



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 5, 2013

[REDACTED]
Henrico, VA [REDACTED]

NVS-216 et
Ref. No. 10497403

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2002 Honda Odyssey vehicle. Your letter was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that you purchased a used MY 2002 Honda Odyssey. You read that this model year had transmission issues. The previous owner told you that Honda repaired a transmission problem at 30,000 miles. However, now at 130,000 miles, your vehicle has problems with the transmission jerking out of gear and decelerating without warning. You had the vehicle towed to your local Honda dealership. The dealer told you that there are no open recalls on your vehicle. You disagree with the dealer and request assistance in resolving the transmission problem.

According to Honda's recall database, there are no open recalls related to the transmission on your MY 2002 Honda Odyssey vehicle. However, Honda does show a transmission related recall that was completed by the previous owner that may be of interest to you (NHTSA Safety Recall Campaign No. 04V-176). We have enclosed a copy of the recall summary for your information. While we cannot guarantee the success of the remedy as installed in your vehicle by a dealer, we do not have any reason to believe that the corrective action submitted by the manufacturer will not work. We recommend that you contact Honda or continue to work with your local dealer for further assistance.



Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our web site.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Recall Num: 11 V 260 000	573 Date: 27-APR-2011	573 Date Rcvd: 27-APR-2011	Potentially Affected: 1,709,477	Potentially Defective: 275,849
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Mfr Recall Num:

Subject: DRIVER SIDE AIR BAG INFLATOR MODULE	Remedy Type: Inspect and Replace	RP Num:	FMVSS Num:
Recall Type: Defect	Recall Effect: Crash Avoidance	NHTSA Inv Num:	Influenced by: MFR
Problem Exp: Complaints	Manufacturer: HONDA (AMERICAN HONDA MOTOR CO.)	Recall Status: CONDUCTING RECALL	

Problem Descr: IN DECEMBER 2011, THIS RECALL WAS EXPANDED TO INCLUDE AN ADDITIONAL 272,779 VEHICLES AND 640 AIR BAGS SOLD AS REPLACEMENT PARTS. BECAUSE HONDA IS UNABLE TO ASCERTAIN ON WHICH VEHICLES THE 604 REPLACEMENT AIR BAGS WERE INSTALLED, AN ADDITIONAL 603,241 VEHICLES ARE ALSO BEING RECALLED. THE TOTAL NUMBER OF VEHICLES BEING RECALLED IS NOW 1,709,477. THIS RECALL CONCERNS CERTAIN VEHICLES FALLING WITHIN THE FOLLOWING MAKE, MODEL, AND MODEL YEAR POPULATIONS, INCLUSIVE OF THIS EXPANSION: MODEL YEAR 2001-2002 HONDA ACCORD, MODEL YEAR 2001-2003 CIVIC 2-DOOR AND 4-DOOR MODEL, MODEL YEAR 2002-2003 CR-V, MODEL YEAR 2002-2003 ODYSSEY, MODEL YEAR 2003 ACURA CL, MODEL YEAR 2003 PILOT AND MODEL YEAR 2002-2003 ACURA TL VEHICLES. THIS RECALL IS RELATED TO A SERIES OF RECALLS ON THESE VEHICLES IN WHICH HONDA IS REPLACING THE INFLATORS WITHIN THE DRIVER'S SIDE AIR BAG TO ADDRESS A DEFECTIVE CONDITION. THIS RECALL ADDRESSES BOTH AIR BAGS THAT WERE ORIGINALLY INSTALLED IN THE VEHICLES, AS WELL AS REPLACEMENT AIR BAGS THAT MAY HAVE BEEN INSTALLED AS REPLACEMENT SERVICE PARTS. A REPLACEMENT AIR BAG MAY HAVE BEEN INSTALLED, AS ONE EXAMPLE, IF A VEHICLE HAD BEEN IN A CRASH NECESSITATING THE REPLACEMENT OF THE DRIVER'S AIR BAG.

Consequence: IN THE EVENT OF A CRASH NECESSITATING DEPLOYMENT OF THE DRIVER'S AIR BAG, THE INFLATOR COULD PRODUCE EXCESSIVE INTERNAL PRESSURE THAT COULD CAUSE THE INFLATOR TO RUPTURE WITH METAL FRAGMENTS STRIKING AND INJURING THE DRIVER OR OTHER OCCUPANTS.

Remedy Type: OWNERS OF ALL VEHICLES ON WHICH A DEFECTIVE AIR BAG MAY HAVE BEEN INSTALLED EITHER AS ORIGINAL EQUIPMENT OR AS A REPLACEMENT WILL BE NOTIFIED. DEALERS WILL INSPECT VEHICLES, AND WHERE A DEFECTIVE AIR BAG INFLATOR IS IDENTIFIED, THE INFLATOR WILL BE REPLACED, FREE OF CHARGE. THE SAFETY RECALL BEGAN ON OR ABOUT JUNE 27, 2011. OWNERS OF VEHICLES INVOLVED IN THE DECEMBER 2011 EXPANSION WILL BE NOTIFIED IN DECEMBER 2011. OWNERS MAY CONTACT HONDA AT 1-800-999-1009. THIS SAFETY RECALL CAMPAIGN IS RELATED TO RECALLS 08V-593, 09V-259, AND 10V-041.

Notes: OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV .

MFR Knowl Dt: 04-NOV-2008	Prod Change Dt:	Mfr Press Release Dt:	NHTSA Press Release Dt:
Stop Sales: Y	Regional:		
Supplier:	Mfr Toll Free Num:		

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :CIVIC Model Year :2001 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :CR-V Model Year :2002 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :CR-V Model Year :2004 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :CIVIC Model Year :2003 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :ODYSSEY Model Year :2003 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :PILOT Model Year :2003 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :ACURA Model :TL Model Year :2002 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :ACURA Model :TL Model Year :2003 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :ACCORD Model Year :2002 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :CIVIC Model Year :2002 Type :PASSENGER CAR	Passenger		
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Honda (American Honda Motor Co.) Make :HONDA Model :ODYSSEY Model Year :2002 Type :MULTIPURPOSE PASSENGER VEHICLE	Passenger		

Component Name

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
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Product Type :VEHICLE Product Category :LIGHT
VEHICLES Manufacturer :Honda (American Honda Motor
Co.) Make :HONDA Model :CIVIC HYBRID Model Year
:2003 Type :PASSENGER CAR

Product Type :VEHICLE Product Category :LIGHT
VEHICLES Manufacturer :Honda (American Honda Motor
Co.) Make :HONDA Model :CR-V Model Year :2003
Type :MULTIPURPOSE PASSENGER VEHICLE

Product Type :VEHICLE Product Category :LIGHT
VEHICLES Manufacturer :Honda (American Honda Motor
Co.) Make :ACURA Model :CL Model Year :2003 Type
:PASSENGER CAR

Product Type :VEHICLE Product Category :LIGHT
VEHICLES Manufacturer :Honda (American Honda Motor
Co.) Make :HONDA Model :ACCORD Model Year :2001
Type :PASSENGER CAR

Component Name

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
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Related Recalls

Yr	Type	Major	Sub	Relationship
08	V	593	000	Equipment/Vehicle
10	V	041	000	Equipment/Vehicle
09	V	259	000	Equipment/Vehicle

Recall Characteristics

Unique Recall	Unique Descr
573 modified	ADDITIONAL 272,779 VEHICLES ADDED.
Stopped Sales	

Recall Communications

Fax Ack: 11-MAY-2011	Letter Ack: 03-MAY-2011
Draft 577 Received: 11-MAY-2011	Draft 577 Approved: 12-MAY-2011
Final 577 Received: 15-JUL-2011	Owner Notification: 31-MAY-2011
Phased: N	577 End:
Renotification:	Envelope Approved:
Dealer Notification	
Received: 17-MAY-2011	Dealer Notification: 27-APR-2011