

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 12-DEC-2012 FEB 25 2013		Repository <input type="checkbox"/> Reference No. 10488086							
OWNER INFORMATION (Type or Print)													
Name		Address		City		State		Zip Code		Daytime Telephone Number		E-mail Address	
				LONG WOOD		FL							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).													
VEHICLE INFORMATION													
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year					
2HKYF185148				HONDA		PILOT		2004					
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:					
						No: Cylinders							
Original Owner		Dealer's City		State		Zip Code							
Transmission Type		<input type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)					
		<input type="checkbox"/> Cruise Control						01-JUN-2012					
FAILED COMPONENT(S)/PART(S) INFORMATION													
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)								Failure Mileage		Failure Speed			
								105000		0			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE													
Tire Make				Tire Model (Name or Number)				Tire Size (Example P215/65R15)					
DOT No. (Example: DOTM19ABC036)				<input type="checkbox"/> Original Equipment		Failure Location:							
				<input type="checkbox"/> Prior Repair									
Tire Component Code								Tire Failure Type:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE													
Make:				Date Manufactured:				Model No./Name:					
Seat Type:				Installation System:									
Child Seat Component Code:				Failed Part:									
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)													
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0		0		N					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).													
TL* THE CONTACT OWNS A 2004 HONDA PILOT. THE CONTACT STATED WHILE ADDING GASOLINE TO THE FUEL TANK IT WOULD SPILL OUT PREVENTING THE CONTACT FROM ADDING FUEL TO ITS CAPACITY. WHILE INSIDE THE VEHICLE THE CONTACT ALSO SMELLED A STRONG ODOR OF GASOLINE. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING WHERE THEY STATED THAT THE GASOLINE VALVE CAUSED THE FAILURE AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED; HOWEVER, THE FAILURE RECURRED IMMEDIATELY. THE MANUFACTURER WAS LATER CONTACTED AND ADVISED THE CONTACT TO HAVE THE DEALERSHIP DIAGNOSE THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 105,000. THE CURRENT MILEAGE WAS APPROXIMATELY 120,000.													
This issue was taken to the Honda Dealer in Sanford, Fl. A diagnostic was done and I was advised to replace the RV valve, which was done. However, the problem continued. The Honda Corporation was contacted about this issue but I was told my warranty had expired. The issue has continued for over a year now, but I have not been given a definitive answer as to													
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY													
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.													

AS a customer, I am concerned about the fuel smell inside the vehicle. Additionally, I am concerned that something is wrong with the tank in the event the unexpected happens. Please Help!!

What the problem may be. It is very frustrating not to be able to put fuel in the tank to fill the vehicle up. The most that can be put in @ a time is about .75-\$1.00, before it clicks to stop.