 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received MAR 14 2013	Repository <input type="checkbox"/>
U.S. Department of Transportation National Highway Traffic Safety Administration		28-JAN-2013	Reference No. 10494931
OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		Daytime Telephone Number
Address	[REDACTED]		E-mail Address
City	State	Zip Code	Evening Telephone Number
ANDALUSIA	AL	[REDACTED]	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1 HGC P2F 83CA [REDACTED]	HONDA	ACCORD	2012
Date Purchased	Dealer's Name and Telephone Number		Engine:
5-29-2012	MCDONNELL - Honda - 334-271-2500		No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
	Montgomery	AL.	36116
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
Automatic	<input checked="" type="checkbox"/> Cruise Control		1
			Incident Date(s)
			23-DEC-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage	Failure Speed
		12000	55
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
Michelin		P225/56R17	
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: US Hwy. 84 Monroe Co.	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
<p>TL* THE CONTACT OWNS A 2012 HONDA ACCORD. THE CONTACT STATED THAT WHILE DRIVING 55 MPH WITH THE CRUISE CONTROL ENGAGED, THE VEHICLE SUDDENLY ACCELERATED WITHOUT WARNING. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 12,000 AND THE CURRENT MILEAGE WAS 13,000.</p> <p><i>Has been taken to dealer copy inclosed.</i></p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving 55 mph. with cruise control - vehicle suddenly speeded up faster.

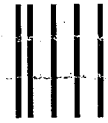
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

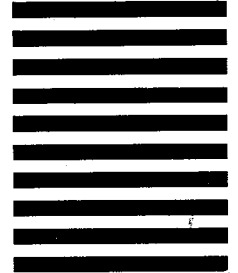
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

NHTSA

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

McConnell Imports, Inc.

2840 Eastern Blvd • Montgomery, AL 36116

Honda Phone 334-271-2500

Acura Phone 334-271-5551

Thank You!

WE APPRECIATE
YOUR
PATRONAGE



CUSTOMER NO. 57448	ADVISOR MOLLY	TAG NO. 366	INVOICE DATE 01/29/13	INVOICE NO. HOCSS251444	
403 LAKE ST ANDALUSIA ANDALUSIA, AL	LABOR RATE	LICENSE NO.	MILEAGE 13,213	COLOR BASQUE RED/	
	YEAR / MAKE / MODEL 12/HONDA/ACCORD/4DR EX-L AUTO			DELIVERY DATE 05/29/12	DELIVERY MILES 5
	VEHICLE I.D. NO. 1 H G C P 2 F 8 3 C A			SELLING DEALER NO. H2212	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 01/29/13	
COMMENTS			MO: 13236		

LABOR & PARTS
 # 1 20HOZCRUISE CRUISE CONTROL UNITS: 0.00 TECH(S) RDX 0.00
 CS THE CRUISE CONTROL IS SPEEDING OFF FROM WHAT WAS SET ON CRUISE - HAS ONLY HAPPENED ONE TIME WHEN SET AT 55MPH FOR ABOUT 20MIN AND ALL OF A SUDDEN THE ENGINE REV'D UP HIGH AND THE CAR TOOK OFF UPSHIFTED. (HAS CHECKED AND THERE HAS BEEN SEVERAL TIMES THAT THIS HAS HAPPENED ON THE 12ACCORD) CHAD DROVE CAR OVER 20 MILES WITH THE CRUISE CONTROL SET ON 55MPH AND FOUND NO PROBLEMS WITH THE CAR. HE IS GOING TO CHECK ON HONDA TECH LINE AND OTHER SITES TO TRY AND FIND ANY MORE INFORMATION OUT AND WILL CUSTOMER KNOW IF HE FINDS ANYTHING. ALSO IF PROBLEM STARTS HAPPENING MORE OFTEN OR AGAIN WILL NEED TO CHECK AGAIN.

JOB # 1 TOTAL LABOR & PARTS 0.00

COMMENTS
 WAIT-AW
 T-215/146
 MM

TOTALS

GENUINE REPLACEMENT HONDA/ACURA PARTS AND MCCONNELL LABOR WARRANTY IS FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST UNLESS OTHERWISE SPECIFIED.	TOTAL LABOR	0.00
	TOTAL PARTS	0.00
	TOTAL SUBLET	0.00
	TOTAL G.O.G.	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX	0.00
	TOTAL INVOICE \$	0.00

A SHOP SUPPLY CHARGE FOR MISCELLANEOUS SHOP MATERIALS IS ONE-TENTH OF LABOR OR EIGHT DOLLARS MAX. THIS COST IS INCLUDED IN THE ESTIMATES GIVEN BY THE SERVICE ADVISORS. SEE POSTED LIST AT CASHIER OF SUPPLIES FOR MORE DETAILS.

AFTERMARKET PART WARRANTIES WILL VARY, ASK YOUR TEAM ADVISOR FOR DETAILS

WE APPRECIATE YOUR BUSINESS--PLEASE COME AGAIN!!!!!!!!!!!!!!

CUSTOMER SIGNATURE _____

Arbitration Agreement: Customer and Dealer agree that all claims, demands, disputes, or controversies of every kind or nature that may arise between them concerning any of the negotiations, representations, disclosures, performance of service or repairs to the vehicle, shop supplies, charges for and adequacy of such service and repairs, and all other aspects of the service and repairs shall be settled by binding Arbitration pursuant to the provision of 9 U.S.C. 1, et seq. and according to the Rules of the Better Business Bureau ("BBB"). You acknowledge this transaction substantially affects interstate commerce. Either party may start arbitration at anytime a dispute arises by sending copy of written demand for arbitration to other party & BBB 1210 So. 20th St. Birmingham, AL 35205. Customer and Dealer further agree that any question regarding whether a particular controversy is subject to arbitration shall be decided by the Arbitrator and that the arbitration proceedings to resolve all such disputes shall be conducted in Montgomery, AL. Arbitration rules & further information can be obtained from BBB of Central Alabama 205-588-2235; www.birmingham-al.bbb.org. This agreement is binding upon, and inures to the benefit of, the Customer and Dealer and the officers, employees, agents, and affiliated entities of each of them. You agree not to be a representative or member of any class action of any claim against the dealer covered by this agreement. **Customer and Dealer understands that they are agreeing to resolve the disputes between them by binding arbitration rather than by litigation in any court and waive right to jury trial.**

Repair Authorization & Warranties: I authorize the repair work to be done and agree that you are not responsible for loss or damage to vehicle in case of fire, theft, or any other cause beyond your control. I grant your employees permission to operate the vehicle anywhere for the purpose of testing or delivering vehicle. An expressed mechanic's lien is acknowledged on the above vehicle to secure the amount of repairs. The Honda's new/remanufactured parts warranty and McConnell labor warranty is for 12 months/12,000 miles, whichever comes first. Aftermarket or used parts' warranties will vary. The dealer may use new factory, new aftermarket, used or remanufactured parts in your repair. Dealer disclaims the warranty of merchantability and fitness of a particular purpose.

Shop Supplies disclosure: A charge for miscellaneous supplies, such as rags, cleaning fluids, lubricants, etc., or for the disposal of hazardous waste is included in the estimates given by Advisors. See posted list at cashier for more details.

Flat Rate Pricing and Menu Pricing: Maintenance services are based on set menu prices. All other billing are based on flat rate time not the actual time to do the repair, the actual time to perform a repair may take more or less time. Factory manuals, Chilton, Motors and dealer discretion are used in setting flat rate times.

Signature for Repair Authorization and Arbitration Agreement:

Customer

 President