

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Johnson, Lajuan CTR \(NHTSA\)](#)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10487335  
**Date:** Wednesday, January 02, 2013 9:51:34 AM  
**Attachments:** [DealerVisitAdditionalInfo.zip](#)  
[ToyotaRecalls.zip](#)  
[DealerVisits.zip](#)  
[OwnersQuestionnaire.zip](#)

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**From:** EVOQ (NHTSA)  
**Sent:** Wednesday, January 02, 2013 9:04 AM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10487335

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**From:** [REDACTED]  
**Sent:** Thursday, December 27, 2012 1:07 PM  
**To:** EVOQ (NHTSA); DataQuality, DataQuality (NHTSA)  
**Cc:** me  
**Subject:** Re: NHTSA: Follow up to ODI Complaint: 10487335

Please see the updates to my complaints as well as the supporting documents from my dealer as well as other similar Toyota recalls for the exact same issue. Please feel free to contact me with any questions or concerns. I really appreciate your help in investigating this complaint.

Thanks,  
[REDACTED]

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**From:** "EVOQ@dot.gov" <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)>  
**To:** [REDACTED]  
**Sent:** Tuesday, December 18, 2012 11:51 AM  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: 10487335



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

