

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received FEB 28 2013 07-JAN-2013	
		Repository ☐		Reference No. 10491648	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
KENNEDEALE		TX			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1C3BC1F80BN		CHRYSLER		200	
Date Purchased		Dealer's Name and Telephone Number		Model Year	
7-14-2011		MEADOR 817-535-0535		2011	
Original Owner		Dealer's City		Engine:	
☒		FT. WORTH, TEXAS		No: Cylinders	
		State		4	
Transmission Type		Powertrain		Fuel Type:	
Auto				GAS	
☒ Antilock Brakes ☒ Cruise Control		Multiple Failure:		Incident Date(s)	
		BRAKE NOISE		02-AUG-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS)				Failure Mileage	
				2385	
				Failure Speed	
				LESS THAN 2 MPH.	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2011 CHRYSLER 200. THE CONTACT STATED THAT THE BRAKES MADE A SQUEALING NOISE WHENEVER THE BRAKE PEDAL WAS LIGHTLY DEPRESSED. THE FAILURE RECURRED SEVERAL TIMES. THE VEHICLE WAS TAKEN TO A DEALER WHO INFORMED THE CONTACT THAT THE NOISE WAS NORMAL. THE VEHICLE WAS TAKEN BACK TO THE DEALER DUE TO THE CONTINUOUS FAILURE. THE DEALER INFORMED THE CONTACT THAT THE SURFACE OF THE BRAKE PAD HAD CRYSTALLIZED DUE TO THE LACK OF PRESSURE TO THE BRAKES. THE VEHICLE WAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 23 AND THE CURRENT MILEAGE WAS 10,300.					
ON 12-27-2012 MEADOR PERFORMED BRAKE SERVICE FOR BRAKE NOISE. DEGLAZED ROTORS MILEAGE 10,141. SAID CAR WAS FIXED FOR NOISE. 12-29-2012 NOISE WAS BACK AND HAS STAYED.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

MEADOR

DODGE | CHRYSLER | JEEP | RAM

2351 SE LOOP 820
FORT WORTH, TX 76119

Phone: (817) 535-0535

www.meadorauto.com

DODGE

CHRYSLER

Jeep

RAM

CUSTOMER NO.	24064	ADVISOR	DARRELL	TAG NO.	54	5671	INVOICE DATE	12/27/12	CELL: [REDACTED]
		LABOR RATE		LICENSE NO.		MILEAGE	10,141	COLOR	DP CHR RED
		YEAR / MAKE / MODEL	11/CHRYSLER/200 SEDAN/4DR SDN TOUR						
		VEHICLE I.D. NO.	1 C 3 B C 1 F B 0 B N						
		F.T.E. NO.		P.O. NO.			SELLING DEALER NO.		PRODUCTION DATE
								12/26/12	
RESIDENCE PHONE		BUSINESS PHONE	COMMENTS						

MO: 10143

JOB# 1 CHARGES

LABOR

J# 1 05CHZ04 *BRAKE SERVICE TECH(S):64 WARRANTY

CUSTOMER STILL HAS CONCERN OF BRAKE SQUEEL ONLY WHEN BACKING SEEMS TO BE FROM FRONT. DRIVE W/ JOEL. ONLY HAPPENS AFTER SITTING AWHILE AND THEN BACKS UP REAR BRAKES SQUEEK REMOVE AND DEGLAZE PADS, ADD ANTI-SQUEAL. DEGLAZE ROTORS, INSTALL PADS, TEST DRIVE, OK. 05702200 68 .5 QC = TOM

JOB# 1 TOTALS

JOB# 2 CHARGES

JOB# 1 JOURNAL PREFIX CHCS JOB# 1 TOTAL 0.00

LABOR

J# 2 00CHZ0001 *LOF 5 QUARTS TECH(S):64 12.45

EXPRESS LANE-LUBE,OIL,AND FILTER SERVICE(5 QUARTS) COUPON \$21.95 CHANGE OIL AND FILTER. CHECK FOR LEAKS. OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	4892339-AA	FILTER EN 9057006	5.75	5.75	5.75
	5	68055890-AA	OIL 5W20 1081090	2.85	2.85	14.25
			TOTAL - PARTS			20.00

MISC	CODE	DESCRIPTION	CONTROL NO	
	HF	HAZARDOUS FEE		1.00
	SAD	SERVICE ADVERTISING		-5.25
	VIP	10% PARTS DISCOUNT		-5.25
		TOTAL - MISC		-9.50

JOB# 2 TOTALS

LABOR 12.45
PARTS 20.00
MISC -9.50

JOB# 3 CHARGES

JOB# 2 JOURNAL PREFIX CHCS JOB# 2 TOTAL 22.95

LABOR

J# 3 00CHZ0011 *REPL FRT WIPER BLDS TECH(S):64 0.00

EXPRESS LANE-REPLACE FRONT WIPER BLADES:MAINTAINS GOOD VISIBILITY WHEN MOST REQUIRED EXPRESS LANE-REPLACE FRONT WIPER BLADES,INCLUDES: INSPECT WIPER ARM AND LINKAGE,REPLACE BOTH FRONT WIPER BLADES

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	WBFLAT10-AA	BLADE WIP 23067025	62.53	29.98	29.98

DISCLAIMER OF WARRANTIES

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER, MEADOR DODGE CHRYSLER JEEP RAM, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND MEADOR DODGE CHRYSLER JEEP RAM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. I hereby agree to the charges as outlined on this receipt and acknowledge receipt of copy thereof.

X CUSTOMER'S SIGNATURE

NOTICE PURSUANT TO PROPERTY CODE, §70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH THE BUSINESS & COMMERCE CODE, §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER.