

October 17, 2012

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)NHTSA, U.S. Department of Transportation
Washington, D.C. 20590

NOV 13 2012

Dear Sir:

The Cadillac that I drive, a 2003 Seville SLS, with 131,770 miles on it, started to make a knocking noise when making a left or right turn, so I took the car into my Auto Service Center to get it checked out. They found that the bolts, that hold the Stabilizer Bar rusted out and one was even broken in half. The Serviceman showed me a diagram of the end links and told me that they have a "Kit" of what I need, in stock. The cost of repairs would be about \$175.00. I thought it was strange, that they would have a "Kit" in stock. That made me think that this must be quite a common problem. I asked to have the old parts and was surprised to see how badly they were rusted. This rusting must have started many miles ago. This to me is a very serious safety problem.

Enclosed is a picture of the old parts. Please let me hear from you. Thanks!



Hartford, Wi

NLS
11-14-12
pmd



2013 CADILLAC SEVILLE

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2013 CADILLAC SEVILLE

HARTFORD, CT

MILWAUKEE WI 532

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