U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received FEB 28 2013 | Repository ☐

29-JAN-2013 | Reference No. 10495099

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City LIBERTY | State KY | Zip Code [redacted]

Daytime Telephone Number [redacted] | E-mail Address [redacted]

Evening Telephone Number

The information you p[illegible]de will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR [illegible] 971 (S[illegible]).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JS2YB413985[redacted]	SUZUKI	SX4	2008

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
25 Sept 2012	Select Suzuki 502-695-8900			No: Cylinders	GAS
Original Owner ☐ 3rd	Dealer's City Frankfort	State KY	Zip Code 40601		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☒ Antilock Brakes ☒ Cruise Control	All wheel	No	10-JAN-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
	81000	45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	0	0	Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 SUZUKI SX4. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 45 MPH AND ATTEMPTING A TURN, HE LOST CONTROL OF THE STEERING WHEEL. THE VEHICLE CRASHED INTO AN EMBANKMENT AND FLIPPED OVER ONTO THE DRIVER'S SIDE. THE AIR BAGS FAILED TO DEPLOY. THE POLICE REPORTED TO THE SCENE AND A REPORT WAS FILED. THE CONTACT WAS NOT INJURED. THE VEHICLE WAS DESTROYED. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 81,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY