

CL-10489942-6119



INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA Complete Record Information

Printed: 12/19/2012

NHTSA #: ES12-006756		
XREF #: Delivery: EML	Rec'd Date: 12/18/2012 Doc Type: CNG Address To:	Referred By: NPO-011 Doc Date: 12/18/2012 Due Date: 1/18/2013
S10 #:	DOT/I #:	RMP #:
Subject: LETTER FROM SENATOR JOHANNNS ON BEHALF OF CONSTITUENTS [REDACTED] [REDACTED] REGARDING HER 2011 DODGE CHARGER SAFETY ISSUES. (EXPERIENCING CARBON MONOXIDE)		
Ack Date: Sign Office: DIR. GOVT. AFFAIRS Cleared Date: File Loc: Added By: BMILLINGS x65470	Ack By: Signature: CHAN LIEU Cleared By: XREF File: Modified By: BERNADETTE.MILLINGS	Signed For: Cleared For: Closed Date:

COMPLETE CONTACT INFO:

The Honorable MIKE JOHANNNS
UNITED STATES SENATE

WASHINGTON, DC 20510
Tel: Fax: E-mail:

DEC 20 2012

COMPLETE COMMENT INFO:

COMPLETE ROUTING INFO:
Comment Details

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-010	INFORMATION	12/19/2012		12/19/2012
NGA-110	INFORMATION	12/19/2012		12/19/2012
NVS-200	REPLY	12/19/2012		

COMPLETE ATTACHMENT INFO:

Description	Added By	Date & Time
6756 Incoming pdf	BERNADETTE.MILLIN GS	12/19/2012 11:02:37 AM

NH
12/20/12
JMD

Millings, Bernadette (NHTSA)

From: Caldwell, Megan (NHTSA)
Sent: Tuesday, December 18, 2012 3:54 PM
To: Millings, Bernadette (NHTSA); Korkor, Julie (NHTSA)
Subject: FW: Constituent request f0r assistance / [REDACTED]
Attachments: [REDACTED] CSF, correspondence and docs.pdf

Hi all,

Would you please control this? Thank you!

Megan

From: Gross, Tonya (OST)
Sent: Tuesday, December 18, 2012 3:13 PM
To: Caldwell, Megan (NHTSA); Lieu, Chan (NHTSA)
Subject: FW: Constituent request f0r assistance / [REDACTED]

Hi Megan and Chan –

Attached is another constituent inquiry regarding their 2011 Dodge Charger. Thanks in advance!

Tonya

From: Podany, Darrell (Johanns) [<mailto:Darrell.Podany@Johanns.senate.gov>]
Sent: Tuesday, December 18, 2012 2:46 PM
To: Gross, Tonya (OST)
Subject: Constituent request f0r assistance / [REDACTED]

Hello Ms. Gross,

I was directed to your office by Ms. Joyce Green at DOT. The attachment includes constituent correspondence and documents from [REDACTED] expresses concerns regarding automotive safety issues her family is experiencing with a 2011 Dodge Charger.

Can NTSB please review [REDACTED] information and respond to Senator Johanns % of my attention at the contact info below.

The NTSB response will be forwarded to [REDACTED] by Senator Johanns.

Please advise if you have any questions or need a formal buck letter from Senator Johanns.

Thanks.

dp

Darrell Podany
Constituent Services Representative
U.S. Senator Mike Johanns-Lincoln Office

287 Federal Office Building

SENATOR MIKE JOHANNNS DEC 18 2012

Date 12/18/12

CONSTITUENT SERVICE FORM

Name [Redacted]

Address [Redacted]

City, State, Zip North Platte, NE [Redacted]

Phone [Redacted] Cell [Redacted]

E-mail Address [Redacted]

RETURN FORM TO: SENATOR MIKE JOHANNNS Attention: Darrell

SUPPLEMENTAL INFORMATION

Social Security # [Redacted] Veterans Claim # (if Applicable) [Redacted]

Date of Birth [Redacted] Civil Service # (if Applicable) [Redacted]

Area of Inquiry [Redacted]

Specific Goal of Inquiry 2011 Dodge Charger

To encourage better coordination among government offices, have any other agencies or elected officials been contacted about this issue? If so, which ones and when?

Optional proxy designation

If you would like Senator Johanns' Office to be able to communicate your case details with a family member or attorney, please insert that person's name below:

I give permission for [Redacted] to communicate with Senator Johanns' Office on my behalf.

DISCLOSURE AUTHORIZATION

The Privacy Act of 1974 prohibits the government and private entities under contract to administer government programs from revealing information from the personal files of individuals without the express permission of the person involved. Disclosure of personal records to a United States Senator who is acting on behalf of a constituent is prohibited unless the individual to who the record pertains has consented. I, the undersigned, hereby authorize Senator Mike Johanns and his staff to receive information in my file to his inquiry on my behalf.

NAME (please print) [Redacted]

SIGNATURE [Redacted]

DATE 12/18/12

PLEASE ATTACH AN EXPLANATION OF YOUR SITUATION AND COPIES OF PERTINENT DOCUMENTS, LETTERS, ETC.

E-Mail Viewer

[Message] [Details] [Attachments] [Headers] [Source]

HTML

From: "mike_johanns@johanns.senate.gov" <mike_johanns@johanns.senate.gov>
Date: 12/6/2012 11:07:08 AM
To: "webmail@johanns-ic.senate.gov" <webmail@johanns-ic.senate.gov>
Cc:
Subject: Contact Senator Johanns

To Whom it may CONCERN!

Everyone needs to read this carefully and closely!

In February of 2012 My Husband and I purchased a 2011 Dodge Charger from Janssen's here in North Platte. In August of 2012 my family moved up to Halsey and worked for a [REDACTED] and [REDACTED]. After the first 2 days my son who is a 1 ½ got very sick. The following day I was so sick I was hospitalized and tested positive for Carbon Monoxide. Asked [REDACTED] to fix it and they said it wasn't their house. So My husband found a leak and thought he had the problem fixed. A week later My son and I was still getting very sick, so a call to a great friend (owner of Hild Propane) told my dad to check the water heater, not a minute later My father-in-law who is a heating and AC worker called and said check the water heater. My husband and [REDACTED] went down to the basement and the pipes were completely blocked and so corroded. BIG SURPRISE HERE, They are to much of a penny pinchers to have anyone come and fix it, so My husband fixed it and we bought detectors and they never went off so we thought we were safe.

Middle of October my son becomes so sick that he cant walk, he's delirious and throwing up horribly, so we rush him to the Melham center in Broken Bow, where we begged and pleaded with them that this is not just the flu, something is seriously wrong. (note to self, you know your child the best, always fight for answers!) Finally had them draw blood and x-rays. Much to our surprise they said everything was negative except for a few blood tests they had to send out, one being Carbon Monoxide. They said no news would be good news and if anything was bad they would call us ASAP!

We got back and a few days later we were let go from the ranch (thank goodness!) because his buddy needed a job.... Go figure!

November 9th rolls around and I needed to get my medical releases from Broken Bow hospital for my doctor. While talking to the medical Record Lady she said well do you want your sons too? I said well no because everything on his tests were good. She said well he tested positive for Carbon Monoxide! Shocked I had her fax them to my doctor and they couldn't believe it, my son had a blood level of 4.0 almost 3 times the normal limit!! So it has been about a month by now so we take him to the doctor and I had my blood drawn again and so did my son. Received a call back that my doctor had specialists look at our blood and said they are still very high and that we were still getting poisoned. Called the gas company had them check out our house, and nothing! My Husband had his blood taken and his levels are at 0!!! So this lead us to my Dodge Charger! Where my son and I were always coming back to North Platte or Dickens constantly. From July 2012-November 2012 we put over 12,000 miles on my car.

Called Janssen's and they told me to take a home detector and put it in my car and take pictures if it goes off. Left my son with his grandparents and I headed for a road trip, (got sick along the way) and sure enough meter went off and read 28ppm... they evacuate a house at 32. Showed Janssen's and they said they would call an HVAC team and the HVAC came up with nothing. Not Willing to give up I called Chrysler and they sent out an inspector who drove the car got a 29ppm reading on the detector. He told my father and I to our faces that he doesn't know much about Carbon Monoxide, just what he read on the internet!! (WE WERE FURIOUS!!)

Called Chrysler and told them, they don't care. They pretty much said tough luck for you guys! And Dan Janssen refuses to answer my phone calls or see us. They said since we have warranty they cannot do anything about it, its Chryslers problem! So now I am left with this Dodge Charger that almost killed my son and I! We no longer drive it and it will just set, sad but My family does not feel safe with it. So We will make our \$500 monthly payments so we can send it to the junk yard.

We must have a thousands angels and is very thankful for the strength god has given my son! His lungs still have some issues and we cannot be sure what the long term effect will be. Although Brain Damage is not an issue he is very mentally healthy!

They say we were pre-exposed to the Carbon Monoxide, and the house made our blood levels jump and the car was maintaining it.

As for [REDACTED], Chrysler and Janssen, may you have Karma waiting on your back step!! DO NOT BUY ANY VEHICLES FROM THEM!!! They are crooks and when it comes time to help they wont care.

[REDACTED]
North Platte, NE
[REDACTED]

[Close]

Podany, Darrell (Johanns)

From: [REDACTED]
Sent: Tuesday, December 18, 2012 11:07 AM
To: Podany, Darrell (Johanns)
Subject: 2011 Dodge Charger
Attachments: page.jpeg; 2012-11-279518-06-3695397.jpg; 2012-11-279519-31-3195154.jpg; carbon monoxide.jpg

Hi Darrell

I scanned back in the paper you sent and emailed it to you after it was signed. The 397.jpg and the 154.jpg picture is at the Paxton Fire Department tested with the Draiger Xam 2000 multi-gas meter by Fire Chief Kyle Gartrell, they did two separate tests, the reading looks like a -6, but that is just how it reads, it actually means 6ppm.

the Carbon Monoxide photo is one we tested with a menards bought Kidde tester for RV's and Vehicles, it read a 28.

<http://www.aboutautomobile.com/Complaint/2011/Dodge/Charger/Exhaust+System> here is the consumer report I found.

thank you so much for helping!!

[REDACTED]







