

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10491262-7137

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**From:** [REDACTED]  
**Sent:** Wednesday, January 02, 2013 8:33 PM  
**To:** PortableSafetyComplaint (NHTSA)  
**Cc:** [REDACTED]  
**Subject:** 2004 Mecury headlights suddenly going out

Dear NHTSA,

I tried to enter a compliant about my 2004 Mercury Marquis headlights going out while driving at night but was unsuccessful on the Internet.

Would you please mail me the correct form. I did see where there were 533 complaints about this problem??

Has there been no recall notice to Ford Motor Company to correct this dangerous problem. Who the !@# expects to driving at night and suddenly have there headlights go out and be in the dark doing 60-70 mph.

If you can't force Ford Motor to correct this problem, at least a notice by NHTSA or Ford Motor Company should be mailed to every current owner of car produced by Ford that has a light control module on it, that this problem may happen without warning.

If not, I think NHTSA or Ford Motor Company should in all fairness to the consumers be held monetary and criminally held responsible for any damages caused by this problem.

Sincerely,

[REDACTED]