorized Driver committed, aided or abetted in the commission of theft of the Vehicle. You will check and maintain all fluid levels. You must report all accidents or incidents of theft and vandalism to Us and the police as soon as You discover them.

5. Prohibited Uses. The following uses of the Vehicle are prohibited and constitute breaches of this Agreement. The Vehicle shall not be used: (a) by anyone who is not an Authorized Driver or not licensed to drive, or by anyone whose driving license is suspended; (b) by anyone under the influence of alcohol, prescription or non-prescription drugs; (c) by anyone who obtained the Vehicle or extended the rental period by giving Us false, fraudulent or misleading information; (d) under circumstances that could be properly charged as a crime other than a minor traffic violation; (e) to carry persons or property for hire; (f) to push or tow anything; (g) in a race or speed contest; (h) to teach anyone to drive; (i) outside the United States or Canada, or outside the geographic area described elsewhere in this Agreement, if any; (j) on an unpaved

surface; (k) when the odometer has been tampered with or disconnected; (l) when it is reasonable to expect You to know that further operation of the Vehicle would damage it; (m) where applicable, by anyone who lacks experience driving a vehicle equipped with manual transmission; and, (n) to transport an animal. **Permitting the Vehicle to be operated by a person who is not an Authorized Driver is a breach of this Agreement.**

6. Insurance. You are responsible for all damage or loss You cause to others. You agree to provide auto liability, collision and comprehensive insurance covering You, Us and the Vehicle. Your insurance is primary. If You have no auto liability insurance in effect on the date of a loss, or if We are required by law to provide liability insurance, We will provide auto liability insurance (the "Policy") that is secondary to any other valid and collectible insurance whether primary, secondary, excess or contingent. The Policy provides bodily injury and property damage liability coverage with limits no higher than minimum levels prescribed by the state whose laws apply to the loss. **You and We reject PIP, medical payments, no-fault and uninsured and under-insured motorist coverage, where permitted by law.** The Policy is void if You violate the terms of this Agreement or if You fail to cooperate in a loss investigation conducted by Us or Our insurer. Giving the Vehicle to an unauthorized driver terminates Policy coverage.

7. Charges. You will pay Us all charges due under this Agreement, including: (a) time and mileage for the period that You keep the Vehicle; (b) applicable taxes; (c) \$50 or the maximum amount permitted by law, whichever is greater, if You pay Us with a check returned unpaid for any reason; (d) all expenses We incur recovering the Vehicle if it is not returned to the renting location on the date and time promised; (e) all costs, including pre- and post-judgment attorney fees, We incur collecting payment from You or otherwise enforcing Our rights under this Agreement; (f) a 2% per month late fee on all charges due Us that are not paid when due; (g) a reasonable fee not to exceed \$350 to clean the Vehicle if it is returned substantially less clean than when rented; and, (h) fuel and a refueling fee if You return the Vehicle with less fuel than when rented. You will pay the appropriate government authorities all parking and traffic fines, toll violations, penalties, citations, forfeitures, court costs, towing, storage, impound charges and other expenses involving the Vehicle assessed against Us or the Vehicle during this rental; if You fail to pay such charges and we pay them on Your behalf, You will pay Us the fees We paid to the charging authorities plus Our administrative fee of \$50 for each such violation.

8. Your Property. You release Us, Our agents, and Our employees from all claims for loss of or damage to personal property that was left with Us or carried in the Vehicle. If You fail to claim property left in the Vehicle for more than 30 days, We may dispose of that property in a manner we choose.

9. Breach of Agreement. You waive all recourse against Us for criminal prosecutions We take against You for breach of this Agreement.

10. Modifications. No term of this Agreement can be waived or modified except by a writing that We have signed or on a form that We provide. If You wish to extend the rental period You must return the Vehicle to Our office for inspection and written amendment by Us of the Date Due In. This Agreement constitutes the entire agreement between You and Us. All prior representations and agreements between You and Us regarding the use of the Vehicle are void.

11. Waiver. A waiver by Us of a breach of this Agreement is not a waiver of an additional breach or waiver of the performance of Your obligations under this Agreement. Our acceptance of payment from You or Our failure, refusal or neglect to exercise Our rights under this Agreement does not constitute a waiver of another provision of this Agreement. Unless prohibited by law, You release Us from all liability for consequential, special or punitive damages in connection with this transaction or the reservation of a vehicle. If a provision of this Agreement is deemed void the remaining provisions are valid and enforceable.

Loaner Vehicle Inspection

Unit: 23-GB0451

Inspected by: KATHARYN FIDROW: TZ

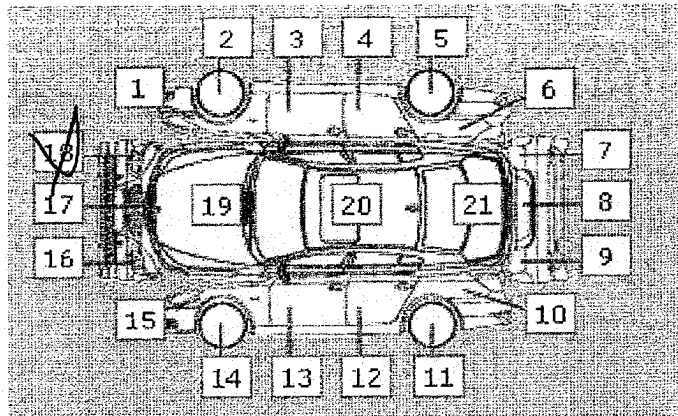
Agreement:

Date: 08/14/2012 05:40 PM

Pickup Inspection

Miles _____ Fuel (Circle) E 1/8 1/4 3/8 H 5/8 3/4 7/8 F

- | | |
|----------------------------|---------------------------|
| 1. _____ | 11. X SCRATCH |
| 2. _____ | 12. _____ |
| 3. _____ | 13. _____ |
| 4. X SMALL SCRATCH | 14. _____ |
| 5. _____ | 15. X U/F/B SMALL SCRATCH |
| 6. _____ | 16. _____ |
| 7. _____ | 17. _____ |
| 8. X R/B SMALL DENT | 18. SWAY BAR |
| 9. _____ | 19. Scratch |
| 10. X SMALL SCRATCH BY DSD | 20. _____ |
| | 21. _____ |



Return Inspection

Miles _____ Fuel (Circle) E 1/8 1/4 3/8 H 5/8 3/4 7/8 F

- | | |
|-----------|-----------|
| 1. _____ | 11. _____ |
| 2. _____ | 12. _____ |
| 3. _____ | 13. _____ |
| 4. _____ | 14. _____ |
| 5. _____ | 15. _____ |
| 6. _____ | 16. _____ |
| 7. _____ | 17. _____ |
| 8. _____ | 18. _____ |
| 9. _____ | 19. _____ |
| 10. _____ | 20. _____ |
| | 21. _____ |

Driver Signature _____

CUSTOMER #: 9146207879
UNIT# PBR4274

190195

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



INVOICE

PAGE 2

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 3798 FABIAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK SAPPH	09	BMW 750i	WBAKA83589C		38281/38281	T1750	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PD NO.	RATE	PAYMENT	INV. DATE
05JUL12 DD			19:00 04SEP12		145.00	CASH	06SEP12
R.O. OPENED		READY		OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY CERTIFIED			
10:31 04SEP12		16:36 06SEP12					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

CAUSE: Rear light, side panel Poorly adapted/fitted
6399000 WORK TIME FOR ELECTRICAL ON INTERTERIOR3
LIGHTS

1900 WW1

(N/C)

1 63-21-7-206-389 TAIL LIGHT FINISHER, TRUNK

L:63999921AF

(N/C)

FC: 6321004100

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

38281 VERIFIED THE TRIM ON THE LR TAILLIGHT HAS FALLEN OFF. REPLACED
TRIM.<<5FRU WORKTIME GIVEN FOR REPLACING FINISHER>>

F C/S: DRIVERS SIDE WINDOW AND PASSENGER WINDOW INOP OCCASIONALLY
STARTED HAPPENING AFTER DASDH INCIDENT.

U UNABLE TO DUPLICATE OR VERIFY AT THIS TIME

1900 CW

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

38281 CANNOT DUPLICATE AT THIS TIME.

created 2012-08-30 12:42:00pm

taken by MONICA GAY

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** on Twitter - @portchesterbmw or like us **

* on Facebook - facebook.com/portchesterbmw *

*** Look for weekly specials, giveaways, ***

*** BMW Trivia, Videos and breaking news! ***

		DESCRIPTION	TOTALS
ON E INFO SHO OWN VEN UNDE ACCE CLAIM NOTIFI MANU	AT THE RWISE GE TO OF THE OF THE LACED TH ANY G THIS PAYMENT TION BY	LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
(SIGNED)	PERSON	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT
	(DATE)		0.00

BMW Service & Parts

CUSTOMER #: 9146207879
UNIT# PBR4274

190195

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



INVOICE

PAGE 1

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME

BUS:

CONT

CELI

SERVICE ADVISOR: 3708 FABIAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPPH	09	BMW 750i	WBAKA83589C		38281/38281	T1750
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT
05JUL12 DD			19:00-04SEP12		145.00	CASH
H.Q. OPENED	READY	OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY CERTIFIED				
10:31 04SEP12	16:36 06SEP12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PROVIDE CLIENT A BMW LOANER WHILE VEHICLE IN FOR REPAIRS. A \$90.00 PER DAY FEE WILL BE CHARGED STARTING 24 HRS AFTER COMPLETION OF CLIENT'S VEHICLE. FUEL NOT REPLENISHED IS BILLED AT \$5.00 PER GALLON

LOANER DEFAULT

1900	CW				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:

B PERFORM BMW SERVICE AND PARTS CENTER COURTESY MULTI POINT SAFETY CHECK.

MPI PERFORM BMW SERVICE AND PARTS CENTER COURTESY MULTI POINT SAFETY CHECK.

1900	CW				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:

38281 PERFORMED MPI

C EXTERIOR OF VEHICLE

WASH DEFAULT

1900	CW				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:

D CLIENT STATES WHILE DRIVING DASHBOARD AND ALL GAUGES STOPPED WORKING

-THEN WENT BACK ON WHILE STILL DRIVING

U UNABLE TO DUPLICATE OR VERIFY AT THIS TIME

1900	CW				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:

38281 CANNOT DUPLICATE AT THIS TIME. PERFORMED A SHORT TEST.

RESULT: NO RELEVANT FAULTS STORED.

E CLIENT STATES THERE IS A CAP FOR A TRUNK LIGHT IN TRUNK PLEASE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: 9145134086

219682



INVOICE

125 East Route 59 • Spring Valley, NY 10977

(845) 425-2800 • Fax: (845) 425-7387

1-800-635-BMW

www.newcountry.com

Facility ID 7092332

MOUNT VERNON, NY

PAGE 1

HOME: [REDACTED] CONT:N/A

BUS: [REDACTED] CELL:

SERVICE ADVISOR: 169 WILLIAM CASWELL

BUS:		CHASSIS:		VIN:		LICENSE	MILEAGE IN / OUT	TAG
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT	TAG
BLACK-475	09	BMW 750I		WBAKA83589C			39625/39633	T1415
DEL DATE	PROD DATE	WARR EXP	PROMISED		PC NO	RATE	PAYMENT	INV DATE
18JUN09	01MAY09	18JUN2013	17:00 15OCT12			VARI	CASH	15OCT12
R.O. OPENED		READY		OPTIONS: DLR:25770 ENG:4.8 Liter				

08:14 15OCT12 16:34 15OCT12

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A PERFORM STANDARD SCOPE SERVICE

CAUSE:

0000105 Service standard scope

108 WBMM

(N/C)

FC: 85990501MP

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

39633 Completed standard scope

B PERFORM REAR BRAKE SERVICE

CAUSE:

0000614 Service, rear brakes

108 WBMM

(N/C)

1 34-21-6 790-966 REPAIR KIT, BRAKE PADS

ASBES:348012

(N/C)

1 34-35-6 775-858 BRAKE PAD WEAR SENSOR,

REAR:343030

(N/C)

1 83122296187 BRAKE PAD PASTE-832517

(N/C)

FC: 34210077MP

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

39633 Rear pads worn below 3mm with sensor touching. Rotors at

23.2mm, above 22.4mm minimum. Park brake is at 4mm. Replaced rear pads.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze. I hereby grant you and/or your employees permission to operate the vehicle described on streets, highways, or elsewhere for the purpose of testing and/or inspection. I acknowledge that you are not responsible for delays caused by availability of parts or delays in parts shipments by the supplier or transporter. If I do not claim the vehicle within seven days of its repair, I agree to pay storage charges thereafter and attorney's fees. An expressed mechanic's fee is hereby acknowledged on this vehicle to secure the amount of repairs thereto.

FOR YOUR CONVENIENCE, WE ACCEPT LOCAL PERSONAL CHECKS UP TO \$500.00, VISA

MASTERCARD, AMERICAN EXPRESS AND DISCOVER

YOU ARE ENTITLED TO THE RETURN OF REPLACED PARTS

I ACCEPT AND UNDERSTAND THE COMPLETED AUTHORIZED REPAIRS.

SIGNED X

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION

TOTALS

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 9145134086

219682



125 East Route 59 • Spring Valley, NY 10977
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Facility ID 7092332

INVOICE

PAGE 2

MOUNT VERNON, NY

HOME: CONT:N/A

BUS: CELL:

SERVICE ADVISOR: 169 WILLIAM CASWELL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK-475	09	BMW 750I	WBAKA83589C		39625/39633	T1415	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18JUN09	01MAY09	18JUN2013	17:00 15OCT12		VARI	CASH	15OCT12
R.O. OPENED		READY	OPTIONS: DLR:25770 ENG:4.8 Liter				

08:14 15OCT12 16:34 15OCT12
LINR OPCODE TECH TYPE HOURS

LIST NET TOTAL

C CUSTOMER STATES WHEN THE GAS TANK WAS FILLED IN THE PAST THE MILES TO
ZERO WOULD READ 400. NOW IT READS 385 OR SO.

CAUSE: Fuel temperature sensor / pressure sensor (fuel-pressure sensor)

Permanent malfunction

•0000556 Performing vehicle test (with vehicle
diagnosis system)

108 WBM

(N/C)

1 13-53-7-622-850 FUEL FEED LINE:135040

(N/C)

1 11-15-7-646-086 CONNECTING LINE:111060

(N/C)

1 11-15-7-575-643 CONNECTING LINE:111060

(N/C)

6121528 Charging battery (at support point in
engine compartment)

108 WBM

(N/C)

1353532 Removing and installing or replacing fuel
supply line

108 WBM

(N/C)

6100730 Programming encoding control unit(s)
(after vehicle test)

108 WBM

(N/C)

FC: 1353181500

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

....39633 Ran short test. Hooked up battery charger. Found fault 119201
....(7x's) fuel low pressure sensor. Ran ABL. Found old style sensor.
....Instructed to replace with updated part. Replaced fuel low pressure
....sensor. Instructed to program vehicle. Completed programming. Ran short
....test. Deleted faults.

D BMW COURTESY INSPECTION

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from leaving this vehicle on streets, highways, or elsewhere for the purpose of testing and/or inspection. I acknowledge that you are not responsible for delays caused by availability of parts or delays in parts shipments by the supplier or transporter. If I do not claim the vehicle within seven days of its repair, I agree to pay storage charges thereafter and attorney's fees. An express mechanic's lien is hereby acknowledged on this vehicle to secure the amount of repairs thereto.

FOR YOUR CONVENIENCE, WE ACCEPT LOCAL PERSONAL CHECKS UP TO \$500.00, VISA
MASTERCARD, AMERICAN EXPRESS AND DISCOVER
YOU ARE ENTITLED TO THE RETURN OF RENT A CAR PARTS
I ACCEPT AND UNDERSTAND THE COMPLETED AUTHORIZED REPAIRS. ☐ SAVE

SIGNED X

STATEMENT OF DISCLAIMER

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 9145134086

219682



125 East Route 59 • Spring Valley, NY 10977
(845) 425-2600 • Fax: (845) 425-7387
1-800-635-BMW
www.newcountry.com

MOUNT VERNON, NY

HOME: [REDACTED] CONT: N/A

BUS: CELL:

PAGE 3

SERVICE ADVISOR: 169 WILLIAM CASWELL

BUS:		YEAR:		MAKE/MODEL:		VIN:		LICENSE:		MILEAGE IN / OUT:		TAG:	
BLACK-475		09		BMW 750I		WBAKA83589C				39625/39633		T1415	
DEL. DATE:		PROD. DATE:		WARR. EXP.:		PROMISED:		PO NO.:		RATE:		PAYMENT:	
18JUN09		DL01MAY09		18JUN2013		17:00 15OCT12				VARI		CASH	
R.O. OPENED:		READY:		OPTIONS:		DLR:25770 ENG:4.8 Liter							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
IBMW BMW COURTESY INSPECTION							
108 ISPB (N/C)							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

E BMW SERVICE WASH: INCLUDE EXTERIOR WASH AND HAND VACUUM INTERIOR

FLOORS. \$29.95 VALUE AT NO CHARGE.

EXCBSW BMW SERVICE WASH; INCLUDE EXTERIOR WASH

AND HAND VACUUM INTERIOR FLOORS. \$29.95

VALUE AT NO CHARGE.

1081B WAS					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00
TOTAL LINE E:					0.00

I hereby authorize the rental, lease, loan set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and your employees the right to use my vehicle and its contents for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from breaking down or lack of maintenance. I hereby grant you and/or your employees the right to use my vehicle for the purpose of testing and/or inspection. I acknowledge that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. If I do not claim the vehicle within seven days of its repair, I agree to any storage charges thereafter and hereby acknowledge the express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

FOR YOUR CONVENIENCE, WE ACCEPT LOCAL PERSONAL CHECKS UP TO \$500.00. VISA
 MASTERCARD, AMERICAN EXPRESS AND DISCOVER
 YOU ARE ENTITLED TO THE RETURN OF REPLACED PARTS ☐ SAVE
 I ACCEPT AND UNDERSTAND THE COMPLETED AUTHORIZED REPAIRS.

SIGNED: Y

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

BMW VEHICLE CONDITION REPORT

WIDE WORLD OF CARS
122 EAST ROUTE 59
SPRING VALLEY NY, 10977 06120

Name: XXXXXXXXXX	RO# 219682
Date: 10/15/2012	
Mileage in: 39633	Mileage out:
Plate number:	State: NY
VIN: WBAKA83589C XXXXXXXXXX	

● Very Good ○ May Need Future Attention ● Needs Immediate Attention

UNDER THE CAR

1. Oil leaks	●
2. Coolant leaks	●
3. Brake hydraulic lines, visual inspection	●
4. Fuel leaks	●
5. Exhaust system, leaks and mounting	●
6. Engine/transmission mounts	●
7. Suspension and shock absorbers	●
8. Steering components	●
9. Drive shaft/guibo clutch	●
10. Brake pads/rotors - front	●
11. Brake pads/rotors - back	●
12. Tire pressure and condition, including spare	●

UNDER THE HOOD

13. Engine oil level	●
14. Brake and clutch hydraulic fluid level	●
15. Coolant level and antifreeze protection	●
16. Power steering fluid level	●
17. Battery inspection	●
18. Windshield washer fluid level	●
19. Condition of coolant hoses and clamps	●
20. Condition and adjustment of belts	●

CAR EXTERIOR

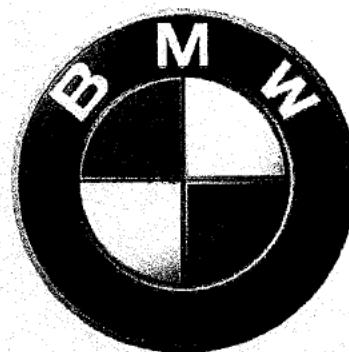
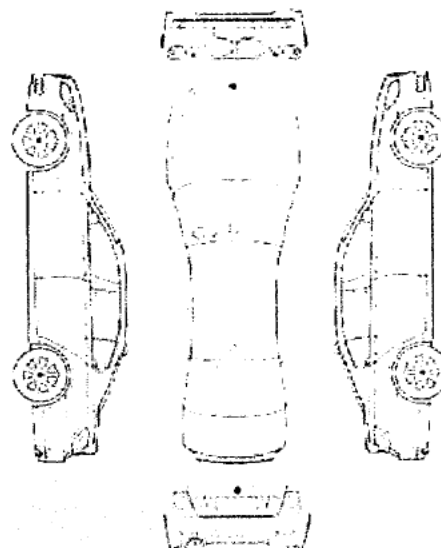
21. Operation of all lights and signals	●
22. Body, paint, trim and glass (use diagram at upper right)	●
23. Operation of central locking system	●
24. Windshield wiper operation	●

ROAD TEST

25. Brake performance, including parking brake	●
26. Transmission shifting	●
27. Clutch operation (if equipped)	●
28. Gauges, warning lights, horn, wipers/washers	●
29. Heating and air conditioning performance	●
30. Seat belts	●
31. Wheel and tire inspection	●

TIRE TREAD DEPTH

32. Tire tread depth at all 4 corners	
LF 	RF 
LR 	RR 



CASWELL, WILLIAM

Center Signature

Client Signature

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Wholesale Hotline: (800) 926-9727
Fax: (914) 937-0312



ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE.
ALL RETURNS MUST BE UNUSED AND IN SALEABLE CONDITION IN ORIGINAL PACKAGING.
NO RETURNS ON ELECTRICAL, SPECIAL ORDER PARTS. NO RETURNS ON INDIVIDUAL PARTS UNDER \$10.00.
NO RETURNS AFTER 14 DAYS. 25% RE-STOCK CHARGE ON ALL RETURNED PARTS.

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
12 NOV 12		12 NOV 12		247167

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ACCOUNT NO. [REDACTED]

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MT VERNON, NY [REDACTED]



PAGE 1 OF 1

SHIP VIA		SLSM.	S/L NO.	TERMS	F.O.B. POINT	
RAY AT				CASH	PORT CHESTER, NY	
QTY	SH	NO.	PART NO.	DESCRIPTION	LIST	NET
1	27	0	61-31-9-217-643	BATTERY: 144A3	13.70	13.70
						13.70
THANK YOU FOR CHOOSING DCH MIDLAND IT IS OUR PLEASURE TO SERVE YOU ***** I HEREBY ACKNOWLEDGE ALL PARTS HAVE BEEN RECEIVED IN GOOD CONDITION						
CUSTOMER'S SIGNATURE						
X						
PARTS					13.70	
SUBLET						
FREIGHT					0.00	
SALES TAX					1.01	
TOTAL					\$14.71	

BMW Service & Parts

110 Midland Avenue

Port Chester, NY 10573

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Fax: (914) 937-0312



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DATE ENTERED 12 NOV 12	YOUR ORDER NO.	DATE SHIPPED 12 NOV 12	INVOICE DATE	INVOICE NUMBER 247168
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ACCOUNT NO.

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PAGE 1 OF 1

MOUNT VERNON, NY



PAID

SHIP VIA		SLSM.	B/L NO.	TERMS	F.O.B. POINT	
		RAY AL		CASH	PORT CHESTER, NY	
QTY	UNIT	QTY	UNIT	DESCRIPTION	LIST	NET
1	26	0		61-31-9-217-643 BATTERY: 144A3	13.70	13.70
						13.70
THANK YOU FOR CHOOSING DCH MIDLAND IT IS OUR PLEASURE TO SERVE YOU I HEREBY ACKNOWLEDGE ALL PARTS HAVE BEEN RECEIVED IN GOOD CONDITION					PARTS	13.70
CUSTOMER'S SIGNATURE X					SUBLET	
					FREIGHT	0.00
					SALES TAX	1.01
					TOTAL	\$14.71

CUSTOMER #: 9145134086

221069



INVOICE

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 1-800-635-BMW
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 Facility ID 7092332

MOUNT VERNON, NY

PAGE 1

HOME: [REDACTED] CONT:N/A

BUS: [REDACTED] CELL:

SERVICE ADVISOR: 169 WILLIAM CASWELL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK-475	09	BMW 750I	WRAKA835890		40753/40757	T793	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18JUN09	01MAY09	18JUN2013	17:00	15NOV12	VARI	CASH	15NOV12
R.O. OPENED		READY	OPTIONS: DLR:25770 ENG:4.8 Liter				

LINE	OPCODE	TECH	TYRE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES WHEN APPLYING THE BRAKES THERE IS A NOISE LIKE HUM
 HUM HUM FROM UNDER THE FRONT OF THE CAR SOMETIMES. SEE BILL FOR
 MORE INFO

CAUSE: Front axle brakes - squeaking Unpleasant noises

0000006 Performing vehicle test (with vehicle
diagnosis system)

514 WBM

(N/C)

6121528 Charging battery (at support point in
engine compartment)

514 WBM

(N/C)

RC: 3400013900

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

40753 Connected a battery charger and performed a vehicle test. No
 faults stored in the DSC control module. Unable to duplicate customer
 concern at this time. roadtested car several times, also with customer.
 No fault found.

B CUSTOMER STATES THE FUEL MILES TO ZERO USED TO GO TO 400 WHEN IT WAS
 FILLED NOW IT GOES TO 360.

NPF COULD NOT DUPLICATE CONCERN AT THIS TIME,
 VEHICLE IS OPERATING TO MANUFACTURER'S
 SPECIFICATIONS

514 ISPB

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

40753 Observed normal operation of fuel miles to empty. It is an
 approximate value.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereon. The dealership is not responsible for damages from freezing due to lack of antifreeze. I hereby grant you and/or your employees permission to operate the vehicle described on streets, highways or elsewhere for the purpose of testing and/or inspection. I acknowledge that you are not responsible for delays caused by availability of parts or delays in parts shipments by the supplier or transporter. If I do not claim the vehicle within seven days of its repair, I agree to pay storage charges thereafter and attorney's fees. An expressed mechanic's lien is hereby acknowledged on this vehicle to secure the amount of repairs thereon.

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 MASTERCARD, AMERICAN EXPRESS AND DISCOVER
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SIGNED X

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 9145134086

221069

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 PEOPLE • PASSION • PERFORMANCE
 A New Country BMW Car Group Dealership

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 1-800-635-BMW

 www.newcountry.com
 Facility ID 7092332

INVOICE

PAGE 2

MOUNT VERNON, NY

HOME: CONT: N/A

BUS: CELL:

SERVICE ADVISOR: 169 WILLIAM CASWELL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK-475	09	BMW 750I	WBAKA83589C		40753/40757	T793	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
18JUN09	DL01MAY09	18JUN2013	17:00 15NOV12		VARI	CASH	15NOV12
R.O. OPENED		READY	OPTIONS: DLR:25770 ENG:4.8 Liter				

12:24 15NOV12 14:21 15NOV12

I.I.NE OPCODE TECH TYPE HOURS

LIST NET TOTAL

C BMW COURTESY INSPECTION

IBMW BMW COURTESY INSPECTION

514 ISEE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

 D BMW SERVICE WASH; INCLUDE EXTERIOR WASH AND HAND VACUUM INTERIOR
 FLOORS. \$29.95 VALUE AT NO CHARGE.

 EXCESSW BMW SERVICE WASH; INCLUDE EXTERIOR WASH
 AND HAND VACUUM INTERIOR FLOORS. \$29.95
 VALUE AT NO CHARGE.

99IBWAS

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

BMW VEHICLE CONDITION REPORT

WIDE WORLD OF CARS
122 EAST ROUTE 59
SPRING VALLEY NY, 10977 08120

Name: [REDACTED]	RO# 221069
Date: 11/15/2012	
Mileage in: 40753	Mileage out:
Plate number:	State: NY
VIN: WBAKA83589C [REDACTED]	

● Very Good ○ May Need Future Attention ● Needs Immediate Attention

UNDER THE CAR

1. Oil leaks
2. Coolant leaks
3. Brake hydraulic lines, visual inspection
4. Fuel leaks
5. Exhaust system, leaks and mounting
6. Engine/transmission mounts
7. Suspension and shock absorbers
8. Steering components
9. Drive shaft/guibo clutch
10. Brake pads/rotors - front
11. Brake pads/rotors - back
12. Tire pressure and condition, including spare

UNDER THE HOOD

13. Engine oil level
14. Brake and clutch hydraulic fluid level
15. Coolant level and antifreeze protection
16. Power steering fluid level
17. Battery inspection
18. Windshield washer fluid level
19. Condition of coolant hoses and clamps
20. Condition and adjustment of belts

CAR EXTERIOR

21. Operation of all lights and signals
22. Body, paint, trim and glass (use diagram at upper right)
23. Operation of central locking system
24. Windshield wiper operation

ROAD TEST

25. Brake performance, including parking brake
26. Transmission shifting
27. Clutch operation (if equipped)
28. Gauges, warning lights, horn, wipers/washers
29. Heating and air conditioning performance
30. Seat belts
31. Wheel and tire inspection

TIRE TREAD DEPTH

32. Tire tread depth at all 4 corners

LF

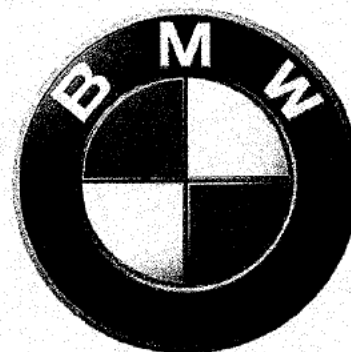
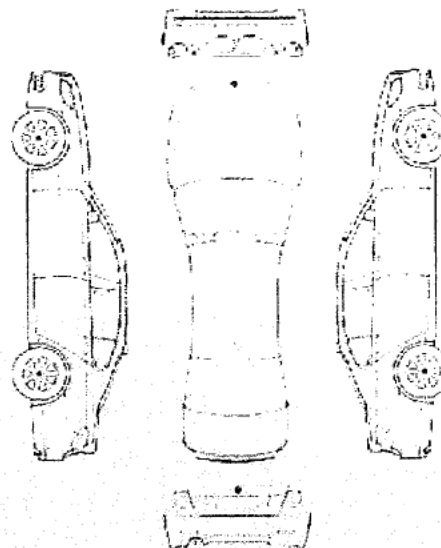
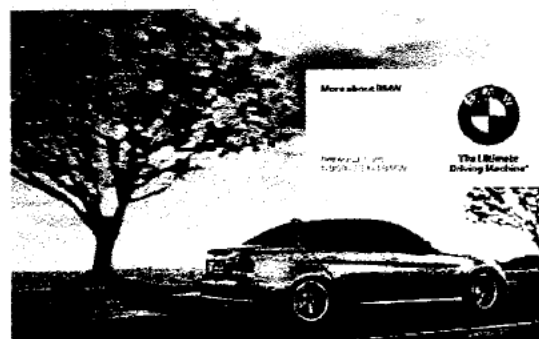


LR



RF

RR



CASWELL, WILLIAM

Center Signature

Client Signature

CUSTOMER #: 9146207879
UNIT# PBR4274

199775

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



INVOICE

PAGE 1

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME:

CONT

BUS:

CELL

SERVICE ADVISOR: 3708 FABIAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK SAPH 09		BMW 750i	WBAKA83589C		41816/41816	IT5545
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG NO.	RATE	PAYMENT
05JUL12 DD			WAIT 15DEC12		145.00	CASH
B.O. OPENED			READY	OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY		
13:22 15DEC12			14:41 15DEC12	CERTIFIED		
LINE OPCODE TECH TYPE HOURS				LIST	NET	TOTAL

A Service-Standard scope

CAUSE: F

0000105 Service - standard scope
9201WW1MP

(N/C)

PC: 85990501MP

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

41816 PERFORMED SERVICE SCOPE

B Engine oil service

CAUSE: F

0000610 Engine oil service

9201WW1MP

(N/C)

1 11-42-7-583-220 SET OIL-FILTER

(N/C)

ELEMENT:114010

7 07-51-0-017-866 MOTOR OIL SAE 5W-30

(N/C)

LONG LIFE:832511

1 83-19-2-221-702 BMW WINDSHIELD WASHER

(N/C)

FLUID:831510

PC: 85990091MP

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

41816 PERFORMED OIL SERVICE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #: 9146207879
UNIT# PBR4274

199775

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 881-3638



INVOICE

PAGE 2

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME: [REDACTED] CONT [REDACTED]
BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 3708 FABIAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK SAPPH	09	BMW 750i	WBAKA83589C		41816/41816	T5545
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
05JUL12 DD			WAIT 15DEC12		145.00	CASH
R.O. OPENED	READY	OPTIONS: STK:PBR4274 DLR:NONE 15) FACTORY CERTIFIED				
13:22	15DEC12	14:41	15DEC12			
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET
D	PERFORM	BMW SERVICE	AND PARTS CENTER	COURTESY MULTI POINT SAFETY		TOTAL

CHECK.

MPI PERFORM BMW SERVICE AND PARTS CENTER COURTESY
MULTI POINT SAFETY CHECK.

29201 CW 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

created 2012-12-13 03:25:00pm
taken by Rick Mel wani

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* on Facebook - facebook.com/portchesterbmw *

*** Look for weekly specials, giveaways, ***
*** BMW Trivia, Videos and breaking news! ***



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PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: 9145134086

223112



INVOICE

125 East Route 59 • Spring Valley, NY 10917
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 1-800-635-BMWS
 www.newcountry.com
 Facility ID 7092332

MOUNT VERNON, NY

PAGE 1

HOME: CONT:N/A

BUS: CELL:

SERVICE ADVISOR: 267 SUZANNE LEALE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK-475	09	BMW 750I	WBAKA83589C		42436/42448	T614	
DEL DATE	PROD. DATE	WARR. EXP.	PROM. SED.	PO NO.	RATE	PAYMENT	INV. DATE
18JUN09	DD01MAY09	18JUN2013	17:00	31DEC12	VARI	CASH	31DEC12
B.O. OPENED		READY	OPTIONS: DLR:25770 ENG:4.8_Liter				

08:52 31DEC12 13:52 31DEC12

LINE ONCODE TECH TYPE HOURS

LIST NET TOTAL

A CUSTOMER STATES EXCESSIVE BATTERY DISCHARGE MESSAGE COMES ON EVERY DAY. ENGINE HAS A SLOW CRANK.

CAUSE: Battery sensor IBS, including E battery lead Permanent malfunction

0000006 Performing vehicle test (with vehicle diagnosis system)

927 WBM

(N/C)

1 61-21-7-644-654 BATTERY CABLE, NEGATIVE,

IBS:611030

(N/C)

6121528 Charging battery (at support point in engine compartment)

927 WBM

(N/C)

6112513 Replacing battery negative cable

927 WBM

(N/C)

PC: 6137031500

PART#:

COUNTRY:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

42436 connect battery charger and check vehicle for fault codes.
 found fault codes multiple undervoltage faults. performed test plan and
 found ibs to be faulty. replaced ibs and cleared all fault codes. road
 tested and rechecked ok.

B BMW COURTESY INSPECTION

IBMW BMW COURTESY INSPECTION

927 ISPB

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C BMW SERVICE WASH; INCLUDE EXTERIOR WASH AND HAND VACUUM INTERIOR

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze. I hereby grant you and/or your employees permission to operate the vehicle described on streets, highways, or elsewhere for the purpose of testing and/or inspection. I acknowledge that you are not responsible for delays caused by availability of parts or delays in parts shipments by the supplier or transporter. If I do not claim the vehicle within seven days of its repair, I agree to pay storage charges thereafter and attorney's fees. An expressed mechanic's lien is hereby acknowledged on this vehicle to secure the amount of repairs thereto.

FOR YOUR CONVENIENCE, WE ACCEPT LOCAL PERSONAL CHECKS UP TO \$500.00, VISA
 MASTERCARD, AMERICAN EXPRESS AND DISCOVER
 YOU ARE ENTITLED TO THE RETURN OF REPLACED PARTS ☐ SAVE
 I ACCEPT AND UNDERSTAND THE COMPLETED AUTHORIZED REPAIRS.

SIGNED X

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 9145134086

223112



INVOICE

125 East Route 59 • Spring Valley, NY 10977
(845) 425-2600 • Fax: (845) 425-7387

1-800-635-BMWS

www.newccountry.com

Facility ID 7092332

MOUNT VERNON, NY

PAGE 2

HOME:

CONT:N/A

BUS:

CELL:

SERVICE ADVISOR: 267 SUZANNE LEALE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK-475	09	BMW 750I	WBAKA83589C		42436/42448	T614	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	DATE	PAYMENT	INV DATE
18JUN09	DD01MAY09	18JUN2013	17:00 31DEC12		VAR	CASH	31DEC12
R.O. OPENED		READY	OPTIONS: DLR:25770 ENG:4.8 Liter				

08:52 31DEC12	13:52 31DEC12						
LINE	ORCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
FLOORS. \$29.95 VALUE AT NO CHARGE.							
EXCBSW BMW SERVICE WASH; INCLUDE EXTERIOR WASH							
AND HAND VACUUM INTERIOR FLOORS \$29.95							
VALUE AT NO-CHARGE.							
927IBWAS							(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs charges. The dealership is not responsible for damages from freezing due to lack of antifreeze. I hereby grant you and/or your employees permission to operate the vehicle described on streets, highways, or elsewhere for the purpose of testing and/or inspection. I acknowledge that you are not responsible for delays caused by availability of parts or delays in parts shipments by the supplier or transporter. If I do not claim the vehicle within seven days of its repair, I agree to pay storage charges thereafter and attorney's fees. An expressed mechanic's lien is hereby acknowledged on this vehicle to secure the amount of repairs charges.

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: 9145134086

224233



INVOICE

125 East Route 59 - Spring Valley, NY 10977
(845) 425-2600 - Fax: (845) 425-7387

1-800-635-BMW

www.newcountry.com

Facility ID 7092332

MOUNT VERNON, NY

PAGE 1

HOME: [REDACTED] CONT:N/A

BUS: [REDACTED] CELL:

SERVICE ADVISOR: 267 SUZANNE LEALE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK-475	09	BMW 750I	WBAKA83589C		43185/43221	T4447	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18JUN09	01MAY09	18JUN2013	17:00 25JAN13		VARI	CASH	29JAN13
R.O. OPENED		READY	OPTIONS: DLR:25770 ENG:4.8 Liter				

15:17 24JAN13 16:26 29JAN13

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CUST STATES BATTERY DISCHARGE LIGHT IS ON

CAUSE: Vehicle battery Permanent failure

0000006 Performing vehicle test (with vehicle diagnosis system)

927WCAMP

(N/C)

1 61-21-7-639-053 BATTERY FROM EXIDE

(WARRANTY:612010

(N/C)

6121528 Charging battery (at support point in engine compartment)

927WCAMP

(N/C)

6120502 Performing battery energy diagnosis (after vehicle diagnosis)

927WCAMP

(N/C)

6121518 Replacing battery - with registering battery replacement - (after vehicle diagnosis)

927WCAMP

(N/C)

.6100730 Programming encoding control unit(s) (after vehicle test)

927WCAMP

(N/C)

FC: 61210012ER

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

....43221 B8L04-FCFF5 connect battery charger and checked vehicle for
fault codes. found fault code excessive battery discharge. performed
energy batter diagnosis number 1cause parking lights left on.found
battery to be weak. replaced battery a lower capacity. performed
battery reset and performed vehicle programming and encoding. cleared
all fault codes. test drove vehicle and rechecked charging system. o.k.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze. I hereby grant you and/or your employees permission to operate the vehicle described on streets, highways, or elsewhere for the purpose of testing and/or inspection. I acknowledge that you are not responsible for delays caused by availability of parts or delays in parts shipments by the supplier or transporter. If I do not claim the vehicle within seven days of its repair, I agree to pay storage charges thereafter and attorney's fees. An express mechanic's lien is hereby acknowledged on this vehicle to secure the amount of repairs thereto.

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 9145134086

224233

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MOUNT VERNON, NY

PAGE 2

HOME: CONT:N/A

BUS: CELL:

SERVICE ADVISOR: 267 SUZANNE LEALE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK-475	C9	BMW 750I	WBAKA835890		43185/43221	T4447	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18JUN09	DE01MAY09	18JUN2013	17:00	25JAN13	VARI	CASH	29JAN13
R.O. OPENED		READY	OPTIONS: DLR:25770 ENG:4.8 Liter				
15:17 24JAN13		16:26 29JAN13					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
***** B CUST STATES VIBRATION WHEN BRAKING MISC MISC 927 ISPB PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C) ***** C BMW SERVICE WASH; INCLUDE EXTERIOR WASH AND HAND VACUUM INTERIOR FLOORS. \$29.95 VALUE AT NO CHARGE. EXCBSW BMW SERVICE WASH; INCLUDE EXTERIOR WASH AND HAND VACUUM INTERIOR FLOORS. \$29.95 VALUE AT NO CHARGE. 927 ISPB PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C) *****							

GOODWILL PROVIDED BY WIDE WORLD BMW - IN THE INTEREST OF CUSTOMER
 SATISFACTION - ONE TIME BATTERY COVERAGE

B CUST STATES VIBRATION WHEN BRAKING

MISC MISC

 927 ISPB
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

 C BMW SERVICE WASH; INCLUDE EXTERIOR WASH AND HAND VACUUM INTERIOR
 FLOORS. \$29.95 VALUE AT NO CHARGE.

 EXCBSW BMW SERVICE WASH; INCLUDE EXTERIOR WASH
 AND HAND VACUUM INTERIOR FLOORS. \$29.95
 VALUE AT NO CHARGE.

 927 ISPB
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: 9146207879
UNIT# PBR4274

211082

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 937-2068



INVOICE

PAGE 4

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME:

CONT:

BUS:

TEL:

SERVICE ADVISOR: 3708 PARTAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK SAPPH	09	BMW 750i	WBAKA83589C		46356/46364	IT5136	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05JUL12 DD			19:00 12APR13		145.00	CASH	16APR13
R.O. OPENED		READY	OPTIONS: SOLD-STK:PBR4274 DLR:NONE 15) FACTORY CERTIFIED				
10:11 11APR13		16:54 16APR13					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

PC: 34000077MP

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: 0.00
46364 PERFORMED BRAKE FLUID FLUSH. ROAD TESTED THE VEHICLE. OK.

J** REPLACE MICRO FILTER

CAUSE: F

0000616 Microfilter service

9269WWIMP

1 64-11-9-272-642 SET, MICROFILTER/ACTIV.

CHAR:643010

PC: 64310237MP

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE J: 0.00
46364 REPLACED MICROFILTERS.

FIRST AID 2356/AUTH

AMT: S

IMPORTANT!

YOU MAY RECEIVE A SERVICE EXPERIENCE SURVEY FROM BMW REGARDING THIS VISIT. PLEASE TAKE A MOMENT TO RESPOND TO IT SINCE YOUR FEEDBACK IS VITAL TO US.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED

WITH YOUR VISIT, PLEASE CALL US IMMEDIATELY

AND GIVE US THE OPPORTUNITY

TO RESOLVE YOUR CONCERN.

EXCELLENCE IS OUR ONLY GOAL.

THANK YOU FOR CHOOSING THE

BMW SERVICE AND PARTS CENTER.

(854) 881-3600

FOR INSPECTION BY

THAT THE

OTHERWISE

CHARGE TO

ANCE OF THE

OR REPLACED

WAY WITH ANY

SUPPORTING THIS

DATE OF PAYMENT

FOR INSPECTION BY

STATEMENT OF DISCLAIMER

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of the warranties with respect to

the sale of this item/items. The

Seller hereby expressly disclaims all

warranties, either express or

implied, including any implied

warranty of merchantability or

fitness for a particular purpose.

Seller neither assumes nor

authorizes any other person to

assume for it any liability in

connection with the sale of this

item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	100.00
PARTS AMOUNT	856.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	956.50
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	956.50

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: 9146207879
UNIT# PBR4274

211082

BMW Service & Parts

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 937-2068



INVOICE

PAGE 3

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 3708 FABIAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OLT	TAG
BLACK SAPPH	09	BMW 750i	WBAKA83589C		46356/46364	T5136

DE DATE	PROD DATE	WARR EXP	FROM/SHD	PO NO	RATE	PAYMENT	INV DATE
05JUL12 DD			19:00 12APR13		145.00	CASH	16APR13

R.O. OPENED: READY: OPTIONS: SOLD-STK: PBR4274 DLR: NONE 15) FACTORY CERTIFIED

10:11 11APR13 16:54 16APR13

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

MULTI POINT SAFETY CHECK.

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00
--------	------	--------	------	--------	------	---------------	------

PERFORMED MPI. TOPPED OFF ALL FLUIDS. ROAD TESTED THE VEHICLE. OK.

F WASH AND VACUUM, PROVIDE VOUCHER

CAUSE: N

WASH WASH AND VACUUM, PROVIDE VOUCHER

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00
--------	------	--------	------	--------	------	---------------	------

G LOAN

LOANER DEFAULT

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	0.00
--------	------	--------	------	--------	------	---------------	------

H** Service-standard scope

CAUSE: F

0000105 Service - standard scope

9269WW1MP

(N/C)

FC: 85990501MP

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	0.00
--------	------	--------	------	--------	------	---------------	------

46364 PERFORMED STANDARD SCOPE AND RESET SERVICE INDICATORS.

I** Brake fluid service

CAUSE: F

0000618 Brake fluid service

9269WW1MP

(N/C)

2 81-22-0-142-156 BRAKE FLUID: 832560

(N/C)

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

BMW Service & Parts

CUSTOMER #: 9146207879
UNIT# PBR4274

211082

110 Midland Avenue
Port Chester, NY 10573
Phone: (914) 881-3600
Fax: (914) 937-2068



INVOICE

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 3708 FABIAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OBT	TAG
BLACK SAPE	09	BMW 750i	WBAXA83589C		46356/46364	IT5136
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
05JUL12 DL			19:00 12APR13		145.00	CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK:PBR4274 DLR:NONE 15) FACTORY CERTIFIED				
10:11 11APR13	16:54 16APR13					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES HEARS A RATTLE FROM REAR OF CAR OVER ROUGH SURFACES

U UNABLE TO DUPLICATE OR VERIFY AT THIS TIME

9269	CW			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00
				TOTAL LINE A:	0.00

46364 ROAD TESTED THE VEHICLE OVER VARIOUS ROAD SURFACES AT VARIOUS SPEED AND WAS UNABLE TO DUPLICATE THE CONCERN. CHECKED FRONT AND REAR AXLE SUSPENSION. OK. CHECKED DRIVETRAIN. OK. CONSULTED SHOP FOREMAN. SHOP FOREMAN CONFIRMED NORMAL OPERATION OF THE VEHICLE. OK.

B WHILE TEST DRIVING FOREMAN NOTED ENG HAS MISSES NO CHECK ENG LIGHT- CAUSE: Fuel injector Leaking

1212521 Removing and installing renewing all spark plugs

9269 WW1

(N/C)

1353719 Replacing all fuel injectors in injection system (after vehicle diagnosis)

9269 WW1

(N/C)

0000556 Performing vehicle test (with vehicle diagnosis system)

9269 WW1

(N/C)

6121528 Charging battery (at support point in engine compartment)

9269 WW1

(N/C)

8 13-53-8-616-079 INJECTOR:135030

(N/C)

8 13-53-7-564-751 DECOUPLING ELEMENT:13509953

(N/C)

2 13-71-7-588-501 RUBBER BUFFER:13709971

(N/C)

PC: 1353224800

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

WHEN STARTING THE VEHICLE COLD THE ENGINE IDLES ROUGH. CONNECTED

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

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UNIT# PBR4274

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Port Chester, NY 10573

Phone: (914) 881-3600

Fax: (914) 937-2068



INVOICE

PAGE 1

NYS REPAIR SHOP# 7102380

MOUNT VERNON, NY

HOME: [REDACTED] MONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 3708 FABIAN BONICI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK SAPE	09	BMW 750i	WPAKA83589C		46356/46364	T5136
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
05JUL12	DL		19:00 12APR13		145.00	CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK:PBR4274 DJR:NONE 15) FACTORY CERTIFIED				
10:11 11APR13	16:54 16APR13					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES HEARS A RATTLE FROM REAR OF CAR OVER ROUGH SURFACES

U UNABLE TO DUPLICATE OR VERIFY AT THIS TIME

9269 CW

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

46364 ROAD TESTED THE VEHICLE OVER VARIOUS ROAD SURFACES AT VARIOUS SPEED AND WAS UNABLE TO DUPLICATE THE CONCERN. CHECKED FRONT AND REAR AXLE SUSPENSION. OK. CHECKED DRIVETRAIN. OK. CONSULTED SHOP FOREMAN. SHOP FOREMAN CONFIRMED NORMAL OPERATION OF THE VEHICLE. OK.

B WHILE TEST DRIVING FOREMAN NOTED ENG HAS MISSES NO CHECK ENG LIGHT- CAUSE: Fuel injector Leaking

1212521 Removing and installing renewing all spark plugs

9269 WW1

(N/C)

1353719 Replacing all fuel injectors in injection system (after vehicle diagnosis)

9269 WW1

(N/C)

0000556 Performing vehicle test (with vehicle diagnosis system)

9269 WW1

(N/C)

6121528 Charging battery (at support point in engine compartment)

9269 WW1

(N/C)

8 13-53-8-616-079 INJECTOR:135030

(N/C)

8 13-53-7-564-751 DECOUPLING ELEMENT:13509953

(N/C)

2 13-71-7-588-501 RUBBER BUFFER:13709971

(N/C)

FC: 1353224800

PART#:

COUNT:

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

WHEN STARTING THE VEHICLE COLD THE ENGINE IDLES ROUGH, CONNECTED

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNATURE) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

[REDACTED]
Mount Vernon, New York [REDACTED]

U.S. Department of Transportation
National Highway Traffic Safety
Administration Office of
Defects Investigations, NVS-210
1200 New Jersey Avenue SE
Washington, D.C. ~~20077-9582~~

20590