 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received FEB - 7 2013	Repository <input type="checkbox"/>
U.S. Department of Transportation National Highway Traffic Safety Administration		09-JAN-2013	Reference No. 10491993
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City OLEY	State PA	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3VWRL7AJ6AM	Make VOLKSWAGEN	Model JETTA TDI	Model Year 2010
Date Purchased Nov 30, 2009	Dealer's Name and Telephone Number H.A. Boyd 1-888-442-2693	Engine: 4 No: Cylinders	Fuel Type: Diesel
Original Owner <input checked="" type="checkbox"/>	Dealer's City Lebanon	State Pa	Zip Code 17042
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Front wheel Drive	Multiple Failure: Just stop. Incident Date(s) 16-JAN-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage 6000-15,000	Failure Speed 35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2010 VOLKSWAGEN JETTA. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, THE CONTACT ATTEMPTED TO ACCELERATE AND THE VEHICLE DID NOT RESPOND. THE VEHICLE WAS TAKEN TO THE DEALER FOR A DIAGNOSTIC TESTING WHERE THE TECHNICIAN STATED THAT THERE WERE NO FAILURES. THE VEHICLE WAS TAKEN TO THE DEALER FOR THE SAME FAILURE ON SEVERAL OCCASIONS. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ADVISED THE VEHICLE WAS NOT INCLUDED IN ANY RECALLS. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 6,000 AND THE CURRENT MILEAGE WAS 15,000. 21,758			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

EXECUTIVE SECRETARIAT

2013 FEB -6 P 3:14

RECEIVED - NITSA

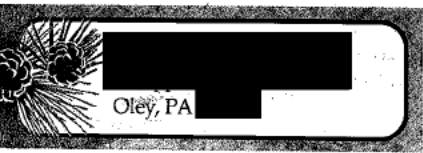
[Redacted]
Ohey, Ace
[Redacted]

TO whom IT MAY CONCERN,

We HAD The car out Monday the 28th + 29th of JANUARY. AND Both Day we HAD TUBAL Trouble with The car IT HAD FO OF Happened at least 8 TO 10 Time each dy and BOTH dyo we were ON the High way. I HAD TO Flag people bye us because IT stopped AND we HAD TO WAIT UNTIL IT would go AGAIN, THIS IS a very scary car NOW. you never Know when it wil happen TO you. IT just like Dies ON you. AND Then you pay^{your} FOOT ON the gas AND hope IT will go AGAIN. ONE of These DAYS IT WILL CAUSE AN ACCIDENT, I DID read ON line that OTHER people ARE having The SAME problem why AREN'T they Doing something ABOUT IT. They just THINK we ARE NUTS up there we EVER HAD Friends in the car when IT happened. AND you CAN even ask Them. ABOUT IT IF you HAVE TOO.

[Redacted signature block with arrow pointing right]

April 28	SAT	2 Times
April 30	Mon	2 Times
MAY 5	SAT	2 Times
may 5	SAT	2 Time
may 14.	mon	1
may 14.	mon	1.
may 23.	Wed	1
July 20	Fri	2
July 24	tue	2
Aug 15	Wed	1
Aug 24	Fri	2.
Sept 10	MON	3.
Sept 15	SAT	2
Sept 26	Wed	3
Oct 2	Tues.	2
Oct 12	Fri	2
Oct 15	Mon	1
Oct 31	Wed	2
NOV 12	MON	2 - CAN Insp. TOLD them again.
Dec. 5	Wed	1
Dec 21	Fri	3.
JAN. 5	SAT	4
JAN 11	Fri	5
JAN. 21	MON	2
JAN 28	MON	8 went TO DOCTOR.
JAN 29	Tues	8-9 went TO MOVIES



Oley, PA

LEHIGH VALLEY PA 180

31 JAN 2013 PM 5 L



WY-323 EP
BENNETT
MILLERS

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West Building

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