

| INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      |                                                                                                                                                                                                                       |                                | FOR AGENCY USE ONLY 100148                                       |                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|------------------------------------------------------------------|----------------|
| <br>U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                      | <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET: www.nhtsa.dot.gov/hotline</b> |                                | Date Received<br><b>MAR 22 2013</b><br>15-FEB-2013               |                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      |                                                                                                                                                                                                                       |                                | Repository <input type="checkbox"/><br>Reference No.<br>10498261 |                |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      | Address                                                                                                                                                                                                               |                                | Daytime Telephone Number                                         | E-mail Address |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      | State                                                                                                                                                                                                                 | Zip Code                       | Evening Telephone Number                                         |                |
| RIDLEY PARK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      | PA                                                                                                                                                                                                                    |                                |                                                                  |                |
| <i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>                                                                                                                                                                                                                                                            |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                      | Make                                                                                                                                                                                                                  | Model                          | Model Year                                                       |                |
| 4T1BF1FK7DL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      | TOYOTA                                                                                                                                                                                                                | CAMRY                          | 2013                                                             |                |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Dealer's Name and Telephone Number                                                   |                                                                                                                                                                                                                       | Engine:                        | Fuel Type:                                                       |                |
| JAN 21, 2013                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | CARROL                                                                               |                                                                                                                                                                                                                       | No: Cylinders                  | 4 GAS                                                            |                |
| Original Owner <input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Dealer's City                                                                        | State                                                                                                                                                                                                                 | Zip Code                       |                                                                  |                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Glen Mills PA                                                                        | PA                                                                                                                                                                                                                    |                                |                                                                  |                |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <input checked="" type="checkbox"/> Antilock Brakes                                  | Powertrain                                                                                                                                                                                                            | Multiple Failure:              | Incident Date(s)                                                 |                |
| Auto                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <input checked="" type="checkbox"/> Cruise Control                                   | 4 cyl. Auto.                                                                                                                                                                                                          |                                | 25-JAN-2013                                                      |                |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| Vehicle Component Code: VISIBILITY/WIPER (PWS)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                      |                                                                                                                                                                                                                       |                                | Failure Mileage                                                  | Failure Speed  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                      |                                                                                                                                                                                                                       |                                | 220                                                              |                |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Tire Model (Name or Number)                                                          |                                                                                                                                                                                                                       | Tire Size (Example P215/65R15) |                                                                  |                |
| DOT No. (Example: DOTM4L9ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                                                                                                                                                                                                                       | Failure Location:              |                                                                  |                |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                      |                                                                                                                                                                                                                       | Tire Failure Type:             |                                                                  |                |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Date Manufactured:                                                                   |                                                                                                                                                                                                                       | Model No./Name:                |                                                                  |                |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Installation System:                                                                 |                                                                                                                                                                                                                       |                                |                                                                  |                |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                      | Failed Part:                                                                                                                                                                                                          |                                |                                                                  |                |
| <b>APPLICABLE INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| Crash                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Fire                                                                                 | Number of Persons Injured                                                                                                                                                                                             | Number of Deaths               | Reported to Police                                               |                |
| <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                  | 0                                                                                                                                                                                                                     | 0                              | N                                                                |                |
| <b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                  |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| TL* THE CONTACT OWNS A 2013 TOYOTA CAMRY. THE CONTACT STATED THAT THE SUN VISOR WAS DEFECTIVE. THE SUN VISOR WAS CUT SHORT AND DID NOT PROVIDE THE DRIVER WITH ADEQUATE SUN PROTECTION. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE HOWEVER, THE SUN VISOR WAS NOT REPLACED. THE FAILURE AND THE CURRENT MILEAGE WAS 220.                                                                                                                                                                                                                                                        |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |                                                                                      |                                                                                                                                                                                                                       |                                |                                                                  |                |



ATTACH ADDITIONAL SHEETS IF NECESSARY

Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration