

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received	Repository ☐
				26-FEB-2013	Reference No. 10500093
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	E-mail Address
Address					
City	ALACHUA	State	FL	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
2FAFP73WX3X		FORD	CROWN VICTORIA	2003	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
5-1-03	GAINESVILLE FORD 352-376-5371		4.6L	GAS	
Original Owner	Dealer's City	State	No: Cylinders		
☒	GAINESVILLE FL	FL	8		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
AUTO	☒ Cruise Control		YES	12-FEB-2013 STARTED & ONGOING	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: LIGHTING (PWS)			Failure Mileage	Failure Speed	
			140000	0 TO 55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 FORD CROWN VICTORIA. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS DURING NIGHT HOURS, THE HEADLIGHTS INTERMITTENTLY FAILED. THE VEHICLE WAS NOT INSPECTED BY A DEALER OR AN INDEPENDENT MECHANIC. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 140,000. THE VIN WAS UNAVAILABLE. LIGHTS ALSO MAY NOT COME ON WHEN PARKED THE OWNER CANNOT DRIVE IN THE RAIN OR AT NIGHT OR ANY OTHER TIME HEADLIGHTS ARE REQUIRED AS THEY ARE DANGEROUSLY UNRELIABLE. CONSULT WITH DEALER OVER PHONE SUGGESTS REPLACING LIGHTING CONTROL MODULE. COST OF OVER \$500 + LABOR.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					