

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 24 JAN 2013 APR 15 2013	
OWNER INFORMATION (Type or Print)		Repository ☐	
Name [REDACTED]		Reference No. 10494622	
Address [REDACTED]		Daytime Telephone Number [REDACTED]	
City HOLLYWOOD State FL Zip Code [REDACTED]		E-mail Address [REDACTED]	
Evening Telephone Number 5555			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTDKB20U877 [REDACTED]		Make TOYOTA	
Model PRIUS		Model Year 2007	
Date Purchased Dec. 2006		Dealer's Name and Telephone Number Pelmer's Toyota	
Engine: No: Cylinders 4		Fuel Type: gas	
Original Owner ☐ 2nd		Dealer's City Mobile	
State AL		Zip Code 36695	
Transmission Type auto		☒ Antilock Brakes ☒ Cruise Control	
Powertrain Front wheel drive		Multiple Failure: Incident Date(s) 06-JAN-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: BRAKES (PWS)		Failure Mileage 40000	
Failure Speed 20			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make		Tire Model (Name or Number)	
Tire Size (Example P215/65R15)		DOT No. (Example: DOTM19ABC036)	
☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:		Date Manufactured:	
Seat Type:		Model No./Name:	
Installation System:		Child Seat Component Code:	
Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 0		Number of Deaths 0	
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2007 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE DRIVING 20 MPH, HE APPLIED THE BRAKES AND ONE OF THE REAR TIRES SEIZED. THE CONTACT REMOVED HIS FOOT FROM THE BRAKE PEDAL AND THE TIRE RETURNED TO NORMAL. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION WHERE THEY ADVISED THAT THERE WAS A FAILURE WITH THE ANTI- LOCK BRAKE ACTUATOR, WHICH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED BUT PROVIDED NO ASSISTANCE. THE FAILURE MILEAGE WAS 40,000. THE VIN WAS UNAVAILABLE.			
VIN # JTDKB20U877 [REDACTED]			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

APR 15 2013

Dear Sirs,

This info is in regard to a major brake failure I have had on my 2007 Toyota Prius. The brakes started grabbing to the point of making one of the wheels lock up & skid. This all started prior to October of 2011 when the car only had less than 38,277 miles on it. I took the car to Leyton's Garage to find the problem - they advised me that I needed front brake service, so I agreed to it, got the car back after repair and still had grabbing brakes. I took the car back to them & they said they could not find any other brake problems.

Later I took the Prius to the local Toyota dealership for the same problem. They looked at the brakes & test drove the car & found no problem. I took the car back to this dealership 2 more times for this same problem. On the 3rd visit, they test drove the car & witnessed grabbing brakes. The dealer told me I needed an anti-lock brake actuator, \$2,600 parts & labor.

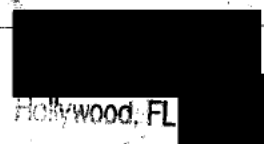
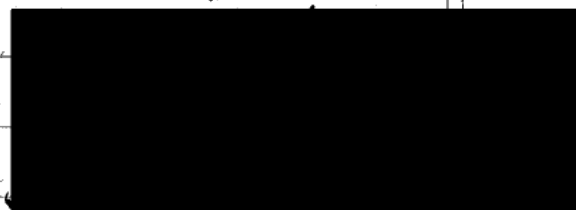
Later, I was involved in an accident where my car ran into the back of another car. Traffic stopped, I hit my brakes hard but the car would not stop. I was plenty of distance from the car in front of me, pavement was dry but the car failed to stop.

I researched this online & got a lot of "hits" when I typed in "grabbing brakes on 07' Prius." Apparently, a lot of Prius owners have the same defect. It could have killed me if I was going faster, as well as the occupants of the car my Prius hit, which included 2 little girls under age 10.

Enclosed is copies of all invoices, in chronological order.

I just thought you should know about this major safety issue.

Sincerely,


Hollywood, FL

Layton's Garage & Auto Storage

114 S.W. 9th Street
Ft. Lauderdale, Fl 33315
(954)463-3333

132523

Have A Comment? Please Email
Us At Laygar@Comcast.Net Or
Web At Www.Laytonsgarage.Com

Start Date 10/12/2011

Print Date 10/12/2011

2007 Toyota Prius White
V.I.N. JTDKB20U877 Tag
Cust # 5057 Unit # Mileage In 38,277
P.O. # Mileage Out 38,277
Veh. # 21,734 Paid By.

Qty	Part Number	Description	List	Sell	Ext	Performed Labor Description	Tech	Cost
2.0	API 140777198	Front Brake Rotor(S)	39.60	39.60	79.20	Front Disc Brake Job	TI	115.50
1.0	API 141236903	Front Disc Pads	75.46	61.60	61.60	*Includes Replace Ft Disc Pads		
1.0	XXX BF3	Dot 3 Brake Fluid	4.95	3.96	3.96	Replace Rotors Pack Wheel Bearings As Required Service Rear Brakes 80% Left On Rear Brakes		

Paid by Visa

10-12-11

***** Thank You For Letting Us 2
Service Your Vehicle *****
Florida Repair Shop #Mv-02674
Broward County License #Ar37

Recommended Next Service

Total Parts	144.76
Total Service	115.50
Total Parts & Labor	260.26
Discount	
Epa/Shop Charge	13.01
Subtotal	273.27
Sales Tax	16.40
Grand Total	289.67
Deposit	
Net Due	289.67

We At Layton's Garage & Auto Storage Appreciate Your Trust In Allowing Us To Repair Your Vehicle. We Try At All Times To Be Professional And Supply You With The Highest Quality Of Vehicle Repair & Maintenance We Can. PLEASE At Any Time You Are Not 100% Happy With Your Visit To Layton's Contact Us As Soon As Possible As Your Complete Satisfaction Is Our #1 Goal THANK YOU
Art, Jeff, Steve, Larry, Cindy, Tito, Vic, Lorenzo, & Gilbert WARRANTY 12 MONTHS OR 12,000 MILES Unless Otherwise Stated. At This Shop Only. If You Have Trouble Outside This Area PLEASE CALL We Have Nationwide Warranty Thru ASA And NAPA

FLORIDA TRAFFIC CRASH REPORTLONG FORM ☐ SHORT FORM ☒ UPDATE ☐
(Shaded Areas)MAIL TO: DEPARTMENT OF HIGHWAY SAFETY & MOTOR VEHICLES
TRAFFIC CRASH REPORTS, NEIL KIRKMAN BUILDING
TALLAHASSEE, FL 32399-0537

WAS DOT PROPERTY INVOLVED IN THIS CRASH?

TOTAL # OF VEHICLE SECTION(S) 2
TOTAL # OF PERSON SECTION(S) 2
TOTAL # OF NARRATIVE SECTION(S) 1

DATE OF CRASH	TIME OF CRASH	LOCATION OF CRASH	REPORTING AGENCY
---------------	---------------	-------------------	------------------

CRASH IDENTIFIERS

COUNTY CODE	CITY CODE	COUNTY OF CRASH	PLACE OR CITY OF CRASH	CHECKED WITHIN 10 DAYS	TIME REPORTED	TIME DISPATCHED
10	32	BROWARD	DANIA BEACH	☒	4:01 PM	
TIME ON SCENE	TIME CLEARED SCENE	CHECK IF COMPLETED	REASON (If investigation NOT Complete)	Notified By: 1 Motorist 2 Law Enforcement		

ROADWAY INFORMATION (CHOOSE ONLY 1 OF 4 OPTIONS)

CRASH OCCURRED ON STREET ROAD HIGHWAY	1	AT STREET ADDRESS #	2	AT LATITUDE	AND LONGITUDE
S FEDERAL HWY					
AT FEET	MILES	3	AT FROM INTERSECTION WITH STREET ROAD HIGHWAY	4	AT FROM INTERSECTION
30		☒	STIRLING RD		
Road System Identifier		Type of Shoulder		Type of Intersection	
2 1 Interstate 2 U.S. 3 State 4 County 5 Local 6 Turnpike/Toll 7 Forest Road 8 Private Roadway 9 Parking Lot 77 Other, Explain in Narrative		1 Paved 2 Unpaved 3 Curb		1 Not at Intersection 2 Four-Way Intersection 3 T-Intersection 4 Y-Intersection 5 Traffic Circle 6 Roundabout 7 Five-Point, or More 77 Other, Explain in Narrative	

CRASH INFORMATION (CHECK IF PICTURES TAKEN)

Light Condition	Weather Condition	Roadway Surface Condition	School Bus Related	Manner of Collision/Impact
1 1 Daylight 2 Dusk 3 Dawn 4 Dark-Lighted 5 Dark-Not Lighted 6 Dark-Unknown 77 Other, Explain in Narrative 88 Unknown	1 4 Fog, Smog, Smoke 5 Sleet/Hail 6 Freezing Rain 7 Blowing Sand, Soil 8 Dirt 1 Clear 2 Cloudy 3 Rain 77 Other, Explain in Narrative	1 5 Oil 6 Mud, Dirt, Gravel 7 Sand 8 Water 9 (standing/moving) 77 Other, Explain in Narrative 88 Unknown	☐ 1 No 2 Yes, School Bus Directly Involved 3 Yes, School Bus Indirectly Involved	☐ 4 Sideswipe, same direction 5 Sideswipe, Opposite Direction 6 Rear to Side 7 Rear to Rear 77 Other, Explain in Narrative 88 Unknown

First Harmful Event	Non-Collision	Collision Non-Fixed Object	Collision with Fixed Object	First Harmful Event Location
14 1 No 2 Yes 88 Unknown	1 1 Overturn/Rollover 2 Fire/Explosion 3 Immersion 4 Jackknife 5 Cargo/Equipment Loss or Shift 6 Fell/Jumped From Motor Vehicle 7 Thrown or Falling Object 8 Ran into Water/Canal 9 Other Collision	1 10 Pedestrian 11 Pedalcycle 12 Railway vehicle (train, engine) 13 Animal 14 Motor Vehicle in Transport 15 Parked Motor Vehicle 16 Work Zone/Maintenance Equipment 17 Struck By Falling, Shifting Cargo 18 Other Non-Fixed Object	30 Concrete 31 Other Traffic Barrier 32 Tree (standing) 33 Utility Pole/Light Support 34 Traffic Sign Support 35 Traffic Signal Support 36 Other Post, Pole or Support 37 Fence 38 Mailbox 39 Other Fixed Object (wall, building, tunnel, etc.)	1 1 On Roadway 2 Off Roadway 3 Shoulder 4 Median 5 Gore 6 Separator 7 In Parking Lane or Zone 8 Outside Right-of-way 9 Roadside 88 Unknown

First Harmful Event Relation to Junction	Contributing Circumstances: Road	Contributing Circumstances: Environment
1 1 Non-Junction 2 Intersection 3 Intersection-Related 4 Driveway/Alley Access Related 5 Railway Grade Crossing 14 Entrance/Exit Ramp 15 Crossover - Related 16 Shared-Use of Path or Trail 17 Acceleration/Deceleration Lane 18 Through Roadway 77 Other, Explain in Narrative 88 Unknown	1 1 None 4 Work Zone (construction/maintenance/utility) 6 Shoulders (none, low, soft, high) 7 Rut, Holes, Bumps 9 Worn, Travel-Polished Surface 10 Road Surface Condition (wet, icy, snow, slush, etc.) 11 Obstruction in Roadway 12 Debris 13 Traffic Control Device Inoperative, Missing or Obscured 14 Non-Highway Work 77 Other, Explain in Narrative 88 Unknown	☐ 1 None 2 Weather Conditions 3 Physical Obstruction(s) 4 Glare 5 Animal(s) in Roadway 77 Other, Explain in Narrative 88 Unknown

Work Zone Related	Crash in Work Zone	Type of Work Zone	Workers in Work Zone	Law Enforcement in Work Zone
1 1 No 2 Yes 88 Unknown	☐ 1 Before the First Work Zone Warning Sign 2 Advance Warning Area 3 Transition Area 4 Activity Area 5 Termination Area	☐ 1 Lane Closure 2 Lane Shift/Crossover 3 Work on Shoulder or Median 4 Intermittent or Moving Work 77 Other, Explain in Narrative	☐ 1 No 2 Yes 88 Unknown	☐ 1 No 2 Officer Present 3 Law Enforcement Vehicle Only Present

WITNESSES

WITNESSES

NON VEHICLE PROPERTY DAMAGE

NON VEHICLE PROPERTY DAMAGE

VIOLATIONS				
PERSON #	NAME OF VIOLATOR	FL STATUTE NUMBER	CHARGE	CITATION NUMBER
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NARRATIVE

Reporting Agency Case Number
DN12-09-000605HSMV/Crash Report Number
82758265

V1 and v2 were n/b on S Federal Hwy. V2 stopped due to traffic. The driver of v1 was distracted by a vehicle in another lane and did not notice v2 stop. V1 struck the rear of v2.

ADDITIONAL PASSENGERS

PERSON #	VEHICLE #	NAME	DATE OF BIRTH	INJ	SEX	LOC: S	R	O	EJECT	HU	EP	ABD	RS
3	2				F								
CURRENT ADDRESS (Number and Street)			CITY			STATE			ZIP CODE				
			DANIA			FL							
SOURCE OF TRANSPORT TO MEDICAL FACILITY 1 Not Transported 2 EMS 3 Law Enforcement 77 Other, Explain in Narrative 88 Unknown			EMS AGENCY NAME OR ID			EMS RUN NUMBER			MEDICAL FACILITY TRANSPORTED TO				
PERSON #	VEHICLE #	NAME	DATE OF BIRTH	INJ	SEX	LOC: S	R	O	EJECT	HU	EP	ABD	RS
CURRENT ADDRESS (Number and Street)			CITY			STATE			ZIP CODE				
SOURCE OF TRANSPORT TO MEDICAL FACILITY 1 Not Transported 2 EMS 3 Law Enforcement 77 Other, Explain in Narrative 88 Unknown			EMS AGENCY NAME OR ID			EMS RUN NUMBER			MEDICAL FACILITY TRANSPORTED TO				

ADDITIONAL VIOLATIONS

PERSON #	NAME OF VIOLATOR	FLS STATUTE NUMBER	CHARGE	SECTION NUMBER

REPORTING OFFICER

ID/BADGE #	RANK	OFFICER NAME	DEPARTMENT	TYPE OF DEPT.
14621	DEPUTY SHERIFF	GIOVANI ZAMORA	BROWARD COUNTY SHERIFF'S O	SHERIFF'S OFFICE (SO)

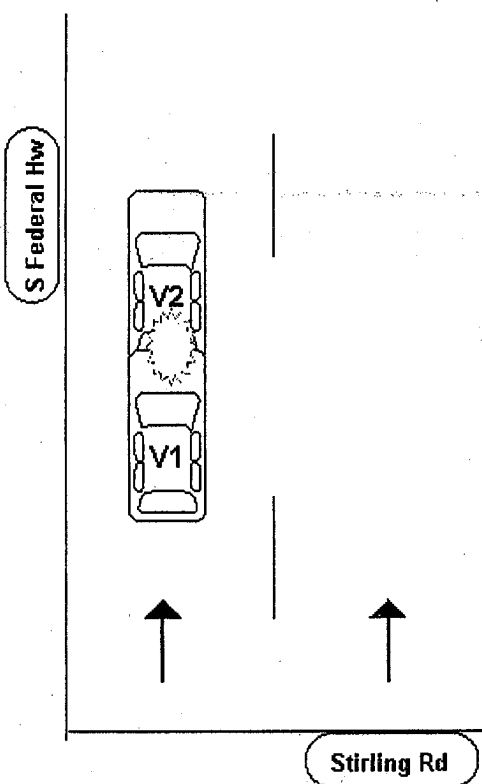
DIAGRAM

REPORTING AGENCY CASE NUMBER
DN12-09-000605

HSMV CRASH REPORT NUMBER
82758265



Not to scale.



VEHICLE # 2		Check if Commercial ☐		Reporting Agency/Case Number DN12-09-000605		ISM/Crash Report Number 82758265	
1 Vehicle in Transport 2 Parked Motor Vehicle 3 Working Vehicle		VEHICLE LICENSE NUMBER 1		STATE FL		REGISTRATION EXPIRES 12/16/2012	
Hit and Run 1 No 2 Yes 88 Unknown		YEAR 2006		MAKE CHEVROLET		MODEL 4 DOOR SEDAN	
COLOR SILVER - SIL		DAMAGE: 1 Disabling 2 Functional 3 None		4 Minor 88 Unknown		EST. AMOUNT	
INSURANCE COMPANY (DRIVER) STATE FARM MUTUAL AUTOMOBILE INS. CO.				INSURANCE POLICY NUMBER		Towed due to Damage: 1 No 2 Yes	
NAME OF VEHICLE OWNER (CHECK IF BUSINESS)				CURRENT ADDRESS		VEHICLE REMOVED BY 1. Rotation 2. Owner Request 3. Driver 4. Other, Explain in Narrative	
TRAFFIC LICENSE NUMBER		STATE		REGISTRATION EXPIRES		Check if Permanent Registration	
TRAFFIC LICENSE NUMBER		STATE		REGISTRATION EXPIRES		Check if Permanent Registration	
VEHICLE TRAVELING		N S E W		Off-Road Unknown		ON STREET, ROAD, HIGHWAY	
HAZ. MAT. RELEASED		HAZ. MAT. PLACARD		NUMBER		CLASS	
1 No 2 Yes 88 Unknown		1 No 2 Yes 88 Unknown					
MOTOR CARRIER NAME		US DOT NUMBER		Area of Initial Impact		Most Damaged Area	
MOTOR CARRIER ADDRESS		CITY		STATE		ZIP CODE	
						PHONE NUMBER	
Vehicle Body Type		15 Low Speed Vehicle 16 (Sport) Utility Vehicle 17 Cargo Van (10,000 lbs (4,536 kg) or less) 18 Motor Coach 19 Other Light Trucks (10,000 lbs (4,536 kg) or less) 20 Medium/Heavy Trucks (more than 10,000 lbs (4,536 kg)) 21 Farm Labor Vehicle 77 Other, Explain in Narrative 88 Unknown		Trafficway		Commercial Motor Vehicle Configuration	
1 Passenger Car 2 Passenger Van 3 Pickup 7 Motor Home 8 Bus 11 Motorcycle 12 Moped 13 All Terrain Vehicle (ATV)				1 Two-Way, Not Divided 2 Two-Way, Not Divided, with a Continuous Left Turn Lane 3 Two-Way, Divided, Unprotected (painted >4 feet) Median 4 Two-Way, Divided, Positive Median Barrier 5 One-Way Trafficway 88 Unknown		1 Vehicle 10,000 lbs or less Placarded for Hazardous Materials 2 Single-Unit Truck (2-axle and GVWR more than 10,000 lbs (4,536 kg)) 3 Single-Unit Truck (3 or more axles) 4 Truck Pulling Trailer(s) 5 Truck Tractor (bobtail) 6 Truck Tractor/Semi-Trailer 7 Truck Tractor/Double Truck 8 Tractor/Triples 9 Truck more than 10,000 lbs (4,536 kg), Cannot Classify 10 Bus/Large van (seats for 9-15 occupants, including driver) 11 Bus (seats for more than 15 occupants, including driver) 77 Other, Explain in Narrative 88 Unknown	
Comm/Non-Commercial		1 Interstate Carrier 2 Intrastate Carrier 3 Not in Commerce/Government 4 Not in Commerce/Other Truck		TRAILER 1		TRAILER 2	
Most Harmful Event		Non-Collision 1 Overturn/Rollover 2 Fire/Explosion 3 Immersion 4 Jackknife 5 Cargo/Equipment Loss or Shift 6 Fell/Jumped From Motor Vehicle 7 Thrown or Falling Object 8 Ran into Water/Canal 9 Other Non-Collision		Comm GVWR/GCWR		Collision with Non-Fixed Object	
14				1 10,000 lbs (4,536 kg) or less 2 10,001-26,000 lbs (4,536-11,793kg) 3 More than 26,000 lbs (11,793kg) 4 Not Applicable		10 Pedestrian 11 Pedalcycle 12 Railway Vehicle (train, engine) 13 Animal 14 Motor Vehicle in Transport 15 Parked Motor Vehicle 16 Work Zone/Maintenance Equipment 17 Struck By Falling, Shifting Cargo or Anything Set in Motion by Motor Vehicle 18 Other Non-Fixed Object	
Sequence of Events		[40-46 Sequence of Events only] 40 equipment Failure (blown tire, brake failure, etc.) 41 Separation of Units 42 Ran Off Roadway, Right 43 Ran Off Roadway, Left 44 Cross Median 45 Cross Centerline 46 Downhill Runaway		Collision Fixed Object		Emergency Vehicle Use	
1st 14 2nd 3rd 4th				19 Impact Attenuator/Crash Cushion 20 Bridge Overhead Structure 21 Bridge Pier or Support 22 Bridge Rail 23 Culvert 24 Curb 25 Ditch 26 Embankment 27 Guardrail Face 28 Guardrail End		1 No 2 Yes 88 Unknown	
Roadway Grade		Roadway Alignment		Vehicle Maneuver Action		Traffic Control Device For This Vehicle	
1 Level 2 Hillcrest 3 Uphill 4 Downhill 5 Sag (bottom)		1 Straight 2 Curve Right 3 Curve Left		13 Stopped in Traffic 14 Slowing 15 Negotiating a Curve 16 Leaving Traffic Lane 17 Entering Traffic Lane 77 Other, Explain in Narrative 88 Unknown		1 No Controls 4 School Zone Sign/Device 5 Traffic Control Signal 6 Stop Sign 7 Yield Sign	
Special Function of Motor Vehicle		1 No Special Function 2 Farm Vehicle 3 Police 7 Taxi 8 Military		9 Ambulance 10 Fire Truck 11 Farm Labor Transport 12 School Bus 13 Transit/Commuter Bus		8 Flashing Signal 9 Railway Crossing Device 10 Person (including Flagman, Officer, Guard, etc.) 77 Other, Explain in Narrative 88 Unknown	
				14 Intercity Bus 15 Charter/Tour Bus 16 Shuttle Bus 17 Farm Labor Bus 88 Unknown		Vehicle Defects	
						1 None 2 Brakes 3 Tires 4 Lights (head, signal, tail) 5 Steering 7 Wipers 9 Exhaust System 10 Body, Doors 11 Power Train 12 Suspension	
						13 Wheels 14 Windows/Windshield 15 Mirrors 16 Truck Coupling 17 Trailer Hitch/Safety Chains 77 Other, Explain in Narrative 88 Unknown	

PERSON #	NAME OF VIOLATOR	FL STATUTE NUMBER	CHARGE	CITATION NUMBER

PERSON # 2

Reporting Agency Case Number
DN12-09-000605HSMV Crash Report Number
82753265

1 Driver 2 Non-Motorist 3 Passenger		1	2	NAME		PHONE NUMBER		Check if Recommend Driver Re-exam ☐											
CURRENT ADDRESS (Number and Street)						CITY & STATE		ZIP CODE											
DATE OF BIRTH						SEX: 1 Male 2 Female 88 Unknown	2	DRIVERS LICENSE NUMBER	STATE FL	EXPIRES 12/16/2017	INJURY SEVERITY (INJ) 1 None 2 Possible 3 Non-Incapacitating 4 Incapacitating 5 Fatal (within 30 days) 6 Non-Traffic Fatality								
DL Type 1 A 2 B 3 C 4 D/Chauffeur 5 E/Operator 6 E/Oper-Rest 7 None		Required Endorsements 1 Yes 2 No 3 No Req. Endorsement		1st 1		Drivers Actions 1 No Contribution Action 2 Operated MV in Careless or Negligent Manner 3 Failed to Yield Right-of-Way 4 Improper Backing 5 Improper Turn		at Time of Crash 26 Ran off Roadway 27 Disregarded other Traffic Sign 28 Disregarded Other Road Markings 29 Over-Correcting/Over Steering 30 Swerved or Avoided : Due to Wind, Slippery Surface, MV, Object, Non-Motorist in Roadway, etc. 31 Operated MV in Erratic, Reckless or Aggressive Manner 77 Other Contributing Action		3rd 4th		Condition At Time of Crash 1 Apparently Normal 3 Asleep or Fatigued 5 Ill (sick) or Fainted 6 Seizure, Epilepsy, Blackout 7 Physically Impaired 8 Emotional (depression, angry, disturbed, etc.) 9 Under the Influence of Medications/Drugs/Alcohol 77 Other, Explain in Narrative 88 Unknown							
Driver Distracted By 1 Not Distracted 2 Electronic Communication Devices (cell phone, etc.) 3 Other Electronic Device (navigation device, DVD player)		4 Other inside the Vehicle (explain in narrative) 5 External Distraction (outside the vehicle, explain in narrative) 6 Texting 7 Inattentive 88 Unknown		2nd 10 Followed too Closely 11 Ran Red Light 12 Drove too Fast for Conditions 13 Ran Stop Sign 15 Improper Passing 17 Exceeded Posted Speed 21 Wrong Side of Wrong Way 25 Failed to Keep in Proper Lane		DRIVER OR PASSENGER 1 DOT-Compliant Motorcycle Helmet 2 Other Helmet 3 No Helmet		Eye Protection (EP) 1 Yes 2 No 3 Not Applicable		Restraint Systems (RS) 1 Not Applicable (non-motorist) 2 None Used - Motor Vehicle Occupant 3 Shoulder and Lap Belt Used 4 Shoulder Belt Only Used 5 Lap Belt Only Used 6 Restraint Used - Type Unknown 7 Child Restraint System - Forward Facing 8 Child Restraint System - Rear Facing 9 Booster Seat 10 Child Restraint Type Unknown 77 Other, Explain in Narrative									
DRIVER VISION OBSTRUCTIONS 1 Vision Not Obscured 2 Inclement Weather 3 Parked/Stopped Vehicle 4 Trees/Crops/Bushes		5 Load on Vehicle 6 Building/Fixed Object 7 Signs/Billboards 8 Fog		9 Smoke 10 Glare 77 All Other, Explain in Narrative		Ejection (EJECT) 1 Not Ejected 2 Ejected, Totally 3 Ejected, Partially 4 Not Applicable 88 Unknown		Air Bag Deployed 1 Not Applicable 2 Not Deployed 3 Deployed-Front 4 Deployed-Side		5 Deployed-Other (knee, air belt, etc.) 6 Deployed-Combination 7 Deployed-Curtain 88 Deployment Unknown									
Motor Vehicle Seating Position: Seat Row Other 1 Left 1 Front 2 Middle 2 Second 3 Right 3 Third 77 Other 4 Fourth (explain in narrative) 77 Other Row 88 Unknown 88 Unknown		LOCATION: (LOC) SEAT ROW OTHER 1 Not Applicable 2 Sleeper Section of Truck Cab 3 Other Enclosed Cargo Area 4 Unenclosed Cargo Area 5 Trailing Unit 6 Riding on Motor Vehicle Exterior (non-trailing unit) 88 Unknown		Non-Motorist Description 1 Pedestrian 2 Other Pedestrian (wheelchair, person in a building, skater, pedestrian conveyance, etc.) 3 Bicyclist 4 Other Cyclist 5 Occupant of Motor Vehicle Not in Transport (parked, etc.) 6 Occupant of a Non-Motor Vehicle Transportation Device 7 Unknown Type of Non-Motorist		Non-Motorist Location At Time of Crash 1 Intersection - Marked Crosswalk 2 Intersection - Unmarked Crosswalk 3 Intersection - Other 4 Midblock - Marked Crosswalk 4 Midblock - Marked Crosswalk 5 Travel Lane - Other Location 6 Bicycle Lane 7 shoulder/Roadside		Non-Motorist Actions/Circumstances 1 No Improper Action 2 Dart/Dash 3 Failure to Yield Right-of-Way 4 Failure to Obey Traffic Signs Signals, or Officer 5 In Roadway Improperly (standing, lying, working, playing) 6 Disabled Vehicle Related (working on, pushing, leaving/approaching)		8 Sidewalk 9 Median/Crossing Island 10 Driveway Access 11 Shared-Use Path or Trail 12 Non-Trafficway Area 77 Other, Explain in Narrative 88 Unknown		Action Prior to Crash 1 Crossing Roadway 2 Waiting to Cross Roadway 3 Walking/Cycling Along Roadway with Traffic (in or adjacent to travel lane) 4 Walking/Cycling Along Roadway Against Traffic (in or adjacent to travel lane) 5 Walking/Cycling on Sidewalk 6 In Roadway - Other (working, playing, etc.) 7 Adjacent to Roadway (e.g., shoulder, median) 8 Going to or from School (K-12) 9 Working in Trafficway (incident response) 10 None 77 Other, Explain in Narrative 88 Unknown							
Safety Equipment 1 None 2 Helmet 3 Protective Pads Used (elbows, knees, shins, etc.) 4 Reflective Clothing (jacket, backpack, etc.)		5 Lighting 6 Not Applicable 77 Other, Explain in Narrative 88 Unknown		ALCOHOL/DRUG/EMS SUSPECTED ALCOHOL USE: 1 No 2 Yes 88 Unknown		ALCOHOL TEST TYPE: 1 Blood 2 Breath 3 Urine 77 Other, Explain in Narrative		ALCOHOL TEST RESULT: 1 PENDING 2 COMPLETED 88 UNKNOWN		BAC 1 No 2 Yes 88 Unknown		SUSPECTED DRUG USE: 1 No 2 Yes 88 Unknown		DRUG TESTED: 1 Test Not Given 2 Test Refused 3 Test Given 88 Unknown, if Tested		DRUG TEST TYPE: 1 Blood 3 Urine 77 Other, Explain in Narrative		DRUG TEST RESULT: 1 Positive 2 Negative 3 Pending 88 Unknown	
SOURCE OF TRANSPORT TO MEDICAL FACILITY 1 Not Transported 2 EMS 3 Law Enforcement 77 Other, Explain in Narrative		EMS AGENCY NAME OR ID		EMS RUN NUMBER		MEDICAL FACILITY TRANSPORTED TO													
PERSON # VEHICLE # NAME		DATE OF BIRTH		INJ		SEX		LOC: S R O		EJECT		HU		EP		ABD		RS	
CURRENT ADDRESS (Number and Street)		CITY		STATE		ZIP CODE													
SOURCE OF TRANSPORT TO MEDICAL FACILITY 1 Not Transported 2 EMS 3 Law Enforcement 77 Other, Explain in Narrative 88 Unknown		EMS AGENCY NAME OR ID		EMS RUN NUMBER		MEDICAL FACILITY TRANSPORTED TO													
PERSON # VEHICLE # NAME		DATE OF BIRTH		INJ		SEX		LOC: S R O		EJECT		HU		EP		ABD		RS	
CURRENT ADDRESS (Number and Street)		CITY		STATE		ZIP CODE													
SOURCE OF TRANSPORT TO MEDICAL FACILITY 1 Not Transported 2 EMS 3 Law Enforcement 77 Other, Explain in Narrative 88 Unknown		EMS AGENCY NAME OR ID		EMS RUN NUMBER		MEDICAL FACILITY TRANSPORTED TO													



Toyota of Hollywood

The "ONLY" Place to service your Toyota

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while-you-wait
service



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HOLLYWOOD, FLORIDA 33021

1841 N. State Rd. 7
HOLLYWOOD, FLORIDA 33021

Broward (954) 966-2150

Dade (305) 625-8326

N. Broward (954) 480-6991

Toyota Customer Care 1800 331-4331
reference # 1301171521 Admin

A Craig Zinn Automotive Group Company
CELL: [REDACTED]

CUSTOMER NO. 335941	ADVISOR BRIAN SINGLETERY 305085	TAG NO. 4253	INVOICE DATE 01/17/13	INVOICE NO. TOCS54241
[REDACTED]	LABOR RATE [REDACTED]	MILEAGE 54,102	COLOR WHITE/	STOCK NO.
HOLLYWOOD, FL	YEAR / MAKE / MODEL 07/TOYOTA/PRIUS	DELIVERY DATE 05/16/07	DELIVERY MILES	PRODUCTION DATE
	VEHICLE I.D. NO. JTDK B 2 0 U 8 7 7	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 01/16/13	
	BUSINESS PHONE	COMMENTS	MO: 54106	

LABOR & PARTS
JOB # 1 1770ZCOT STEERING SHAFT SSC TECH(S) 9414 WARRANTY
PERFORM STEERING INTERMEDIATE EXTENSION SHAFT SSC COT
INSPECTED STEERING INTERMEDIATE EXTENSION SHAFT PER SSC
PROCEDURES
REPLACED STEERING SHAFT

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	04001-41212	EXTENSION KIT ST			
JOB # 1 TOTAL PARTS					0.00	
JOB # 1 TOTAL LABOR & PARTS					0.00	

JOB # 2 0610Z BRAKES TECH(S) 9414 0.00
CUSTOMER STATES WHEN COMING TO FIRST STOP AFTER
AT LOW SPEED THERE IS AGRABBING FROM PASSENGER REAR
WHEEL
VEHICLE NEEDS ABS ACTUATOR

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2					0.00	
JOB # 2 TOTAL PARTS					0.00	
JOB # 2 TOTAL LABOR & PARTS					0.00	

JOB # 3 02T0Z ENGINE DRIVEABILITY TECH(S) 9414 0.00
CUSTOMER STATES VEHICLE IS NOT GETTING GOOD FUEL MILEAGE
SEE B
NO PROBLEM FOUND

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 3					0.00	
JOB # 3 TOTAL PARTS					0.00	
JOB # 3 TOTAL LABOR & PARTS					0.00	

JOB # 4 00TOZACCEPT MPI MULTIPPOINT INSPECT TECH(S) 9414 0.00
CUSTOMER REQUESTS MULTIPPOINT VEHICLE INSPECTION
PERFORMED AS REQUESTED
THANK YOU

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 4					0.00	
JOB # 4 TOTAL PARTS					0.00	
JOB # 4 TOTAL LABOR & PARTS					0.00	

COMMENTS
ROPOFF OVER NIGHT FOR RECALL

\$1800 plus
800 1-bt

NO CHARGE

JAN 17 2013

TOYOTA

of Hollywood

The "ONLY" Place to service your Toyota

2200 North 60th Avenue
HOLLYWOOD, FLORIDA 33021

Broward (954) 966-2150

1841 N. State Rd. 7
HOLLYWOOD, FLORIDA 33021

Dade (305) 625-8326

N. Broward (954) 480-6991

TOYOTA
EXPRESS LANE
SERVICE

Fast
while-you-wait
service



A Craig Zinn Automotive Group

CELL: [REDACTED]

NO. 335941	ADVISOR BRIAN SINGLETERY 305085	TAG NO. 4253	INVOICE DATE 01/17/13	INVOICE NO. TOCS54241
[REDACTED]	LABOR RATE [REDACTED]	MILEAGE 54,102	COLOR WHITE/	STOCK NO.
HOLLYWOOD, FL [REDACTED]	YEAR / MAKE / MODEL 07/TOYOTA/PRIUS	DELIVERY DATE 05/16/07		DELIVERY MILES
	VEHICLE I.D. NO. JTDKB20U877 [REDACTED]	SELLING DEALER NO.		PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 01/16/13	
[REDACTED]	BUSINESS PHONE	COMMENTS		MO: 54106

TOTALS

CHANGE YOUR CABIN AIR FILTER EVERY 10,000 TO 15,000 MILES
ASK YOUR SERVICE ADVISOR FOR DETAILS
CHANGE YOUR OIL AND FILTER AND ROTATE TIRES EVERY 5000 MILES
WHEEL ALIGNMENT EVERY 12 MONTHS / 12,000 MILES

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

TOYOTA

Donald Beierschmitt
Direct Phone (310) 468-7426
Fax (310) 381-5707

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501

March 1, 2013

[REDACTED]
Hollywood, FL [REDACTED]

RE: Date of Loss: September 8, 2012
Vehicle: 2007 Toyota Prius
Vin #: JTDEKB20U877 [REDACTED]

Dear [REDACTED]

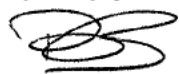
This letter will acknowledge our receipt of your recent communication with Toyota Motor Sales, USA, Inc. in regards to the above referenced incident.

It was reported that you experienced a braking problem while driving and this resulted in an accident with another vehicle.

By the way it was not replaced → It is our understanding that the vehicle was repaired with the anti-lock brake actuator that was replaced. The vehicle would still have braking power when pressure is applied to the brake pedal. The police report states that you were "distracted by another vehicle in another lane" and did not see traffic had stopped in front of you.

We are very sorry to hear about this unfortunate incident; however, there is no evidence that this accident was a result of any type of manufacture design or defect.

Very truly yours,



Donald Beierschmitt
Case Manager- Legal Department
Toyota Motor Sales, U.S.A., Inc.

This is a copy of the letter Toyota sent me in response to me writing them asking for help paying for the anti-lock brake actuator. As you can see, they refused.

Hollywood FL.



NHTSA

Attn: of NVS-216

1200 New Jersey Ave. S.E.

Washington, D.C.

20550