

 U.S. Department of Transportation National Highway Traffic Safety Administration		<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received <b>MAR 14 2013</b> 12-FEB-2013		Repository <input type="checkbox"/> Reference No. 10497837	
<b>OWNER INFORMATION (Type or Print)</b>				Daytime Telephone Number	
Name [REDACTED]		Address [REDACTED]		E-mail Address	
City FAIRVIEW		State NJ	Zip Code [REDACTED]	Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCP2F46CA [REDACTED]		Make HONDA	Model ACCORD	Model Year 2012	
Date Purchased 8/2/12	Dealer's Name and Telephone Number DCH PARAMOS HONDA		Engine: No: Cylinders	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City PARAMOS	State NJ	Zip Code 07652		
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 01-JAN-2013	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage 2000	Failure Speed
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 HONDA ACCORD. THE CONTACT STATED THAT THE KEY WAS UNABLE TO BE INSERTED INTO THE IGNITION. THE CONTACT MENTIONED THAT THE FAILURE RECCURED NUMEROUS TIMES. THE VEHICLE WAS TOWED TO THE DEALER WHO ADVISED THAT THERE WAS NOTHING WRONG WITH THE IGNITION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 2,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



28 County Rd.  
Tenafly, NJ 07670  
(201) 569-5515

SERVICE DEPARTMENT HOURS  
7:30 a.m. to 5:30 p.m.  
Monday - Saturday

R.O. Open Date	2/11/13	R.O. Number	6083320/1
R.O. Close Date	2/12/13	Status	Pre-Invoice
Mileage In	2770	Mileage Out	2771
Service Advisor - Tag #		ROBERT GALBRECH/001	
Vehicle Identification Number		1HGCP2F46CA	
Delivery Date		In-Service Date	
Color	WHITE	License Number	FC637Z

FAIRVIEW, NJ  
Year: 2012  
Make: HONDA  
Model: ACCORD SDN

Work Phone: [REDACTED]  
Home Phone: [REDACTED]  
4DR I4 AUTO LX PR

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - 23HOZ: ELECTRICAL CUSTOMER STATES THE IGNITION KEY WILL SOMETIMES NOT GO INTO THE IGNITION Caused by TRIED MULTIPLE TIMES OVER THE COURSE OF TWO DAYS AND NO PROBLEM FOUND. OUR HONDA PARTS AND SERVICE DISTRICT MANAGER HAPPENED TO BE HERE TODAY AND ALSO TRIED 25 TIMES AND IT WORKED PERFECTLY Work performed by ALEX LANTIGUA (767) UNABLE TO DUPLICATE CUSTOMERS CONCERN AS DESCRIBED KEY GOES IN AND OUT SMOOTHLY IN BOTH POSSIBLE POSITIONS</p>	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS  
X  
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