

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 21-NOV-2012		Repository ☐ Reference No. 10485392	
Name Address City CHARLES CITY State VA Zip Code		Daytime Telephone Number Evening Telephone Number		E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WL16C16		Make CHEVROLET		Model MONTE CARLO	
Model Year 2006		Date Purchased 12/23/2005		Dealer's Name and Telephone Number DOMINION CHEVROLET	
Engine: No: Cylinders 8		Fuel Type: GAS		Original Owner ☒	
Dealer's City COLONIAL HEIGHTS		State VA		Zip Code	
Transmission Type ☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:	
Incident Date(s) 15-JAN-2012					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS) 5.3L LS4				Failure Mileage 90000	
				Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 CHEVROLET MONTE CARLO. THE CONTACT STATED THAT SHE NOTICED A SHUTTERING NOISE WHILE ACCELERATING FROM A TRAFFIC STOP. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING WHERE THE MECHANIC REPLACED THE OIL PRESSURE SENSOR. THE APPROXIMATE FAILURE MILEAGE WAS 90,000. THE VIN WAS NOT AVAILABLE. AT 30K SELLING DEALER CONTACTED FOR LOW OIL BEFORE CHANGE WAS DUE. ADVISED TO GO AHEAD & CHANGE OIL. CAR WAS LOW 1-1.5QTS EVERY 1K. AT 40K CAPITAL PONTIAC GMC ADVISED OIL CONSUMPTION TEST NEEDED. OVER 1YR BEFORE RINGS & PISTONS REPLACED AT 92K (JAN '12); CAR LOST 2QTS IN 500MI. ONCE PISTONS & RINGS REPLACED, BEGAN & STILL HAVING PROBLEMS WITH DOD SYSTEM & TRANSMISSION SHUDDER. FLASHED CAR TO FIX IT, DID NOT. DOD CHANGE WAS SEEMLESS WHEN CAR PURCHASED, NO LONGER SEEMLESS AFTER PISTON & RING REPLACEMENT. YOU CAN FEEL THE RPMs GO UP & THEN DOWN DURING CHANGE. GM REP SAID THAT AS LONG AS CAR WAS NOT GIVING A CODE, CAR WAS TO SPEC AS FAR AS GM WAS CONCERNED.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					