

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received JAN - 2 2013 19-NOV-2012	Repository ☐ Reference No. 10485101
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
STEWARTSVILLE		NJ			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
* 1J4GW58NX1C			JEEP	GRAND CHEROKEE	2001
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
9/29/01	Brown-Daub, Inc 610-253-3521		No: Cylinders		
Original Owner	Dealer's City	State	Zip Code		
☒ Yes	Easton	PA	18044	8	
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Automatic	☒ Cruise Control			15-JAN-2004	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 220000 SEATS				Failure Mileage	Failure Speed
				20000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 JEEP GRAND CHEROKEE. WHILE PARKED, THE CONTACT ACTIVATED THE FRONT DRIVER'S SIDE HEATED SEAT MECHANISM BUT THE HEATING ELEMENT FAILED TO FUNCTION. THERE WAS A RECALL ASSOCIATED WITH THE FAILURE UNDER NHTSA CAMPAIGN ID NUMBER 09V117000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER) HOWEVER, THE CONTACT'S VIN WAS NOT INCLUDED IN THE RECALL CAMPAIGN. THE VEHICLE WAS NOT REPAIRED. THE CONTACT MENTIONED THAT IN 2004, THE DEALER REPLACED THE FRONT DRIVER'S SEAT HEATING ELEMENT. THE MANUFACTURER WAS NOTIFIED OF THE RECENT PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 20,000. THE VIN WAS UNAVAILABLE.					
On Feb 4, 2010 at mileage 64,692 the heating element in the front left seat was not operating again. I didn't have it repaired & it still isn't working.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

*#17 The lady I spoke to at NHTSA said this VIN number is not in your system, however this is the number by my front window and also on the registration card.

BROWN-DAUB, INC.

Brown Daub Chrysler / Jeep

3903 Hecktown Road • P.O. Box 189 • Easton, PA. 18044-0189



Jeep

BROWN-DAUB

Phone: 610-253-3521

Fax: 610-258-0128

CUSTOMER NO. 47406	ADVISOR ANTHONY J KOHLHAUS	256	TAG NO. 101	INVOICE DATE 09/03/03	INVOICE NO. CHCS243901
STEWARTSVILLE, NJ	LABOR RATE	LICENSE NO.	MILEAGE 19,273	COLOR SILVERSTONE	STOCK NO. 13864
	YEAR / MAKE / MODEL 01/JEEP/GRAND CHEROKEE/SW			DELIVERY DATE 09/29/01	DELIVERY MILES
	VEHICLE I.D. NO. 1 J 4 G W 5 8 N X 1 C			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 09/03/03
COMMENTS					MO: 19274

LABOR & PARTS

J# 1 29JEZ AUDIO ELECTRONICS HOURS: TECH(S):93 WARRANTY
CUST STATES STEREO CONTROL BEHIND STEERING WHEEL LEFT SIDE
MALFUNCTIONS
CHECKED AND VERIFIED UPWARD SEEK SWITCH DOES NOT WORK ALL
THE TIME
REMOVED AND REPLACED LEFT SIDE SWITCH ON STEERING WHEEL
CHECKED OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	56042313-AB	SWITCH RE 8050082		
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

J# 2 17JEZ07 INSPECT SEATS HOURS: TECH(S):93 WARRANTY
CUST STATES DRIVERS SIDE HEATED SEAT SOMETIMES DOES NOT
WORK
CHECKED DRIVERS SIDE SEAT BOTTOM ELEMENT HAS HIGH
RESISTANCE TILL UOU PUSH DOWN ON SEAT BOTTOM REMOVED SEAT
BOTTOM FOUND ELEMENT BURNT
REPLACED DRIVERS SIDE SEAR BOTTOM ELEMENT ASSEMBLED CHECKED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	5072486-AB	PAD NONE 23084004		
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)
TOTALS

*****		TOTAL LABOR.....		0.00
*****		TOTAL PARTS.....		0.00
*****		TOTAL SUBLET.....		0.00
*****		TOTAL G.O.G.....		0.00
*****		TOTAL MISC CHG.....		0.00
*****		TOTAL MISC DISC.....		0.00
*****		TOTAL TAX.....		0.00
*****		TOTAL INVOICE \$		0.00

THANK YOU FOR VISITING BROWN-DAUB
CHRYSLER/PLYMOUTH/JEEP/EAGLE

See reverse side for
manufacturer warranty
information

THANK YOU
We Appreciate
Your Business.

CUSTOMER SIGNATURE

BROWN-DAUB, INC.

Brown Daub Chrysler / Jeep

3903 Hecktown Road • P.O. Box 189 • Easton, PA. 18044-0189

WN-DAUB

Phone: 610-253-3521

Fax: 610-258-0128



CUSTOMER NO. 47406	KEVIN TRACY	480	TAG NO. W886	INVOICE DATE 02/04/10	CHES380787
	LABOR RATE	LICENSE NO.	MILEAGE 64,692	SILVERSTONE	STOCK NO.
STEWARTSVILLE, NJ	01/01/00/GRAND CHEROKEE/SW 4WD LIMITE			DELIVERY DATE 09/29/01	DELIVERY MILES
	VEHICLE ID NO. 1J4GW58NX1C			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 02/04/10	
COMMENTS					MO: 64692

LABOR & PARTS

CUSTOMER REQUEST 5 qt. OIL AND FILTER CHANGE
DUE AT CURRENT MILEAGE
CHANGE ENGINE OIL AND FILTER, CHECK TRANSMISSION FLUID,
CHECK COOLANT LEVEL, HOSES AND CLAMPS, INSPECT EXHAUST SYSTEM
AND HEAT SHIELDS, INSPECT BRAKE HOSES, INSPECT CV JOINTS AND
SUSPENSION COMPONENTS, SET ALL TIRE PRESSURES AND INSPECT
TIRES FOR DAMAGE AND WEAR, INSPECT ALL LIGHTS, TOP OFF ALL
FLUIDS, INSPECT WIPER ARMS AND BLADES.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	PK0906	OIL/FILTER	****	
JOB # 1	6	68055891-AA	OIL 5W30 1081090	2.50	15.00
JOB # 1	1	5281090-BA	FILTER EN 9057006	5.00	5.00
JOB # 1 TOTAL PARTS					20.00
JOB # 1 TOTAL LABOR & PARTS					37.45

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
16 POINT INSPECTION					
VEHICLE INSPECTION					
PERFORMED VEHICLE 16 POINT INSPECTION					
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
CUSTOMER STATES DRIVER SEAT DOESN'T GET WARM					
SWITCH LIGHTS UP					
OPEN CIRCUIT IN SEAT HEATING ELEMENT					
NO REPAIR					
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	C7	MAILER COUPON		-15.00
TOTAL - MISC				-15.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$34.95 (+TAX)

See reverse side for
manufacturer warranty
information

THANK YOU
We Appreciate
Your Business.