

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 03-DEC-2012 JAN 07 2013		Repository ☐ Reference No. 10487201	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City BIG CANOE		State GA		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1J4GL58K23W [REDACTED]		Make JEEP		Model LIBERTY	
				Model Year 2003	
Date Purchased 10/13/04		Dealer's Name and Telephone Number (FORMERLY) WOODSTOCK CHRIS - JEEP - DODGE		Engine: No: Cylinders 6	
Original Owner ☐		Dealer's City WOODSTOCK		Fuel Type: GAS	
State GA		Zip Code 30188			
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain AUTO - 4W/D.	
		Multiple Failure:		Incident Date(s) 30-DEC-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage 115000	
				Failure Speed N/A	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 JEEP LIBERTY. THE CONTACT STATED THAT THE AIR BAG WARNING LAMP ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC HOWEVER, THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 115,000 AND THE CURRENT MILEAGE WAS 117,000.					
SUBSEQUENT TO OUR CONVERSATION, THE MANUFACTURER WAS CONTACTED, & I WAS TOLD A RECALL WAS PENDING (1/13/13). I TOOK THE VEHICLE TO A DEALER & HAD REPAIRS MADE. COPY OF INVOICE ATTACHED.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



JASPER JEEP • DODGE • CHRYSLER • PLYMOUTH

1050 Highway 515 S.
JASPER, GEORGIA 30143
www.jasperjeep.com

SERVICE
Atlanta 404 525-1871
Jasper 706 692-6512

SALES
Atlanta 404 525-3500
Jasper 706 692-3434
Fax 706 692-6738



CUSTOMER NO. 63090	SERVICE REPRESENTATIVE MARTY GAYTON 35	ASM #	HAT NO.	DATE OF INVOICE 12/12/12	INVOICE # JECS118150
	LABOR RATE	PLATE NO. ?	CURRENT MILEAGE 117013	COLOR OF VEHICLE STN WHITE/	STK NO.
	YEAR / MAKE / MODEL OF VEHICLE 03/JEEP/LIBERTY/LIBERTY LTD 4WD			DATE DELIVERED 08/13/02	MILES AT DELIVERY
	SERIAL NO. 1J4GL58K23W			DLR MFG. NO.	DATE OF PRODUCTION 07/20/02
BIG CANOE, GA	FED TAX EXEMPT NO.			PURCHASE ORDER NO.	MILEAGE OUT MO: 117015
HOME PHONE	OFFICE PHONE	CHASSIS/ENGINE NUMBER/NOTES			

LABOR-----
J# 1 08JEZ ELECTRICAL CONCERN TECH(S):311 249.60
CK AIR BAG LAMP ON
SHORT CLOCK SPRING
REPLACE CLOCK SPRING ASSY AND AIR BAG MODULE
RECONFIGURE MODULE

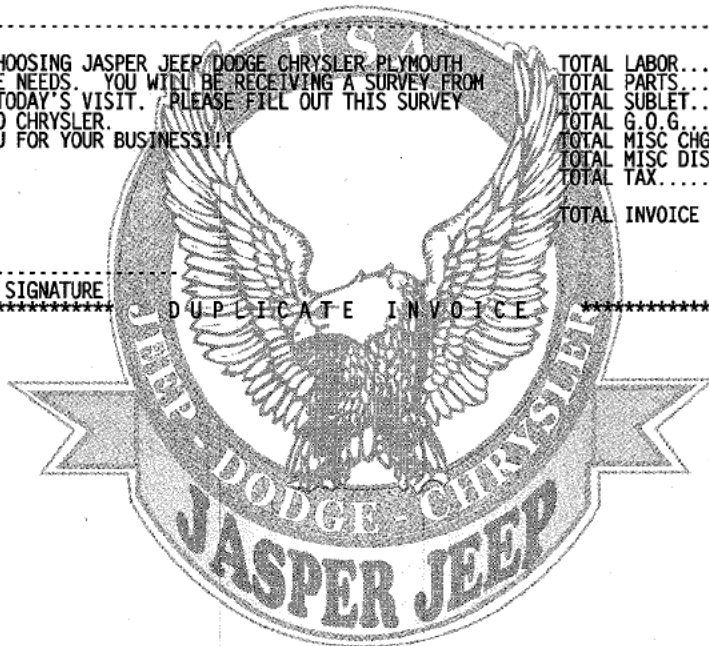
TOTAL - LABOR 249.60

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 1 56010688-AA CLKSPRING N 8015001 245.00 245.00
JOB # 1 1 56010501-AI MODULE OCCU 8035034 227.00 227.00
TOTAL - PARTS 472.00

TOTALS-----
THANK YOU FOR CHOOSING JASPER JEEP DODGE CHRYSLER PLYMOUTH
FOR YOUR SERVICE NEEDS. YOU WILL BE RECEIVING A SURVEY FROM
CHRYSLER ABOUT TODAY'S VISIT. PLEASE FILL OUT THIS SURVEY
AND RETURN IT TO CHRYSLER.
AGAIN, THANK YOU FOR YOUR BUSINESS!!!

TOTAL LABOR.... 249.60
TOTAL PARTS.... 472.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 33.04
TOTAL INVOICE \$ 754.64

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****



"As Is" The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall NOT be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages. Manufacturer's parts and labor guaranteed 12 months or 12,000 miles, whichever occurs first.

IMPORTANT

You may receive a questionnaire from the manufacturer in the next few weeks. If for any reason you cannot grade us as "Completely Satisfied," please contact your Service Consultant
Thank You.
Jasper Jeep

IT IS IMPORTANT THAT WE RECEIVE YOUR FEEDBACK. WE USE THIS INFORMATION TO CONTINUALLY IMPROVE OUR SERVICE TO YOU.