 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received FEB 28 2013 08-JAN-2013</p>	<p>Repository <input type="checkbox"/> Reference No. 10491865</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name ()</p>		<p>Daytime Telephone Number</p>	
<p>Address</p>		<p>E-mail Address</p>	
<p>City RICHMOND</p>	<p>State TX</p>	<p>Evening Telephone Number</p>	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHGC4DD6CU</p>		<p>Make HYUNDAI</p>	<p>Model GENESIS</p>
<p>Model Year 2012</p>		<p>Engine: No: Cylinders</p>	<p>Fuel Type:</p>
<p>Date Purchased 10-15-12</p>	<p>Dealer's Name and Telephone Number HUB HYUNDAI 281-664-6260</p>		<p>Original Owner <input type="checkbox"/></p>
<p>Dealer's City</p>		<p>State</p>	<p>Zip Code</p>
<p>Transmission Type Auto</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 3.8L V6</p>	<p>Multiple Failure: Incident Date(s) 24-OCT-2012</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Code: 180000 VEHICLE SPEED CONTROL</p>		<p>Failure Mileage 905</p>	<p>Failure Speed</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:</p>		
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>		
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>			
<p>Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
<p>Reported to Police N</p>			
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2012 HYUNDAI GENESIS. THE CONTACT STATED THAT WHILE DRIVING AT LOW SPEEDS IN REVERSE, THE VEHICLE ACCELERATED WITHOUT WARNING. THE CONTACT CRASHED INTO A POST BUT DID NOT SUSTAIN ANY INJURIES. THE POLICE WERE NOT CONTACTED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE THE MANUFACTURER WAS CONTACTED AND SENT AN INVESTIGATOR TO INSPECT THE VEHICLE. THE INVESTIGATION CONCLUDED THAT THEY WERE UNABLE TO DIAGNOSE THE FAILURE AND WOULD SEND THE CONTACT A FORMAL LETTER WITH THE DETAILS OF THE INVESTIGATION. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 905.</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

COPY

OWNER AUTHORIZATION REQUEST

HYUNDAI MOTOR AMERICA HAS BEEN ASKED TO INSPECT THE FOLLOWING:

COPY

Customer [REDACTED]
VIN# KMHGC4DD6CU [REDACTED]
Model Genesis 3.8L
Year 2012
HMA File# 5080127 (Case Number)
Vehicle Location 1705 Campbell Houston, TX 77080

COPY

The vehicle is located in your insurance/salvage yard. Please authorize a representative from Hyundai Motor America to perform the necessary interior/exterior inspection of the vehicle. Thank you in advance for your cooperation.

COPY

Present Owner:

I, [REDACTED] authorize and consent the inspection of the

following vehicle,(VIN) KMHGC4DD6CU [REDACTED] including the retrieval of any

Electronically-stored data in the vehicle (if applicable), at our insurance/salvage yard.

[REDACTED]

[Signature]

1-28-13
[Date]

COPY



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A A A

1Z77E3740162298548

[Add Description](#)

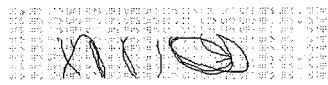
Updated: 01/25/2013 5:04 P.M. Eastern Time

Delivered

Delivered On:
Tuesday, 11/27/2012 at 9:32 A.M.

Left At:
Receiver

Signed By:
HO



Proof of Delivery

[Request Status Updates »](#)

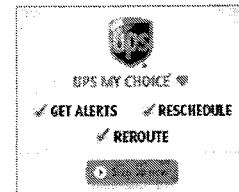
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Shipping Information

To:
3200 PARK CENTER DR
2 200
COSTA MESA, CA, 92626, US

Shipped By

**UPS Next Day
Air®**



Additional Information

Reference Number(s): FOR HYUNDAI MOTOR AMERICA
1-800-633-5151
Shipped/Billed On: 11/21/2012
Type: Package

Shipment Progress

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We are asking, seeking, confirming, Hyundai Motor America, to EXAMINE/ INVESTIGATE Event Data Recorder (EDR) for the my new 2012 Genesis, that was involved in unexplainable car accident , on 10-24-2012. I "COMPLETELY" believe that Sudden Unintended Acceleration, caused me to lose control of the vehicle resulting in property damage to my home, damage to new vehicle, as well as pain and suffering.

I NEED TOTAL ASSURANCE THAT "THIS VEHICLE IS SAFE TO DRIVE" FOR MY SAFETY AS WELL AS OTHERS.

PLEASE FORWARD A COPY OF YOUR COMPLETED INVESTIGATION VALIDATING YOUR CONCLUSION.

BASED ON THE RESULT OF THE INVESTIGATION I MAY ASK, SEEK, REQUEST MONETARY DAMAGE.


Richmond, TX 

File number : 5080127

Incident Detail 10-24-2012.

Just like normal day, came home around 7:30 pm.

I parked (photo position 1) when I came home after work.

After quick supper, around 8:00, I went back parking area to rearrange my car so I can just go straight out of the drive way.

I usually park my car under the cover area (photo position 3).

ON THIS DAY

CAR WAS IN (photo position 1) AND AS I PUT IT IN REVERSE THE CAR SUDDENLY ACCERATE AND HIT THE BACK OF THE HOUSE (photo position 2).

I WAS VERY ALARMED AND DISTRESSED THAT SOMETHING LIKE THIS HAPPENED.

THEN I WANTED TO MOVE FORWARD TO SEE THE BACK OF THE HOUSE AND THE CAR, BUT SUDDENLY CAR JUMPED, ACCELERATED AND DROVE INTO THE FLOWER BED AND THE FENCE (photo position 4).



4

1

3

2

19 ft

49.7 ft

68.7 ft

34.13 ft

A. Color photographs of the damage

FRONT (at body shop)



A. Color photographs of the damage

Side and Rear (at body shop)

