

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>          To Report Vehicle Safety Defects          1-888-DASH-2-DOT          (1-888-327-4236)          INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received <b>FEB - 4 2013</b> 04-DEC-2012		Repository <input type="checkbox"/> Reference No. 10487291
<b>OWNER INFORMATION (Type or Print)</b>				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
SAGINAW	MN			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side		Make	Model	Model Year
5TBBT4412YS		TOYOTA	TUNDRA	2000
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
Aug. 2011	N/A		No: Cylinders	gas
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Auto	<input checked="" type="checkbox"/> Cruise Control		Right Upper + Lower Ball Joints	15-OCT-2012
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: 020000 SUSPENSION		Lower + Upper Ball Joints Rights		Failure Mileage
				163075
				Failure Speed
				15
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code				Tire Failure Type:
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N
<b>Narrative Description of Incident(s), Crash(es), and Injury (ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2000 TOYOTA TUNDRA. THE CONTACT STATED THAT AFTER RECEIVING A RECALL IN REGARDS TO NHTSA CAMPAIGN ID NUMBER 09V444000 (STRUCTURE: FRAME AND MEMBERS: UNDERBODY SHIELDS). THE CONTACT HAD THE RECALL COMPONENT REPAIRED. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 15 TO 20 MPH, THE RIGHT FRONT SIDE OF THE VEHICLE DROPPED. THE CONTACT EXITING AND INSPECTING THE VEHICLE, HE NOTICED THAT THE WHEEL HAD SEPARATED. THE VEHICLE WAS LATER TOWED TO AN INDEPENDENT MECHANIC. AFTER DIAGNOSIS THEY ADVISED HIM THAT THE BALL JOINTS FAILED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED AND THEY OFFERED NO ASSISTANCE. THE FAILURE AND CURRENT MILEAGE WAS APPROXIMATELY 163,075. Also returned vehicle to Kolar Toyota Dubuque Mn, they looked and said they wouldn't cover this problem, this service center did the frame recall - only 100 mi put on vehicle since there was a Ball Joint recall for 03 thru 07 models, but 00 and 01 not included.				
Include, if available; Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				