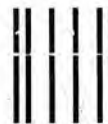
 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>17-DEC-2012</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10489036</p>			
<p>OWNER INFORMATION (Type or Print)</p>					
<p>Name</p> <p>[REDACTED]</p>		<p>Daytime Telephone Number</p> <p>[REDACTED]</p>		<p>E-mail Address</p> <p>[REDACTED]</p>	
<p>Address</p> <p>[REDACTED]</p>					
<p>City</p> <p>COSCOB</p>		<p>State</p> <p>CT</p>	<p>Zip Code</p> <p>[REDACTED]</p>		
		<p>Evening Telephone Number</p> <p>same</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side</p> <p>KMHDC8AE6CU [REDACTED]</p>		<p>Make</p> <p>HYUNDAI</p>	<p>Model</p> <p>ELANTRA TOURING</p>	<p>Model Year</p> <p>2012</p>	
<p>Date Purchased</p> <p>8-2-11</p>	<p>Dealer's Name and Telephone Number</p> <p>BEAVENTON HYUNDAI</p>		<p>Engine:</p> <p>No: Cylinders</p> <p>4</p>	<p>Fuel Type:</p> <p>GAS</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p> <p>BEAVENTON</p>	<p>State</p> <p>OR</p>	<p>Zip Code</p> <p>97005</p>		
<p>Transmission Type</p> <p>MANUAL</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p> <p>4 cylinder</p>	<p>Multiple Failure:</p> <p>RT PASSENGER SIDE SEAT HEAD AIRBAG</p>	<p>Incident Date(s)</p> <p>15-DEC-2012</p> <p>AND NOT DEPLOY</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 140000 AIR BAGS</p> <p>SEE INCLUDE PICTURE</p> <p>CAR WAS HIT ON RT SIDE ~ 25-30 MPH & PUSHED SIDWAYS</p>			<p>Failure Mileage</p> <p>1800</p>	<p>Failure Speed</p> <p>15 FORWARD</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>				<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>1</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N - THEY WERE ON SCENE</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). CAN WAS TOTALLED BY INSURANCE COMPANY</p> <p>TL* THE CONTACT OWNS A 2012 HYUNDAI ELANTRA TOURING. WHILE DRIVING 15 MPH THROUGH AN INTERSECTION, A VEHICLE CRASHED INTO THE PASSENGER'S SIDE OF THE CONTACT'S VEHICLE. THE CONTACT STATED THAT THE FRONT PASSENGER SUSTAINED A CEREBRAL HEMORRHAGE, A CRACKED RIB AND SUFFERED SEVERAL HEADACHES. THE CONTACT STATED THAT THE AIR BAGS FAILED TO DEPLOY. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR INSPECTION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE AIR BAG FAILURE. THE FAILURE MILEAGE WAS 1,800.</p> <p>MANUFACTURER WAS SENT EMAIL ON THEIR OWN WEB SITE IN CUSTOMER COMMUNICATIONS WITHIN 24HRS W INFO DO WHERE CAR WAS & WHEN INSURANCE ADJUSTER WOULD BE PRESENT. THEY (HYUNDAI NEVER SHOWED UP TO EXAMINE CAR)</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- OUR HYUNDAI - ELANTRA TOURING YEAR 2012 WITH ~1800MILES - WAS HIT (T-BONED) ON RIGHT SIDE + PUSHED SIDWAYS + AROUND. THE PASSENGER SIDE AIRBAG + HEAD AIRBAG NEVER DEPLOYED. PASSENGER SUSTAINED SEVERE INJURIES WHEN HEAD + NECK WERE HIT. SHE WAS WEARING THE SEATBELT.
- ALL DASH INDICATOR LIGHTS GO OUT AFTER CAR STANDED SO WE ASSUMED ALL SYSTEMS WERE GOOD. THE MUCH HEAVIER CAR THAT HIT US HAD THE DRIVER'S FRONT AIRBAG DEPLOYED.
- PICTURES OF CAR + INSURANCE ADJUSTER REPORT ENCLOSED
- INSURANCE COMPANY TOTALLED CAR + TOOK POSSESSION A WEEK LATER. ATTACH ADDITIONAL SHEETS IF NECESSARY WITH CLAIM #.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 1200 New Jersey Avenue SE.
 Washington, D.C. 20077-9382
 Official Business
 Penalty for Private Use \$300



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**US Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-210
 1200 New Jersey Avenue SE.
 Washington, D.C. 20077-9382**



200779382



Think your vehicle has a safety defect?



**If so:
 Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
 Vehicle Safety Hotline
 888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
 U.S. Department of Transportation
 National Highway Traffic Safety Administration

View & Manage Claims

Claim Number: [REDACTED]
 Type: Auto
 State: OR

Date: December 15, 2012
 Contact: Michelle Wodiske
 Phone: 866-729-5201 x3353

Show More Details

See Contact Us

Your Vehicle: 2012 HYUNDAI ELANTRA
 Vehicle Inspection: Total Loss
 Payments: \$14419.69

Contact: Dennis Desanno
 Phone: 503-956-2478

View All Claims

Attach Photos

Medical Claim: Open
 Billed Amount: \$626.85
 Payments: \$0.00

Contact: Michelle Wodiske
 Phone: 866-729-5201 x3353

Payment Recovery: Closed

Contact:
 Phone:

[View All Claims](#)

Report a New Claim

Choose your claim type to get started

You don't have to have every detail now - we can help you fill in the blanks later.

Report a Claim

It's fast, convenient and safe to:

- Choose your claim type
- Tell us what happened
- Submit your report

When you submit your report you'll receive a confirmation and we'll explain the next steps.

It's that easy!



Prefer to tell us by phone? Find the right number here

2012 HYUNDAI ELANTRA TOURING, VIN KMHD08AEGCU

NHTSA REF # 10489036

