 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received JAN 15 2013 05-DEC-2012</p>	<p>Repository <input type="checkbox"/> Reference No. 10487477</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address [REDACTED]</p>
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>	
<p>City LA PORTE</p>	<p>State TX</p>	<p>Zip Code [REDACTED]</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTNX20L91E [REDACTED]</p>	<p>Make FORD</p>	<p>Model F-250 SD</p>	<p>Model Year 2001</p>
<p>Date Purchased 6/2001</p>	<p>Dealer's Name and Telephone Number HENSON FORD 800-294-4318</p>	<p>Engine: No: Cylinders 8</p>	<p>Fuel Type: GAS</p>
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City MADISONVILLE</p>	<p>State TX Zip Code 77864</p>	
<p>Transmission Type AUTO</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 5.4L V8</p>	<p>Multiple Failure: Incident Date(s) 01-DEC-2012</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Codes: BRAKES (PWS), 180000 VEHICLE SPEED CONTROL CRUISE SWITCH</p>		<p>Failure Mileage 70000</p>	<p>Failure Speed 60</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>	
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>		
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i></p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
		<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2001 FORD F-250 SD. THE CONTACT STATED THAT WHILE DRIVING 60 MPH, HE ATTEMPTED TO ACTIVATE THE CRUISE CONTROL BUT IT WOULD NOT ENGAGE. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR INSPECTION WHERE THEY ADVISED THE CONTACT THAT BRAKE FLUID WAS LEAKING FROM THE CRUISE CONTROL SWITCH AND THE SWITCH WOULD NEED TO BE REPLACED. THE DEALER ALSO STATED THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 09V399000 (VEHICLE SPEED CONTROL). THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 70,000.</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and <u>Repair Invoice</u>. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tried to set cruise control, it would not set. Took the truck to AC Collins Ford in Pasadena, TX to diagnose. I was told there was a recall on this part, but the dealer would not change the part. I was told my vehicle was not in the recall. The switch was leaking brake fluid onto the electrical connection. This caused failure of the speed control switch. Dealer would not change the switch under recall so switch purchased and installed. Would like re-embourment of switch if a recall.

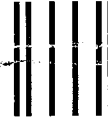
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

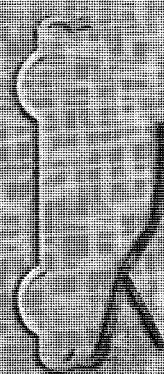
or call:

Vehicle Safety Hotline

888-327-4236

NHTSA

Vehicle Defect Complaint Form (VDC-1000)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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TAX	QTY.	LINE	ITEM NUMBER	UNT MEAS.	CD.	DESCRIPTION	LIST PRICE	NET PRICE	DISC %	CORE PRICE	EXTENDED PRICE
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CASH TEND.												
CHANGE												
										MISC.		
										TAX/FEES	2.31	
										TOTAL	30.30	

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