



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

January 16, 2013

[REDACTED]
Lares, PR [REDACTED]

NVS-216 nlm
Ref. No. 10491263

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2005 Toyota Tacoma. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We are glad to hear that you had the recalls completed on you MY 2005 Toyota Tacoma truck. NHTSA Safety Recall Campaign No. 12V-092 addresses a problem with airbag clock spring cables and No. 09V-388 addresses accelerator pedal entrapment.

However, the additional repairs and services recommended by the dealer do not fall under our jurisdiction. The problems found in the dealer's assessment of your vehicle do not constitute a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act. Therefore, are unable to assist you any further regarding this matter. We recommend that you follow the manufacturer's maintenance schedule to service your vehicle or contact Toyota for further information.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement