

CL-10487466-5009

7/6/13

CAMBRIDGE, MASS.

JUL 17 2013

CORRESPONDENCE RESEARCH DIV.
OFFICE OF DEFECTS INVESTIGATION

NHTSA
1200 N.J. AVE. SE
WASHINGTON, D.C. 20590

RE: NVS-216rr
REF. # 10487466 / VOQ # 470337

FEDERAL TRADE COM. #
1528150041

ATT. RANDY ASID CHIEF

DEAR NHTSA -

THESE ARE ADDITIONAL SAFETY PROBLEMS ON THE '05 FOCUS ZXW WAGON
THAT YOU ALREADY HAVE, MY OBSERVATIONAL EXPERIENCE, ON FILE.

- 1) ALL SIDE, REAR VIEW MIRRORS ON ALL VEHICLES MUST "GIVE" AS I, MOVE
FORWARD & BACKWARDS ON IMPACT; FOCUS MIRRORS ARE RIGID AND
BREAK REAL EASY; I'M SURE YOU'VE SEEN MIRRORS HANGING ON
CARS BY NOW AS THEY ARE COSTLY TO FIX; ESPECIALLY ELECTRICAL ONES.
- 2) RADIO/CASETTE FACE IS BLACK PAINT OVER OPAQUE BACKGROUND TO
LET LIGHT THROUGH; PAINT CHIPS OFF AND IS OBSTRUCTIVE (AND UGLY!).
- 3) REAR SUSPENSION SPRINGS ARE NOT DESIGNED TO CARRY WEIGHT AND
CAUSING ERRATIC HANDLING: [ROBBER SPRING LIFTS HELP BUT EVENTUALLY
BREAK]: SPRINGS CAUSE VEHICLE TO BOUNCE LOADED AND/OR UNLOADED
- 4) HEAT SHIELDS UNDER THE VEHICLE FOR EXHAUST SYSTEM HEAT ARE
ATTACHED IN A FLIMSY MANNER AND THE ENTIRE SHIELD
BENDS, DEFORMS AND RATTLES UPON CONTACT WITH ANY IRREGULAR
ROAD SURFACE (BACK ROADS), SNOW & ICE.
- 5) THE STEEL RIMS APPEAR TO BEND TO EASILY CREATING A VIBRATION
AND BALANCING PROBLEM.

THESE PROBLEMS I'VE POINTED OUT ARE UNFAIR TO US AS
CONSUMERS AND ARE SAFETY PROBLEMS; [UNFAIR/DECEPTIVE TRADE PRACTICES].

IT IS PROBABLY TOO TIME CONSUMING FOR MOST PEOPLE TO
REPORT CAR PROBLEMS AND AS ONE OF YOUR AGENTS POINTED
OUT ON THE TELEPHONE, CONSUMERS DON'T EVEN KNOW THE
SAFETY HOTLINES EXIST.

AS THE FOUNDER OF NHTSA, (UNSAFE AT ANY SPEED; I WAS TOO
YOUNG TO DO THE BOOK & MOVIE: THAT STARTED MY EXECUTIVE
PRODUCER STATUS) I WOULD BE NICE TO KNOW THAT SOMETHING
WILL BE DONE [IT USED TO TAKE ME 1, ONE PHONE CALL].

ADDENDUM

- PAINT CHIPS OFF IN CAR WASH
- HEADLAMPS DISCOLOR FROM ULTRA-VIOLET (SUN)
- VALVE COVER LEAKS OIL INTO SPARK PLUG WELLS
(NOT ENOUGH STUDS TO HOLD COVER DOWN TIGHT)
(ENGINE RUNS HOT, (FIRE?) OTHER MECHANICS)
AGREE, IT IS A PROBLEM
- HOOD CABLE FREEZES AND IS SO FLIMSY IT BREAKS
DUE TO ONLY SEVERAL THIN STRANDS OF LIGHT
GAUGE STAINLESS WIRE.

SINCERELY

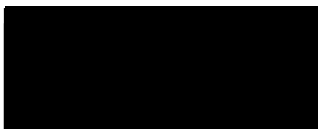
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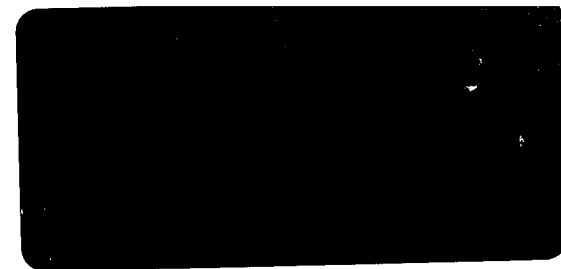
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