

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
Date Received 14-JAN-2013 FEB 27 2013		Repository ☐		Reference No. 10492904			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number [Redacted]	
Name [Redacted]						E-mail Address [Redacted]	
Address [Redacted]						Evening Telephone Number [Redacted]	
City HERMITAGE		State TN		Zip Code [Redacted]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4P3CG44F2P[Redacted]				Make PLYMOUTH		Model LASER	
Model Year 1993				Engine: No: Cylinders 4		Fuel Type: GAS	
Date Purchased 8-2010		Dealer's Name and Telephone Number Private Party		Engine: No: Cylinders 4		Fuel Type: GAS	
Original Owner ☐		Dealer's City [Redacted]		State [Redacted]		Zip Code [Redacted]	
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain AWD		Multiple Failure: Transfer Case	
Incident Date(s) 09-JAN-2013				Incident Date(s) 09-JAN-2013			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 100000 POWER TRAIN						Failure Mileage 137902	
Failure Speed [Redacted]						Failure Speed [Redacted]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make [Redacted]		Tire Model (Name or Number) [Redacted]		Tire Size (Example P215/65R15) [Redacted]			
DOT No. (Example: DOTM19ABC036) [Redacted]		☐ Original Equipment ☐ Prior Repair		Failure Location: [Redacted]			
Tire Component Code: [Redacted]		Tire Failure Type: [Redacted]		Tire Failure Type: [Redacted]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make: [Redacted]		Date Manufactured: [Redacted]		Model No./Name: [Redacted]			
Seat Type: [Redacted]		Installation System: [Redacted]		Installation System: [Redacted]			
Child Seat Component Code: [Redacted]		Failed Part: [Redacted]		Failed Part: [Redacted]			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
Reported to Police N		Reported to Police N		Reported to Police N		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL*THE CONTACT OWNS A 1993 PLYMOUTH LASER. THE CONTACT STATED THAT WHILE THE VEHICLE WAS PARKED, HE NOTICED OIL ON THE GROUND. THE CONTACT INSPECTED THE VEHICLE AND FOUND THAT THE TRANSFER CASE WAS LEAKING OIL. THE MANUFACTURER ADVISED THAT NHTSA CAMPAIGN ID NUMBER 98V069002 (POWER TRAIN: AUTOMATIC TRANSMISSION) WAS PERFORMED. HOWEVER, THE REPAIR DID NOT CORRECT THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 137,902.							
If the Transfer case Locks up, it will cause loss of control with possible injuries or death from a crash. I have read that this Recall was to be a Lifetime Recall. Because of the safety issue, the manufacturer won't tell me what was done to repair it anything at time of first Recall BUT it did not fix the problem. I am worried to drive the car until repair is made to correct prob							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Chrysler Dealer (Bob Feensley) At 2210 Gallatin Pike N.
110 Madison TN, 37115 phone 615-859-0000 was very friendly
and saw there was a problem but told me Chrysler would not
pay them for repairs because they said recall was performed in 1998
they could not tell me what was done at that time. Could be anything
from checking oil level to transfer case replacement to fulfill recall order.
Chrysler Corp had no records either. Seeing as the transfer case is
bad, I believe the repair was not done or done incorrectly. I am
not driving my car at this time for fear of a loss of control crash
and death or multiple injuries. ATTACH ADDITIONAL SHEETS IF NECESSARY ITS A Safety Issue

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov