

JAN - 9 2013

[REDACTED]
Dania, Fl. [REDACTED]
[REDACTED]

To whom it may concern:

I am the owner of a 2002 Hyundai Santa Fe. The original owner. My wife was driving the vehicle when the left front steering control arm broke free from the sub frame due to rust. It forced the vehicle to swerve dangerously to the left onto oncoming traffic. We were very lucky that she didn't hit a car head on. She could have been seriously injured or worse. I had a mechanic check out the truck and he told me that the entire under carriage of the vehicle was dangerously rusted out. I checked the web and I found out that there was a re-call on all Santa Fe's from 2000 to 2004 for sub-frame corrosion. That is my car. I contacted Hyundai Corporate, and they told me to take it to a Dealer here in South Florida and have it inspected. I did that and a few days later they told me that the only vehicles they would pay to repair are the ones that were purchased in the northern salt belt states. Here in South Florida, we have sea salt air blowing on our cars 24/7. I was born and raised in Omaha, and my car had been there several times in the winter months in the snow and salted streets.

The thing that upsets me the most, is that they knew this problem was there and I wasn't informed so I could have my car checked out, so my wife didn't have to risk her life driving the car. She was scheduled to drive to Georgia to visit family in 2 days. It's scary to even think what could have happened if that steering would have broken at freeway speeds. She would not be here with me today.

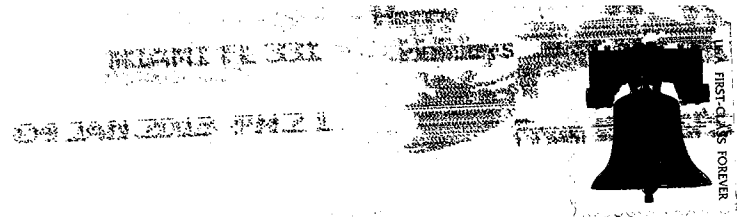
The repairs ended up costing me over \$3,500, all of which Hyundai should have paid to Repair in the first place. Please tell me how you can help me to retrieve my money.

I thank you in advance for your help,
Best of regards.

[REDACTED]

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1/11/13
AM

[REDACTED]
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