

## INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received

Repository ☐

08-FEB-2013

Reference No.  
10496904

APR 07, 2013

## OWNER INFORMATION (Type or Print)

Name

Address

City

LAKE WORTH

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential  
applicable vehicle manufacturer during an investigation or  
Act notice. See 49 FR 53971 (Sep. 3, 2004).

-related defects. We may share your information with the  
accordance with the routine uses described in the agency's Privacy

## FORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JS3TE62V314

Make

SUZUKI

Model

GRAND VITARA

Model Year

2001

Date Purchased

10-8-2013

Dealer's Name and Telephone Number

KPM Auto Exports, Inc.

Engine:

No: Cylinders

Fuel Type:

? Regular Gas

Original Owner

☐

Dealer's City

Lake Park

State

FL

Zip Code

33403

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

?

Multiple Failure:

Steering Sudden acceleration  
Brakes Oil leak

Incident Date(s)

08-JAN-2013

## FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

78400

Failure Speed

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

☒ Yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2001 SUZUKI GRAND VITARA. THE CONTACT STATED THAT WHILE DRIVING AT UNKNOWN SPEEDS AND PULLING OUT OF THE DRIVEWAY, THE STEERING WHEEL BECAME VERY HARD TO TURN AND THE VEHICLE ALMOST TURNED OVER WHEN THE BRAKE WAS APPLIED. THE CONTACT ALSO STATED THAT THE VEHICLE PROCEEDED TO ACCELERATE WHILE THE BRAKES WERE ENGAGED. THE VEHICLE WAS STEERED INTO THE BUSHES TO AVOID A CRASH AND WAS THEN SHUTDOWN. THE VEHICLE WAS TAKEN TO A PRIVATE MECHANIC WHERE IT WAS FOUND THAT THE THROTTLE BODY HAD FAILED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 78,400.

by shutting off car by keys.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

1st Day I bought the car I drove 1 mile & shut it off. Would not start the dealership told me to move the console to start. It kept happening so I took it to a <sup>private</sup> mechanic behind my home and put on lift said it was neutral safety switch & need a busing (N.C.) took back again and he refused to do any more work on it. The battery weeks later broke down & oil leaking from auto constantly but I have no money to repair. Then one day I put key in started car hit a gas pedal & it took off almost hit a house putting foot on brakes almost slipped no brakes no control on steering <sup>sheared</sup> that neighbors grass wheels would no stop, acceleration not stopping drove to next neighbor bushes but hit her head light try to put auto in reverse nothing but counting to 9000 engine loud & she advised me to turn key off to stop it. I brought back to dealership after several months <sup>actions</sup> they said they would help but I ~~have~~ <sup>ATTACH ADDITIONAL SHEETS IF NECESSARY</sup> have to pay to fix I'm unemployed going through <sup>ie and</sup> unemployment raw deal. There was a crash I got arrested! the only person who <sup>has</sup> had been on Gov. Sites & found this is a recall vip. And I'm not <sup>problems</sup>

U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration  
  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
  
Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



Think your vehicle  
has a safety defect?

If so:  
Use the enclosed  
form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236

**NHTSA**