


INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148 Date Received <b>JAN - 9 2013</b> 05-DEC-2012 Repository <input type="checkbox"/> Reference No. 10487411
<b>OWNER INFORMATION (Type or Print)</b>		
Name		Daytime Telephone Number
Address		E-mail Address
City	State	Evening Telephone Number
DORCHESTER	MA	
Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).		
<b>VEHICLE INFORMATION</b>		
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make
SHSRD68454U		HONDA
		Model
		CR-V
		Model Year
		2004
Date Purchased	Dealer's Name and Telephone Number	
Original Owner	Dealer's City	Engine:
<input type="checkbox"/>		No: Cylinders
	State	Fuel Type:
	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Multiple Failure:
	<input type="checkbox"/> Cruise Control	Powertrain
		Incident Date(s)
		10-JUL-2012
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>		
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage
		69000
		Failure Speed
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:
	<input type="checkbox"/> Prior Repair	
Tire Component Code	Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	
<b>APPLICABLE INCIDENT INFORMATION</b>		
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>		
Crash	Fire	Number of Persons Injured
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0
		Number of Deaths
		0
		Reported to Police
		N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).		
TL* THE CONTACT OWNS A 2004 HONDA CR-V. THE CONTACT STATED THAT SHE RECEIVED NOTIFICATION OF A MANUFACTURER'S RECALL THAT WAS RELATED TO A DEFECTIVE AIR CONDITIONING COMPRESSOR. THE CONTACT STATED THAT SHE WAITED TWO MONTHS TO TAKE THE VEHICLE TO THE DEALER FOR REPAIRS HOWEVER, THEY REFUSED TO PERFORM THE REPAIRS AND STATED THAT THE STATUTE OF LIMITATIONS HAD ALREADY BEEN SURPASSED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE FAILURE MILEAGE WAS 69,000.		
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.		

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1-4-13

Air condition defects; Honda deal didn't fix it cause I took it after the dead line.

I think its very unfair, <sup>They</sup> could fix it cause took it after the due date.

To repair wanted charge me \$1,050 money I don't have.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



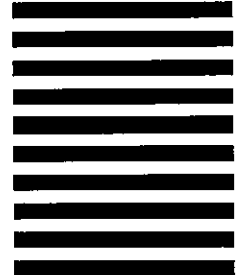
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

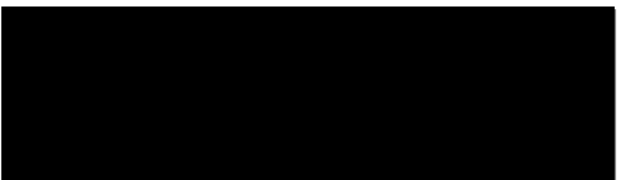
or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236





Dorchester MA



BOSTON MA 020

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U.S. Dept of Transportation  
National Highway Traffic Safety  
Administration  
1200 New Jersey Ave. SE  
Washington D.C. 20590-0001

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