

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 11-FEB-2013 APR 0, 2013	Repository <input type="checkbox"/>
	Reference No. 10497796

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
BRENTWOOD	CA	[REDACTED]	
Daytime Telephone Number		E-mail Address	
[REDACTED]			
Evening Telephone Number			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side JN1AZ44E39M [REDACTED]		Make NISSAN	Model 370Z	Model Year 2009
Date Purchased August 2012	Dealer's Name and Telephone Number Dixie Brothers (925) 934-8224		Engine: No. Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City Walnut Creek, CA 94596	State CA	Zip Code 94596	Gasoline
Transmission Type Manual	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 28-DEC-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING 88 CSS Failure	Failure Mileage 59000	Failure Speed 20 mph
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code:	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 NISSAN 370Z. THE CONTACT STATED THAT HE WAS UNABLE TO START THE VEHICLE. ALSO, THE CONTACT MENTIONED THAT WHENEVER HE DEPRESSED THE CLUTCH, IT FAILED TO RELEASE PREVENTING HIM FROM PROPERLY SHIFTING GEARS. THE VEHICLE WAS TAKEN TO DEALER. THE TECHNICIAN DIAGNOSED THAT THE STEERING LOCK FAILED AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 59,000 AND THE CURRENT MILEAGE WAS 60,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CSC Failure 370Z Cars,

My Safety Report Complaint is the CSC Failure otherwise known as the Slave Cylinder; it's the cylinder that gives the Clutch on Manual Cars pressure. What happens is that when the Slave Cylinder fails the clutch receives no pressure therefore it gets sunken underneath and it won't come back up...so it makes the clutch useless at that moment. When your clutch is sunken and won't come back up you **CAN'T** shift gears! The only thing you can really do is **BRAKE!** Why is this a matter of Safety? Because it can happen while you're driving! I was lucky enough for this to happen while I was turning into my home at 20MPH. But Imagine your driving at a rate of 60 mph per hour and just when your about to shift to sixth, the clutch doesn't come back up.....Now your going at 60mph, and You can't Shift gears.

You can find more information about this issue on
<http://www.the370z.com/engine-drivetrain/25007-sticky-370z-clutch-pressure-csc-failures.html>

P.S. My Original Complaint was the Steering Lock Failure but Nissan had finally recalled that issue.