

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received FEB 19 2013 05-DEC-2012 Repository ☐ Reference No. 10487466	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City CAMBRIDGE State MA Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] E-mail Address [REDACTED] Evening Telephone Number None	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FAFP36N95W [REDACTED] Make FORD Model FOCUS Model Year 2005 Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders 4 Fuel Type: REG. Original Owner ☐ Dealer's City State Zip Code Transmission Type ☒ Antilock Brakes Powertrain Multiple Failure: AS NOTED Incident Date(s) 22-OCT-2010 ☒ Cruise Control			
FAILED COMPONENT(S)/PART(S) INFORMATION Vehicle Component Codes: 100000 POWER TRAIN, 110000 ELECTRICAL SYSTEM, 220000 SEATS Failure Mileage 205000 Failure Speed 0			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM9ABC036) ☐ Original Equipment Failure Location: ☐ Prior Repair Tire Component Code Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).) Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2005 FOR FOCUS ZXW STATION WAGON. THE CONTACT STATED THAT WHEN THE KEY WAS IN THE IGNITION AND THE SHIFT OVER RIDE BUTTON WAS DEPRESSED, THE KEY WOULD BECOME LOCKED IN THE IGNITION. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS TOLD THAT THE VEHICLE WAS OPERATING AS DESIGNED. THE CONTACT GLUED THE SHIFT OVER RIDE BUTTON IN PLACE AND CHANGED THE IGNITION, WHICH RESOLVED THE FAILURE. THE CONTACT ALSO STATED THE METAL FRAME OF THE DRIVER'S SEAT BECAME CRACKED. THE CONTACT HAD TO PROP THE SEAT UP SO THAT HE COULD DRIVE THE VEHICLE. IN ADDITION, THE CONTACT STATED THAT THE CENTRAL CONTROL TIMER FAILED, CAUSING THE ELECTRICAL SYSTEM TO PERFORM ERRATICALLY. THE MANUFACTURER WAS CONTACTED AND A COMPLAINT WAS FILED. THE VEHICLE WAS NOT FURTHER REPAIRED. THE FAILURE MILEAGE WAS 205,000. BAD TRANSMISSION DESIGN, 1 REPAIR \$1,100 - BY FORD AND ON 1/15/13 A REPLACEMENT TRANSMISSION DUE TO ORIGINAL UNIT FAILURE. INDEPENDANT GARAGE \$1800 - 00 POWER FLUSH OF TRANS. ON SCHEDULE. LAST ONE @ FORD 12,000 - miles BEFORE CURRENT FAILURE.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

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ITSELF
INADVERT-
ANTLY
(DAMAGED)
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NOT
MENTION
A
CENTRAL
CONTROL
TIMER
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SHORT IN
STEERING
COLUMN
IF
LEFT LOOSE
WHEN
STARTED
(MAYBE)
SHORT
FUSE

IT IS TIME TO STOP THE PURPOSEFUL + INTENTIONAL MIS-DESIGN OF
VEHICLES TO BENEFIT REPAIR SHOPS & DEALERS - EXCESSIVELY [FRAUD]
* MAGNUSON-MOSS FEDERAL WARRANTY ACT * CONSUMER PROTECTION LAWS