 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received MAY 22 2013 03-DEC-2012	Repository <input type="checkbox"/> Reference No. 10487225
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
STONEWALL	OK		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3C4FY58B05T		Make CHRYSLER	Model Year 2005
Model PT CRUISER		Engine: No: Cylinders	Fuel Type: unleaded
Date Purchased 11-2-12	Dealer's Name and Telephone Number Marion Henderson / Paula Rodriguez		
Original Owner <input type="checkbox"/>	Dealer's City ADA	State OK	Zip Code 74871
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 03-NOV-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 140000 AIR BAGS		Failure Mileage 45	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: Air bags didn't open	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)</i>			
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 2	Number of Deaths 0
Reported to Police N			
<p>Narrative Description of Incident(s), Crash(es), and Injury (ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2005 CHRYSLER PT CRUISER. THE CONTACT WAS DRIVING APPROXIMATELY 45 MPH AND IN AN ATTEMPT TO AVOID CRASHING INTO AN ANIMAL, ABRUPTLY MOVED THE STEERING WHEEL. AS A RESULT, THE CONTACT CRASHED INTO A DITCH. THE VEHICLE ROLLED OVER FOUR TIMES BEFORE LANDING UPSIDE, ON ALL FOUR WHEELS. THE AIR BAGS FAILED TO DEPLOY WITH THE IMPACT. THE CONTACT SUSTAINED SEVERE INJURIES TO THE NECK. THE PASSENGER SUSTAINED INJURIES TO THE SHOULDER, RIGHT KNEE AND A FRACTURED STERNUM. THE VEHICLE WAS DESTROYED AND TOWED TO AN AUTHORIZED DEALER. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE VEHICLE HAD NOT BEEN INSPECTED FOR THE CAUSE OF THE AIR BAG FAILURE. THE FAILURE MILEAGE WAS UNAVAILABLE.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

received a C-2 break to neck
Called a Kangman breakk was wearing seatbelt
I belive that the air bags had worked this
may not of happen to me or my husband
Injurijs do have picture's on phone of Car and
were air bags didnt even Come out at all!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

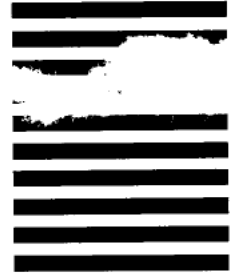


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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

safercar.gov

NHTSA
www.nhtsa.gov

Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration