

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Form Approved: O.M.B. No. 2127-0008

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  
 DOT Auto Safety Hotline



U.S. Department of Transportation  
 National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: MAR 20 2013  
 24-JAN-2013

Repository  At My Home  
 Reference No. 10494584

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
 Address: [Redacted]  
 City: BLUE RIDGE Blue Ridge State GA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
 Evening Telephone Number: Same as above  
 E-mail Address: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: IFALP524XTA [Redacted]

Make: FORD Model: TAURUS Model Year: 1987

Date Purchased: 2-17-2008 Dealer's Name and Telephone Number: William Carter  
 Original Owner:  Dealer's City: Maysville State: Ga Zip Code: 30555  
 Engine: 6 No: Cylinders: 6 Fuel Type: Gas

Transmission Type: Automatic  
 Antilock Brakes Powertrain  
 Cruise Control  
 Multiple Failure: Incident Date(s): 01-JAN-2013

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL  
 Failure Mileage: 263,984 Failure Speed: 1

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
 DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location:  
 Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE** NO Answer

Make: Date Manufactured: Model No./Name:  
 Seat Type: Installation System:  
 Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
 Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: N yes

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 1987 FORD TAURUS. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 1 MPH, THE VEHICLE ACCELERATED VIOLENTLY AND CRASHED INTO A POLE WITHOUT ANY WARNING. THE CONTACT SUSTAINED CHEST AND HEAD INJURIES AND WAS TAKEN TO THE HOSPITAL BY AMBULANCE. THE VEHICLE WAS TOWED TO A JUNK YARD. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS DESTROYED. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS UNKNOWN. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

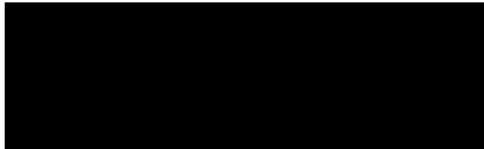
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

On 1-1-13 I went to Burger King in Blue Ridge, Ga. to pick up some burgers. I placed my order and was going around the building to pay and pick up my order. As I turned the corner to go around the building the car just shot out like bullet. I managed to miss the car in front of me. It seemed like the car had a mind of its own. My brakes didn't work. I hit several curbs and burst 2 tires on the passenger side (front & rear). I hit a lamppost and some shrubs. I was trying not to go thru the United Community Bank building. I didn't seem to have any control. I hit their ATM machine.

There were several people around and I asked one to call for an ambulance, the Blue Ridge city police was there. Everything seemed like a blur of faces and everyone asking me, are you o.k.

The ambulance arrived and took me to Fannin Regional Hospital.

Sincerely



DATE  
2-22-13