

Jan 21, 2013

JAN 29 2013

via Certified Mail #

70102780 0003 19618704

Mr. Randy Reid
Correspondence Research Division
Office of Defects Investigation
Enforcement

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Somehow you missed my point. I am
not saying I had my vehicle done. It
seems they want to get paid first for
other "fixes" I don't need before they
honor the Recall. If you do not under-
stand, please call me [REDACTED]
whose side are you on?

Sincerely
[REDACTED]

Lares, PR

NH
1/30/13
AMD



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

January 16, 2013

[REDACTED]

Lares, PR [REDACTED]

Dear [REDACTED]

NVS-216 nlm
Ref. No. 10491263

Thank you for your correspondence concerning your model year (MY) 2005 Toyota Tacoma. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence.

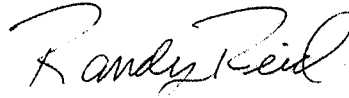
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We are glad to hear that you had the recalls completed on your MY 2005 Toyota Tacoma truck. NHTSA Safety Recall Campaign No. 12V-092 addresses a problem with airbag clock spring cables and No. 09V-388 addresses accelerator pedal entrapment.

However, the additional repairs and services recommended by the dealer do not fall under our jurisdiction. The problems found in the dealer's assessment of your vehicle do not constitute a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act. Therefore, we are unable to assist you any further regarding this matter. We recommend that you follow the manufacturer's maintenance schedule to service your vehicle or contact Toyota for further information.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,



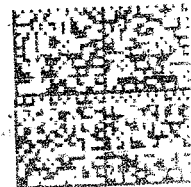
Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, S.E.
Washington, D.C. 20590-0001

NVS-216



Haster

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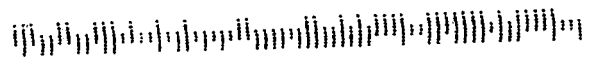
\$00

01/11

Mailed By

US P

0066900863 8008



Lares, PR

W40-304

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL™



7010 2780 0003 1961 8704

Administrator
U.S. Dept. of Transp. +
Nat'l Hwy Traffic Safety Adm.
1200 New Jersey Ave SE
Washington, DC 20590-0001