

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 05-FEB-2013	
OWNER INFORMATION (Type or Print) Name Address City LAS VEGAS State NV Zip Code				Repository ☐	
				Reference No. 10496526	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number	
				E-mail Address	
				Evening Telephone Number	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL3AP6DN		Make NISSAN		Model ALTIMA	
Model Year 2013		Date Purchased		Dealer's Name and Telephone Number	
Engine: No: Cylinders 4		Fuel Type: Gas		Original Owner ☐	
Dealer's City		State		Zip Code	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control ☐		Powertrain		Multiple Failure: 1	
Incident Date(s) 05-FEB-2013					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Deaths 0		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
I AM WRITING TO YOU IN THE HOPE THAT SOMEONE WILL LOOK INTO MY COMPLAINT AND SAFETY CONCERN WITH THE POWER STEERING PUMP OF THE NEW 2013 NISSAN ALTIMA. THERE HAS BEEN NO ACCIDENT TO DATE. THIS COMPLAINT CONCERNS THE NEWLY DESIGNED 2013 NISSAN ALTIMA THAT WHEN DRIVEN HAS A CONSTANT, ANNOYING NOISE THAT SOUNDS LIKE MORSE CODE. THIS NOISE PROBLEM HAS APPARENTLY BEEN IDENTIFIED BY NISSAN AS COMING FROM THE POWER STEERING PUMP DUE TO OTHER OWNER'S COMPLAINTS ABOUT THE NOISE. NISSAN CLAIMS THIS IS A ?NORMAL NOISE? AND BOTH THE DEALER AND THE NISSAN CUSTOMER SERVICE CENTER ARE AWARE OF THE MULTIPLE OWNER COMPLAINTS ABOUT THIS NOISE, YET WILL OFFER NO CORRECTIVE SERVICE TO ELIMINATE THIS DISTURBING NOISE EMANATING FROM AN APPARENT DEFECTIVE POWER STEERING PUMP. 2013 ALTIMA DRIVERS NEED TO BE WARNED OF THE POSSIBLE DEFECT OF THE POWER STEERING PUMP AND TO BE ALERT AND REPORT ANY PROBLEMS IN STEERING WHILE DRIVING. AS AN OWNER OF A 2013 ALTIMA, I AM EXTREMELY DISTURBED ABOUT THE DEALER'S AND NISSAN'S RESPONSE TO MY COMPLAINTS ABOUT T					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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