

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received MAR 20 2013 05-FEB-2013		Repository ☐
						Reference No. 10496421
OWNER INFORMATION (Type or Print)						
Name [REDACTED]				Daytime Telephone Number [REDACTED]		
Address [REDACTED]				E-mail Address [REDACTED]		
City LAUDERHILL		State FL	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4GK48K92W [REDACTED]				Make JEEP	Model LIBERTY	
				Model Year 2002		
Date Purchased 2/07/2001		Dealer's Name and Telephone Number MASSEY YARDLEY		Engine: No: Cylinders		
Original Owner ☒		Dealer's City LAUDERHILL		Fuel Type: 6		
State FLA.		Zip Code 33313				
Transmission Type AUTOMATIC	☒ Antilock Brakes ☐ Cruise Control	Powertrain		Multiple Failure:	Incident Date(s) 05-FEB-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage 78000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	Number of Deaths 0	
				Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2002 JEEP LIBERTY. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT WAS ILLUMINATED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 12V527000 (AIR BAGS) BUT WAS UNABLE TO HAVE THE VEHICLE REPAIRED UNDER THE RECALL BECAUSE THE PARTS HAD NOT YET BECOME AVAILABLE. THE MANUFACTURER WAS CONTACTED AND ADVISED THAT THE PART WOULD POSSIBLY BECOME AVAILABLE WITHIN THREE MONTHS. THE CONTACT STATED THAT THE ELAPSE BETWEEN RECEIVING THE RECALL NOTIFICATION AND THE TIME OF EXPECTANCY TO HAVE THE VEHICLE REPAIRED HAD EXCEEDED A REASONABLE AMOUNT OF TIME. THE VEHICLE WAS NEITHER REPAIRED NOR DIAGNOSED FOR THE AIR BAGS WARNING LIGHT BEING ILLUMINATED. THE FAILURE AND CURRENT MILEAGE WAS 78,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

Lauderhill, FL



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IF MAILED
IN THE
UNITED STATES**

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration