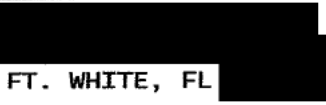


1/27/13

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received FEB 19 2013 07-JAN-2013	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name [REDACTED]				E-mail Address	
Address [REDACTED]				Evening Telephone Number	
City FORT WHITE		State FL	Zip Code [REDACTED]		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5B4LP57G523 [REDACTED]			Make WORKHORSE	Model P30 P32	Model Year 2002
Date Purchased 12/26/02	Dealer's Name and Telephone Number TRAVEL Country RV Ctr 386 752 3723		Engine: No: Cylinders 8	Fuel Type: GAS	
Original Owner ☒	Dealer's City LAKE CITY, FL	State FL	Zip Code 32024		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: Brake fluid boiled Calipers Locked	Incident Date(s) 5/8/06 15-JUN-2003 10/23/10 11/16/12	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS) See Attached				Failure Mileage 1000	Failure Speed 40/65
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS 2002 DAMON DAYBREAK RV WITH A 2002 WORKHORSE P30 CHASSIS. THE CONTACT WAS DRIVING APPROXIMATELY 40 MPH AND NOTICED A BURNING ODOR. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING WHERE THE TECHNICIAN ADVISED THAT THE BRAKE FLUID WAS BOILING AND WOULD HAVE TO BE REPLACED. AFTER THE BRAKE FLUID WAS REPLACED, THE BRAKE PEDAL BECAME SPONGE-LIKE WHEN DEPRESSED. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE THE TECHNICIAN THEN ADVISED THE CONTACT THAT THE BRAKES AND CALIPERS WOULD HAVE TO BE REPAIRED. THE VEHICLE WAS REPAIRED HOWEVER, THE FAILURE PERSISTED. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 03V080000 (SERVICE BRAKES, HYDRAULIC:SWITCHES: BRAKE WARNING) BUT WAS ADVISED BY THE MANUFACTURER THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL CAMPAIGN. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 1,000. To 70,000 miles					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

WOLLERT GMC

1710 N. Townsend
Montrose, Colorado 81401
(970) 249-6464 - Fax (970) 240-6116

CUSTOMER NO. 6604	ADVISOR GARY	TAG NO. 110	INVOICE DATE 05/08/06	INVOICE NO. GCCS73675
 FT. WHITE, FL	LABOR RATE	LICENSE NO.	MILEAGE 139,789	COLOR /
	YEAR / MAKE / MODEL 02/WORKHORSE/MOTORHOME			DELIVERY DATE
	VEHICLE I.D. NO. 5 B 4 L P 5 7 G 5 2 3			SELLING DEALER NO.
	F.T.E. NO.			R.O. DATE 05/08/06
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

JOB# 1 CHARGES

LABOR			
J# 1 40GC701	CHECK BRAKES	TECH(S):191	102.00
	CHECK BRAKE CONDITION BRAKES ARE 50% ON FRONT AND 40% ON REARS BLED SYSTEM OPERATION GOOD		
PARTS	QTY	FP NUMBER	DESCRIPTION
	2	012	BRAKE FLUID
			UNIT PRICE
			2.75
			TOTAL - PARTS
			5.50

JOB# 1 TOTALS

LABOR 102.00
PARTS 5.50

JOB# 2 CHARGES

LABOR			
J# 2 40GC705	PARKING BRAKE	TECH(S):191	0.00
	CHECK PARK BRAKE BUZZER BUZZER WAS ON, IMBALANCE IN BRAKE SYSTEM		

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX GCCS JOB# 2 TOTAL 0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	A1	SHOP SUPPLIES	
			5.10
			TOTAL - MISC
			5.10

TOTALS

*
* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 102.00
TOTAL PARTS.... 5.50
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 5.10
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.79

TOTAL INVOICE \$ 113.39

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

EXCLUSION OF WARRANTIES: Any warranties on the parts and accessories sold hereby are those made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages, or for commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PARTS REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(PRINT) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

WOLLERT GMC

1710 N. Townsend
Montrose, Colorado 81401
(970) 249-6464 - Fax (970) 240-6116

SERVICE DEPT. HOURS
MON. - FRI. 7:30 AM - 5:30 PM

PARTS DEPT. HOURS
MON. - FRI. 7:30 AM - 5:30 PM

Thank You!
We Sincerely Appreciate
Your Business!

"One Call Does It All"
1016 Earl Road
SHELBY, NORTH CAROLINA 28152
(704) 480-0363
www.smithsalesandservice.com

www.smithsalesandservice.com

NAME	CUSTOMER'S ORDER NO.		DATE 10-23-10
ADDRESS	ORDER WRITTEN BY	PROMISED A.M. P.M.	
CITY, STATE, ZIP			
HOME PHONE	BUS. PHONE	EXT.	ODOMETER IN
YEAR, MAKE AND MODEL	LICENSE NUMBER	ODOMETER OUT	
SERIAL NUMBER	MOTOR NUMBER	TERMS	

(MAY BE CONTINUED ON OTHER SIDE)		TOTAL PARTS		208460	
ACCESSORIES					
TOTAL ACCESSORIES					

LITERS/GALS. OF GAS @				TOTAL LABOR	375	7
LITERS/QTS. OF OIL @				TOTAL PARTS	2085	60
kg/LBS. OF GREASE @				ACCESSORIES		
				GAS, OIL AND GREASE		
				SUBLET REPAIRS		
I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.				EPA / WASTE DISPOSAL		
				TAX	\$161	63
				TOTAL	2622	23
SAVE OLD PARTS? ☐ YES ☐ NO				THANK YOU		
SIGNATURE						

SULLENS DIESEL & ALIGNMENT

PO BOX 1065
KINGS MOUNTAIN, NC 28086
704-730-0044

Invoice

DATE	INVOICE #
11/16/2012	7708

CUSTOMER

*Paid
mastercard*

P.O. NO.	TERMS	DUE DATE	UNIT #	MILEAGE
		11/16/2012	02 MOTOR HOME	

ITEM	DESCRIPTION	QTY	RATE	AMOUNT
MISC. PARTS	FRONT BRAKE CALIPERS 18-8008	2	110.00	220.00T
MISC. PARTS	FRONT BRAKE PADS PCD184	1	79.98	79.98T
MISC. PARTS	FRONT BRAKE HOSE	1	62.00	62.00T
MISC. PARTS	RESURFACED BRAKE ROTORS-LRGE	2	22.00	44.00T
MISC. PARTS	HUB GREASE SEALS 21294	2	24.00	48.00T
MISC. PARTS	WHEL BEARING GREASE	1	5.00	5.00T
MISC. PARTS	ABS SENSORS-DEALER	2	110.00	220.00T
SHOP SUPPLIES	SHOP SUPPLIES	1	5.00	5.00T
MISC. PARTS	SPARK PLUGS APP5245 / GAP.40- DOUBLE PLATINUM	8	6.00	48.00T
MISC. PARTS	SPARK PLUG WIRE SET 700216 PREM.	1	78.00	78.00T
MISC. PARTS	FUEL FILTER 3481	1	18.00	18.00T
MISC. PARTS	AIR FILTER 6144	1	17.00	17.00T
SHOP SUPPLIES	SHOP SUPPLIES	1	15.00	15.00T
LABOR	LABOR	7	85.00	595.00
	CHECKED FRONT BRAKES, PULLED BOTH SIDES COMPLETELY APART AND REPLACED BOTH FRONT CALIPERS, HAD BOTH ROTORS RESURFACED, REPLACED PADS, REPACKED WHEEL BEARINGS AND REPLACED HUB GREASE SEALS. REPLACED BOTH ABS. SENSORS. CHECKED REAR BRAKES, OK. CHECKED PARK BRAKE SYSTEM, OK - RESERVOIR LEAK, CLEANED AND INSTALLED APOXY TO TRY AND STOP/SLOW LEAK. CHECKED STARTER-CLEANED AND TIGHTENED CONNECTIONS. REPLACED SPARK PLUGS, FUEL FILTER, AIR FILTER AND SPARK PLUG WIRE SET.			
	NC SALES TAX		6.75%	58.05

THANK YOU & GOD BLESS!

Total \$1,513.03