

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
Date Received <b>FEB 19 2013</b>		Repository <input type="checkbox"/>	
07-JAN-2013		Reference No. 10491672	
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
GROTON	CT		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side:		Make	Model
3VWPL7AJ2AM		VOLKSWAGEN	JETTA
		Model Year	2010
Date Purchased	Dealer's Name and Telephone Number		Engine:
12/17/09	VALENTI VW 860-536-4931		No: Cylinders
Original Owner	Dealer's City	State	Zip Code
<input type="checkbox"/>	MYSTIC	CT	06355
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Incident Date(s)
	<input checked="" type="checkbox"/> Cruise Control	Multiple Failure: AUTOMATIC DOOR LOCKS	06-SEP-2011
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Codes: 170000 LATCHES/LOCKS/LINKAGES, 162000 STRUCTURE: BODY			Failure Mileage
			70000
			Failure Speed
			- 0 -
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code			Tire Failure Type:
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0
		Reported to Police	
		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2010 VOLKSWAGEN JETTA TDI. THE CONTACT STATED THAT THE PASSENGER SIDE DOOR LOCK FAILED TO ENGAGE. THE CONTACT MENTIONED THAT ALL OF THE OTHER DOOR LOCKS BECAME DEFECTIVE OVER TIME. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN DIAGNOSED THAT THE DOOR LOCKS NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 70,000 AND THE CURRENT MILEAGE WAS 84,000.			
SAFETY ISSUE DOORS DO NOT LOCK WHEN VEHICLE IS IN MOTION. DOORS CAN NOT BE LOCKED MANUALLY. DOOR LOCKS ON THIS VEHICLE ARE A POOR DESIGN AND NEED TO BE REENGINEERED AND REPLACED			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			