



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE  
Washington, DC 20590

May 3, 2013

[REDACTED]  
Niota, TN [REDACTED]

NVS-216 nam  
Ref. No. 10495601

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2006 Toyota Scion. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. However, we do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that your MY 2006 Toyota Scion was stopped at an exit to a parking lot and it suddenly accelerated and crashed into a brick wall. You sustained injuries and you also struck a woman who was injured as well. A Toyota representative examined your vehicle but could not get information from the black box because it was damaged in the crash; your vehicle was a total loss. You indicate that you never received a recall notice from Toyota.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to unintended acceleration problems in MY 2006 Toyota Scion vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. In addition, there are no recalls for this condition in MY 2006 Toyota Scion vehicles. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. You may visit our web site at [www.nhtsa.gov](http://www.nhtsa.gov) for information on NHTSA's investigation and recall process.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained from our web site.

Sincerely yours,



Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation