

CL-10496693-8060

APR 24 2013

[REDACTED]
Rockville Centre, N.Y. [REDACTED]
April 18, 2013

National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590

Dear Sir/Madam:

Enclosed is a copy of the NYS Attorney General's correspondence with me about a Toyota acceleration problem. I sent a copy of this and an attachment on March 23, 2013.

I have not received any response from you about this matter.

Toyota keeps insisting there is nothing wrong with the car or any of the other Toyota's which had acceleration issues.

We would like you to assist us in removing us from our current lease as we feel very unsafe driving this Highlander.

Please advise us on how to proceed.

Thank you for any assistance.

Yours truly,

[REDACTED]

NYS File # 2013-1106255

NM
4/29/13
SMD



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

ERIC T. SCHNEIDERMAN
ATTORNEY GENERAL

DIVISION OF ECONOMIC JUSTICE
CONSUMER FRAUDS & PROTECTION BUREAU

March 20, 2013

[REDACTED]
Rockville Centre, NY [REDACTED]

Our File Number: **2013-1106255**
Company: Toyota Motor Sales U.S.A. Inc.

Dear [REDACTED]

On behalf of Attorney General Eric T. Schneiderman, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

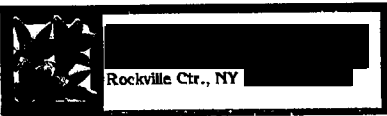
Thank you for writing to our office. We will keep your correspondence on file for future reference.

Very truly yours,

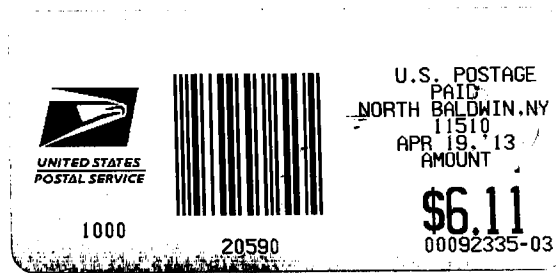
John Van Voris

John VanVoris
Bureau of Consumer Frauds and Protection

cc: National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590



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W48-226

RETURN RECEIPT
REQUESTED

National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590

