

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Date Received FEB 19 2013 18 JAN 2013	Repository ☐ Reference No. 10493402
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address			Evening Telephone Number		
City	State	Zip Code			
LINCOLN	NC				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1C3AN69L44			CHRYSLER	CROSSFIRE	2004
Date Purchased	Dealer's Name and Telephone Number		Engine: 3.2	Fuel Type:	
1-29-2012	BENSON CHRYSLER		No: Cylinders 8	GAS	
Original Owner ☐	Dealer's City	State	Zip Code		
	GREER	SC			
Transmission Type	☒ Anti-lock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Automatic	☒ Cruise Control	3.2 ENGINE		29 NOV 2012 JAN 2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS)			Failure Mileage	Failure Speed	
I SENT COMPUTER OF AUTO TO A COMPANY WHO SPECIALIZES IN COMPUTER - RESULT - GOOD COMPUTER. COST \$115.00			137488	IDLE	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19AC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 CHRYSLER CROSSFIRE. THE CONTACT STATED THAT THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO TWO DEALERS WHERE A DIAGNOSTIC WAS PERFORMED BUT NEITHER WAS ABLE TO DIAGNOSE A FAILURE. THE CONTACT STATED THAT THE COMPUTER WAS REPROGRAMMED AND THE CRANK SHAFT SENSOR WAS REPLACED HOWEVER, THE FAILURE WAS NOT CORRECTED THE VEHICLE CONTINUED TO STALL. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 137,488.					
I HAVE TOED THIS CAR TO 1 REPAIR SHOP COULD NOT REPAIR! COST \$205.00 TOED - TAKEN TO ABERNATHY CHRYSLER LINCOLNTON COULD NOT DIAGNOSE PROBLEM. 175.00 \$ 175.00 TAKEN TO "TOED" MCKINNEY CHRYSLER - GASTONIA, N.C. COULD NOT DIAGNOSE PROBLEM. COST 140.25					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AUTO STOPS RUNNING AND WILL NOT CRANK.
"DANGEROUS" I HAVE SEEN RECALL ON THE INTERNET
THERE IS LOTS OF COMPLAINTS ABOUT THIS PROBLEM
WILL CHRYSLER CROSSFIRE. IT'S REALLY A MERCEDES
WITH A CHRYSLER NAME PLATE. MERCEDES RECALLED
BASICALLY THE SAME CAR, BUT CHRYSLER HAS NOT
RECALLED THEIRS, BUT AT THE TIME CHRYSLER WAS OWNED
BY MERCEDES "DIAMLER".

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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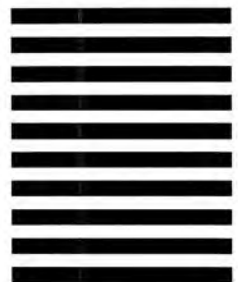
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

