CL-10497696-5483

FAX COVER SHEET

TO: DOT AUTO SAFETY HOTLINE
NHTSA/Office of Defects Investigation

FAX: 1-202-366-1767

FROM: [redacted]
Easton, PA [redacted]
E-mail: [redacted]
PHONE: [redacted]

February 25, 2013

RE: FOLLOW UP TO ODI COMPLAINT #10497696

As requested, completed Vehicle Owner's Questionnaire follows.

2/20/13 – Detailed information was sent Certified Mail, Return Receipt Requested to NHTSA.

As for Repair Invoice, two (2) estimates were required by State Farm for garage damages – one came through as $3,770.71 and the other $3,650. State Farm requested additional details on the $3,650 bid.

Also, damages to reseal driveway $600,(this had been resealed August 2013), replacement of lawn mower, compressor, storage stands, patio furniture, stored in the garage have not been submitted as yet, due to attaining prices.

My State Farm Claim Number is [redacted]. Jessica L. Paolini is a Claim representative and can be reached at (888) 713-4694 Ext. 3614761.

(2) Pages – including coversheet

NM
31313
PMD

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
11-FEB-2013	Reference No. 10497696

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
[redacted]	[redacted]	[redacted]
Address [redacted]	Evening Telephone Number Same	
City EASTON **State** PA **Zip Code** [redacted]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
19UUA5640XA[redacted]	ACURA	TL	1999

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
3-13-99	Lehigh Valley Acura - 610-967-6500			No: Cylinders	93
Original Owner ☐	Dealer's City	State	Zip Code	6	Premium

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
	☒ Antilock Brakes ☒ Cruise Control			02-FEB-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage	Failure Speed
	67000	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1	0	N Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1999 ACURA TL. THE CONTACT STATED THAT THE VEHICLE ABNORMALLY ACCELERATED AS SHE ATTEMPTED TO PARK IN A RESIDENTIAL GARAGE. THE CONTACT APPLIED IMMENSE PRESSURE TO THE BRAKES BUT WAS UNABLE TO CONTROL THE VEHICLE. AS A RESULT, THE CONTACT CRASHED INTO A LAWN MOWER, A COMPRESSOR AND THEN A WALL. THE VEHICLE WAS DESTROYED. THE CONTACT SUSTAINED INJURIES TO THE HIP AREA. THE MANUFACTURER WAS NOTIFIED AND A COMPLAINT WAS FILED BUT NO ASSISTANCE WAS PROVIDED. THE FAILURE AND CURRENT MILEAGE WAS 67,000.

NOTE: 2/20/13 – SENT CERTIFIED PACKAGE WHICH INCLUDED: LETTER DESCRIBING ACCIDENT; 18 PHOTOS TAKEN ON 2/2/13; 2-PAGES – INFORMATION FOUND ON ACURA ISSUE; AND 6 PAGES MAINTENANCE WORK DONE ON MY ACURA SINCE 11/20/99.

CALLED FORKS TOWNSHIP POLICE DEPT. AND AN OFFICER OBSERVED SCENE OF ACCIDENT BUT SINCE THIS HAPPENED ON PRIVATE PROPERTY IT'S CONSIDERED A NON-REPORTABLE ACCIDENT. **STATE FARM INS. CO. TOTALED AUTO.**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.