

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received MAY 22 2013 27-FEB-2013	Repository <input type="checkbox"/>
	Reference No. 10500650

OWNER INFORMATION (Type or Print)

Name		
Address		
City NOREWALK	State CA	Zip Code

Daytime Telephone Number	E-mail Address
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1NK56D2X		Make VOLVO	Model C70	Model Year 1999
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 06-FEB-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage 177000	Failure Speed 80
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1999 VOLVO C70. THE CONTACT STATED WHILE DRIVING 80 MPH, THE ETS LIGHT ILLUMINATED AND THE VEHICLE DECELERATED TO 20 MPH INDEPENDENTLY. THE MANUFACTURER WAS NOTIFIED BUT OFFERED NO ASSISTANCE. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 177,000.

I CONTACT VOLVO OF ORANGE COUNTY AND 4 MORE VOLVO DEALERS. THEY ALL SAID THE SAME THING. SORRY THERE IS NOTHING WE CAN DO. THE CAR DOES NOT QUALIFY FOR THE 10 YEAR RECALL BECAUSE ITS A 99. TODAY AFTER MONTHS OF TRYING TO GET IT FIXED, NOTHING. THIS CAR SHOULD BE TAKEN OFF THE ROAD

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

BY VOLVO AND NOT FIXED BECAUSE SOMEBODY ITS GOING TO GET KILLED, THIS CAR IS ABSOLUTELY DANGEROUS.

NEXT →



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

1030



MAIL

Autoblog Autoblog Green Translogic More

WHEELS

You are here: > > > > Recalls

1999 Volvo C70



\$33,925 - \$43,395

BOOK NOW

SAFETY SEE ANOTHER CAR

Recalls

1999 VOLVO C70 RECALLS

NHTSA Campaign ID Number: 06V441000

Recall Date: 2006-11-20

Summary:

ON CERTAIN PASSENGER VEHICLES, A COMBINATION OF THROTTLE POSITIONING SENSOR IRREGULARITIES, A DIRTY THROTTLE HOUSING, AND/OR INEFFICIENT SOFTWARE CALIBRATION MAY CAUSE A WARNING LAMP TO LIGHT AND THE SUBSEQUENT ONSET OF LIMP HOME MODES.

Consequences:

THIS RESULTED IN A HIGH NUMBER OF VEHICLES GOING INTO THE LIMP HOME MODE WITHOUT NEED.

Remedy:

DEALERS WILL INSTALL THE CURRENT SOFTWARE UPGRADE ONTO THE INVOLVED VEHICLES. THE RECALL BEGAN ON DECEMBER 29, 2006. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552.

Component Affected:

VEHICLE SPEED CONTROL

Notes:

Volvo Cars of N.A., LLC

NHTSA Campaign ID Number: 04V504000

Recall Date: 2004-10-21

Summary:

ON CERTAIN PASSENGER AND SPORT UTILITY VEHICLES, OVER AN EXTENDED PERIOD OF TIME, THE HEADLIGHT SWITCH MAY CEASE TO FUNCTION.

Consequences:

THE HEAD LIGHTS MAY NOT OPERATE PROPERLY WHICH COULD RESULT IN INTERMITTENT OR NO HEADLIGHT FUNCTION. THIS COULD IMPAIR A DRIVER'S VISIBILITY, INCREASING THE RISK OF A CRASH.

Remedy:

ON VEHICLES WITH AN ORIGINAL OEM SWITCH, DEALERS WILL REPLACE THE HEADLIGHT SWITCH. ALL OTHER VEHICLES WILL BE INSPECTED TO DETERMINE IF THE SWITCH HAS BEEN DAMAGED AND REPLACE ONLY IF NECESSARY. THE RECALL BEGAN ON JANUARY 24, 2005. OWNERS SHOULD CONTACT VOLVO AT 1-800-458-1552.

Component Affected:

EXTERIOR LIGHTING:HEADLIGHTS:SWITCH

Notes:

CARS FOR SALE IN 91755



\$44,535
Ontario, CA



\$40,986
Culver City, CA



\$29,999
Ontario, CA

COMPARE



MSRP: \$39,700

MSRP: \$33,820

Search 800,000+ Used Cars. Prices Starting at \$750!

The fastest way to sell your car top dollar & fast, free pick up

We'll Buy Your Car Today. We'll Pick it Up. Get a Free Offer!

AdChoices |>

>> >> >> >> 1999 Volvo C70

* Suggested Retail: \$3,360.00 - \$7,000.00
* Trade-In Pricing: \$1,560.00 - \$4,870.00

Volvo ▼
C70 ▼



Enter Your ZIP for Used Cars:

Safety is an important consideration when buying a car. AutoBuyGuide.com is dedicated to providing you with all of the safety and 1999 Volvo C70 recall information you need to keep your family safe. Search our catalog of official 1999 Volvo C70 recalls to view all car defects and reports for all submodels. Is your car safe? Check the current 1999 Volvo C70 recalls listed at AutoBuyGuide.com for your vehicle to find out.

AutoBuyGuide.com Sponsors

Pacific
20460 Hawthorne Boulevard
Torrance CA 90503
Used 2007
Volvo C70

Auto Recall Date: 10/21/2004
Vehicle Component: EXTERIOR LIGHTING:HEADLIGHTS:SWITCH
Estimated Vehicles Affected: 97000
1999 VOLVO C70 Defect Summary:
ON CERTAIN PASSENGER AND SPORT UTILITY VEHICLES, OVER AN EXTENDED PERIOD OF TIME, THE HEADLIGHT SWITCH MAY CEASE TO FUNCTION.
Defect Consequence:
THE HEAD LIGHTS MAY NOT OPERATE PROPERLY WHICH COULD RESULT IN INTERMITTENT OR NO HEADLIGHT FUNCTION. THIS COULD IMPAIR A DRIVER'S VISIBILITY, INCREASING THE RISK OF A CRASH.
Remedy:
ON VEHICLES WITH AN ORIGINAL OEM SWITCH, DEALERS WILL REPLACE THE HEADLIGHT SWITCH. ALL OTHER VEHICLES WILL BE INSPECTED TO DETERMINE IF THE SWITCH HAS BEEN DAMAGED AND REPLACE ONLY IF NECESSARY. THE RECALL BEGAN ON JANUARY 24, 2005. OWNERS SHOULD CONTACT VOLVO AT 1-800-458-1552.
Notes: VOLVO CARS OF N.A. LLC., 142/94



See What's New & Photos Now

Visit website

Auto Recall Date: 12/06/2000
Vehicle Component: EXTERIOR LIGHTING:TURN SIGNAL
Estimated Vehicles Affected: 245894
1999 VOLVO C70 Defect Summary:
VEHICLE DESCRIPTION: PASSENGER VEHICLES. THERE COULD BE INADEQUATE CONTACT BETWEEN THE BULB AND SOCKET WHICH COULD CAUSE THE FRONT TURN SIGNAL NOT TO FUNCTION AS DESIGNED.
Defect Consequence:
THIS WOULD FAIL TO WARN AN APPROACHING DRIVER THAT THE VEHICLE IS TURNING AND COULD LEAD TO A CRASH.
Remedy:
DEALERS WILL REPLACE THE LEFT AND RIGHT FRONT TURN SIGNAL BULB AND SOCKET.
Notes: VOLVO CARS OF NA, INC., 101

Auto Recall Date: 11/15/2006
Vehicle Component: VEHICLE SPEED CONTROL
Estimated Vehicles Affected: 170099
1999 VOLVO C70 Defect Summary:
ON CERTAIN PASSENGER VEHICLES, A COMBINATION OF THROTTLE POSITIONING SENSOR IRREGULARITIES, A DIRTY THROTTLE HOUSING, AND/OR INEFFICIENT SOFTWARE CALIBRATION MAY CAUSE A WARNING LAMP TO LIGHT AND THE SUBSEQUENT ONSET OF LIMP HOME MODES.
Defect Consequence:
THIS RESULTED IN A HIGH NUMBER OF VEHICLES GOING INTO THE LIMP HOME MODE WITHOUT NEED.
Remedy:
DEALERS WILL INSTALL THE CURRENT SOFTWARE UPGRADE ONTO THE INVOLVED VEHICLES. THE RECALL BEGAN ON DECEMBER 29, 2006. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552.
Notes: VOLVO CARS OF N.A. LLC., R155

I CONTACT VOLVO DE ORANGE COUNTY.
SEVERAL TIMES BUT THEY SAID YOUR CAR
IS A 1999 THEREFORE IT DOES NOT QUALIFY FOR
THE RECALL MAKE A LONG HISTORY SHORT, ITS
YOUR PROBLEM, THEY SAID AND HUNG UP.
<http://www.autobuyguide.com/1999/12-aut/volvo/c70/recalls/index.html>
2/27/2013

I, APOLOGIZE FOR HAND WRITING ALL OF THESE, BUT MY PRINTER IT'S NOT WORKING. SO THIS CAR IS DANGEROUS NOT ONLY BECAUSE IT WILL DROP THE SPEED TO 15 OR 20 MPH IN A SECOND, BUT WHEN THE E.T.S. LIGHT COMES ON AND IT GOES ON LIMP MODE, IT ALSO AFFECTS THE BRAKING SYSTEM, THE PEDAL WILL GET REALLY HARD AND YOU HAVE TO PUSH IT TWICE AS HARD IN ORDER TO STOP. SO, YOU SEE WHAT I MEAN? THIS IS A VERY DANGEROUS CAR. I THANK GOD FOR AN ORGANIZATION LIKE YOU GUYS THAT IS WILLING TO DO SOMETHING ABOUT IT.

CARS LIKE THESE SHOULD BE TAKEN OFF THE ROAD FOR GOOD, NOT PUT A TEMPORARY PATCH ON THEM. VOLVO IS WASHING THEIR HANDS COMPLETELY OFF THE MATTER.

I COULD PUT A PATCH ON IT LIKE THEY'VE DONE IN THE PAST, AND GET RUNNING HALF WAY DECENT, BUT I CAN NOT IN GOOD CONSCIENCE SELL IT TO SOMEBODY, KNOWING WHAT I KNOW. SO FAR I SPEND \$1875.00 TRYING TO FIX IT RIGHT, BUT I DON'T THINK IT'S POSSIBLE, THIS IS A DEFECTIVE PRODUCT, ITS A DEFECTIVE DESIGN. NO DOUBT ABOUT IT.

I PRAY, YOU CAN HELP ME, I WAS AMAZED BUT HOW FAST YOU GUYS RESPONDED. THANKS! SO MUCH. MY WIFE SAYS THAT THIS IS A FIGHT LIKE IN DAVID AND GOLIATH, BUT I DON'T, I HOPE YOU CAN MANAGE TO READ THIS, GOD BLESS YOU GUYS.

AUTOBLOG

LET'S FACE IT, MOST CARS, AFTER '4 OR 5 YEARS' THEY'LL GIVE YOU SOME PROBLEMS BUT NOT LIKE THIS CHANCES ARE YOU CAN HAVE A FATAL ACCIDENT WHEN THIS CAR GOES IN LIMP MODE (DROPS SPEED TO 15 OR 20 MPH) AND IT IF WASN'T BAD ENOUGH WHEN IN LIMP MODE IT ALSO AFFECTS THE A.B.S. THE 'BREAKS WILL TURN REALLY HARD MAKING IT EVEN HARDER TO STOP.

GREAT AUTO LOAN RATES

Low Rates on New and Used Autos

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WE PRAY THAT YOU GUYS CAN DO SOMETHING ABOUT IT.

YOU GUYS ARE THE BEST!

I APOLOGIZE FOR ALL THE MISPELLINGS ENGLISH ITS MY SECOND LANGUAGE. AND AS YOU CAN SEE, IM NOT THAT GOOD!

MY WIFE TOLD ME THIS MORNING THAT THIS FIGHT IS LIKE DAVID AND GOLIATH SHE SAID, YOU ARE NEVER GOING TO BEAT VOLVO, AND I SAID BACK IN MEXICO I PROBABLY WOULDN'T BUT HERE WE HAVE A CHANCE. GOD BLESS THE U.S.A.

AND GOD BLESS YOU, GOOD PEOPLE TOO!

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

CODE U=USED R=REBUILT N=NEW



A-1 AUTO CLINIC

Complete Repair • Service • Sales

8041 Stanford Ave., Garden Grove, CA 92841
B.A.R. # AC 249309 • E.P.A. # CAL 000 319 209
714/893-4121



CUSTOMER COPY

Date 2/7/2001
 Time Rec'd _____ A.M. / P.M.
 Promised _____ A.M. / P.M.
 Written By NOE
 Cust. Order # _____

OPERATION LAB. CHG.

Lubrication
 Change Oil
 Change Oil Filter Cart
 Service Air Cleaner
 Change Trans. Oil
 Adjust Clutch
 Change Diff. Oil
 Pack Front Wheel Brgs.
 Rotate Tires
 Adjust Brakes
 Check Compression
 Adjust Valves

Customer: Please fill in all the information in the red shaded areas.

Name: [Redacted] Phone: 991-400-0000
 Address: [Redacted] Apt: [Redacted] Lic # [Redacted] Bus: [Redacted]
 City: [Redacted] ZIP: [Redacted] Speedo: 69222 Engine Size: Scyl
 Estimate: \$400 Rev. Est. [Redacted] Time: 4:11 AM/PM
 Approved by: [Redacted] Date: 2001
 AUTHORIZATION: I acknowledge notice & oral approval of an increase in the original estimated price.
 Sign X _____ Date: 2001
 WARRANTY IS VOID IN CASE OF MISUSE AND/OR NEGLIGENCE.

THE ETS UNIT WAS REPLACED 2/7/01 AND TODAY IT'S WORKING AGAIN!

I WAS GOING TO FAX THIS, IT WAS HARD TO READ

PAID \$675.00 CASH ON 2/26/01

PAID IN FULL

REPAIR ORDER - LABOR INSTRUCTION - AT CUSTOMER'S REQUEST: INTERNAL

CS2 TOWED IN.
 BATTERY DEAD RECHARGE. CS2 WOULD NOT START
 COST COMPLAINT OF ETS LIGHT ON - RECHARGE BATT. FOUND CODES IN COMPUTER, SEE ATTACH.
 CHECK FOR COMMUNICATION FROM ECU TO UGM COST MOD. RESET, REFRESH ECU, LOSS COMMUNICATION FIXED.
 CHECK FOR CRACK, PULSE OF INJECTION, FUEL PRESSURE, FUEL PRESSURE -
 ECU - FAULT, THROTTLE VALVE GETS STUCK IN CLOSED POSITION.
 2.2 THROTTLE BODY COST MODULE \$230.00

COMPRESSION: 1 90 2 _____ 3 _____ 4 _____ 5 _____ 6 _____ 7 _____ 8 _____

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

A Storage Fee of \$ 30 a day will be charged on all vehicles left over 48 hrs. after completion of work.

A \$ 39 Service Charge will be applied on any returned check.

I hereby authorize [Redacted] to perform any needed repairs or adjustments on the above vehicle or vehicle or in the event of legal action.

Authorized By: [Redacted]

RECOMMENDED SERVICE:

1. _____
 2. _____
 3. _____
 4. _____

TERMS: -
 • STRICTLY CASH ON DELIVERY.
 • Made in Money Order, Cashier Check or Cash.

Sub Total 780.00
 Sales Tax 48.00
TOTAL 828.00

Parts installed are not warranted beyond warranties given by respective manufacturers. No other warranties are made except as listed on this invoice.

Valves Machined
 Resurface Cylinder Heads
 Alignment
 Radiator

RADIO CODE - 1231 -

TOTAL SUBLET REPAIRS

FOR REORDER: V. KELEMEN ADV. & BUS. FORMS Ph: 909/388-2813; FAX: 909/388-2879

CUSTOMER # 722242

224849

VOLVO

OF ORANGE COUNTY

1400 Dan Gurney Drive • Santa Ana, CA 92706
(800) 660-2216 • (714) 560-6950
E-Mail www.vooc.com

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
WHITE	07	VOLVO S70	YV4K5413 [REDACTED]	[REDACTED]	15124	50
DELIVERY DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
10/19/07			24 JUL 10		CASH	
R. O. OPENED	READY	OPTIONS: DLR # 119 EMP # 2504				
24 JUL 2010 11:43						

LINE	QTY	DESC	UNIT	PRICE	TOTAL
# 1	1	WARRANTY	WARRANTY		
# 2	1	WARRANTY	WARRANTY		
# 3	1	WARRANTY	WARRANTY		
# 4	1	WARRANTY	WARRANTY		
# 5	1	WARRANTY	WARRANTY		
# 6	1	WARRANTY	WARRANTY		
# 7	1	WARRANTY	WARRANTY		
# 8	1	WARRANTY	WARRANTY		
# 9	1	WARRANTY	WARRANTY		
# 10	1	WARRANTY	WARRANTY		
# 11	1	WARRANTY	WARRANTY		
# 12	1	WARRANTY	WARRANTY		
# 13	1	WARRANTY	WARRANTY		
# 14	1	WARRANTY	WARRANTY		
# 15	1	WARRANTY	WARRANTY		
# 16	1	WARRANTY	WARRANTY		
# 17	1	WARRANTY	WARRANTY		
# 18	1	WARRANTY	WARRANTY		
# 19	1	WARRANTY	WARRANTY		
# 20	1	WARRANTY	WARRANTY		
# 21	1	WARRANTY	WARRANTY		
# 22	1	WARRANTY	WARRANTY		
# 23	1	WARRANTY	WARRANTY		
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# 43	1	WARRANTY	WARRANTY		
# 44	1	WARRANTY	WARRANTY		
# 45	1	WARRANTY	WARRANTY		
# 46	1	WARRANTY	WARRANTY		
# 47	1	WARRANTY	WARRANTY		
# 48	1	WARRANTY	WARRANTY		
# 49	1	WARRANTY	WARRANTY		
# 50	1	WARRANTY	WARRANTY		

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire or vandalism while the property remains with the dealer. Customer states no articles of personal property have been left in the vehicle, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fee and costs in the event suit is brought for collection.

PRELIMINARY ESTIMATE \$ [REDACTED]

AUTHORIZED BY: X [REDACTED]

BAR #: ARD 196768 EPA #: CAR 00008273

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

DATE	TIME	PHONE #	AUTHORIZED BY	ADDITIONAL AMOUNT	REVISED TOTAL

SERVICE DEPARTMENT HOURS
7:00 A.M. TO 6:00 P.M. Monday thru Friday
8:00 A.M. TO 5:00 P.M. Saturday

WE ACCEPT THE FOLLOWING METHOD OF PAYMENT:
Cash, Check, Master Card, Visa, American Express, Discover, Diners Card & Carte Blanche
WE RESERVE THE RIGHT TO REFUSE ANY CHECK