

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received MAR 14 2013 12-FEB-2013		Repository ☐ Reference No. 10497889	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
EXETER		RI			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1N6AA06B64N		NISSAN		TITAN	
Date Purchased		Dealer's Name and Telephone Number		Model Year	
				2004	
Original Owner		Dealer's City		Engine:	
☐				No: Cylinders	
Transmission Type		Powertrain		Incident Date(s)	
☐ Antilock Brakes ☐ Cruise Control				02-JAN-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION				Failure Mileage	
				138000	
				Failure Speed	
				5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 NISSAN TITAN. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 5 MPH, THE VEHICLE SHOOK VIOLENTLY WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE FRONT AND REAR DIFFERENTIAL AND AXLES NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE AND CURRENT MILEAGE WAS 138,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Also the rear end was locking up & if the rear end was to continue lock up our truck could have stopped moving completely & an accident would be inevitable. That is a safety issue to me. This vehicle is only a year old ~~when~~ I purchased it in October 2011. I should not have such a major defect. I want Nissan to take action & fix this problem.

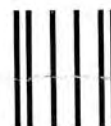
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

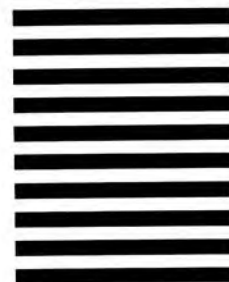
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



NISSAN WEST WARWICK

885 Quaker Lane
WEST WARWICK, RHODE ISLAND 02893
Tel. (401) 821-1510
www.inskip.com



753-2116

CUSTOMER NO. 364729	ADVISOR ROBERT SIROIS 72103	TAG NO. 362	INVOICE DATE 01/09/13	INVOICE NO. NICS202597
LABOR RATE	LICENSE NO.	MILEAGE 135,386	COLOR BLUE/	STOCK NO.
YEAR / MAKE / MODEL 04/NISSAN TRUCK/TITAN/SE KING CAB V8	DELIVERY DATE	DELIVERY MILE		
VEHICLE I.D. NO. 1 N 6 A A 0 6 B 6 4 N	SELLING DEALER NO.	PRODUCTION DATE		
F.T.E. NO.	P.O. NO.	R.O. DATE 01/09/13		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 135386	

LABOR & PARTS
J# 1 24NIZ AUTOMATIC TRANSMISSN TECH(S):8348 102.45
CLIENT STATES TRANSMISSION MAKES A BANG AND FEELS LIKE IT IS
OUT OF GEAR. BANGS AGAIN AND GOES BACK INTO GEAR.
CHECKED FOUND REAR DIFF LOCKING UP ADN FROM AXLES POPPED
OUT OF FRONT DIFF.
WILL NEED NEW FRONT AND REAR DIFE ASSY. AND BOTH FRONT
AXLES. TECH NOTES NOT SAFE TO DRIVE. MAY LOCK UP COMPLETELY
WHILE DRIVING.
COST OF REPLACEMENT \$7450.66

REFR 1001741
4
73823 ZH 060
100 50 1
4

JOB # 1 TOTAL LABOR & PARTS 102.45

COMMENTS
DELETED OPERATION(S)
00R1ZMULTIPOINT 27 POINT INSPECTION

RECOMMENDATIONS
RECOMMENDED SERVICE
FRONT AND REAR DIFFERENTIALS
AND BOTH FRONT AXLES.
\$7450.66

the only way to replace these is to buy a
whole rear end from nissan which is not
easy to do

TOTALS

TOTAL LABOR....	102.45
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

CREDIT CARD () Visa or Mastercard (circle)
CHECK () NUMBER ()
CASH ()
OTHER ()

TOTAL INVOICE \$ 102.45

paid this
amount to have
a diagnosis

CUSTOMER SIGNATURE

1037 1034
Jaime
eric 457556
ext.

Auto Country Sales & Service

AUTOCOUNTRYRI.COM

401-397-2700 fax 401-397-0797

9 Industrial Dr.
Exeter, RI 02822

*date when i
picked up my
truck*

Salesman:

Bill of Sale

P/U DATE: 10/14/2011

P/U TIME:

Year: 2004

Drive Type: 4WD

Make: NISSAN

Model: TITAN XE/SE/LE

VIN: 1N6AA06B64N

Stock # : 000548

Mileage: 118867

Color: BLUE

Type: TRUCK

Style: CLUB CAB PICKUP

Transmission: AT

Engine: 8 CYL, 5.6 LITERS

Options: ABS (4-Wheel)

Air Conditioning

AM/FM Stereo

Cassette

Dual Air Bags

Power Brakes

Power Steering

Power Windows

Financed: CHARTWAY CREDIT UNION

: 160 NEWTOWN ROAD VIRGINIA BEACH, VA 23462

TRADE INFORMATION:

Year:

Make:

VIN:

Model:

Color:

Miles:

SALE PRICE	11000.00
	0.00
TRADE-IN ALLOWANCE	0.00
SUB-TOTAL	11000.00
SALES TAX	770.00
PLATE FEE	20.00
DOC FEE NT	50.00
LOAN PAYOFF	0.00
TOTAL	11840.00

CASH DEPOSIT	0.00
C.O.D.	0.00

BALANCE DUE (cash/bank check)	11840.00
-------------------------------	----------

Buyer's Name:

Address:

City, State, Zip: EXETER, RI

Phone:

Date: 10/14/2011

Warranty Disclaimer: All cars are As Is Where Is Unconditionally. No paybacks, No Returns.
All Deals Final unless specified. Any warranty must be specified or purchased.
If a warranty is purchased from a warranty company, we will not be responsible
for the maintenance or repairs.

Notes

Buyer's Signature

Seller's Signature