

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Johnson, Lajuan CTR \(NHTSA\)](#)
Subject: FW: Upload (10497808)
Date: Tuesday, September 03, 2013 9:58:57 AM

From: Chan, Steve (NHTSA)
Sent: Friday, August 30, 2013 11:17 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: Upload (10497808)

From: [REDACTED]
Sent: Friday, August 30, 2013 10:56 AM
To: Chan, Steve (NHTSA)
Subject: RE: Your report to NHTSA; ref: 2006 Buick LaCrosse Headlight Outage (10497808)

I do not recall the exact part - a relay that cost about \$79.00 (including installation)
They said they replaced many of them, they were very aware of the problem... and the Buick dealer told me they had never heard of it and I would need to pay for diagnostic testing + parts and labor..

I had it repaired at Huron Automotive in Green Bay, WI. They may be able to answer your questions..

Will never buy another Buick!!

From: Steve.Chan@dot.gov [<mailto:Steve.Chan@dot.gov>]
Sent: Friday, August 30, 2013 9:45 AM
To: [REDACTED]
Subject: RE: Your report to NHTSA; ref: 2006 Buick LaCrosse Headlight Outage (10497808)

Do you recall what part was replaced to fix the headlights?

Thank you.

Steve Chan
Safety Defects Engineer
Office of Defects Investigation /NHTSA