

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 13-NOV-2012		Repository ☐ Reference No. 10484551			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name		Address		City		State		Zip Code	
GREENVILLE		SC							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year	
ZD4VFU0039S				APRILLA		SR50		2009	
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:	
5/12/11		TOURING SPORT 864-232-2269				No: Cylinders		GASOLINE	
Original Owner		Dealer's City		State		Zip Code			
☒		GREENVILLE		SC		29607			
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)	
AUTOMATIC		☐ Cruise Control		SOAC		CATASTROPHIC ENGINE FAILURE		15-JUN-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Code: ENGINE (PWS)						Failure Mileage		Failure Speed	
						9800		40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		☐ Prior Repair		Failure Location:			
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:				Model No./Name:			
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION									
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police	
☐ Yes ☒ No		☐ Yes ☒ No		0		0		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2009 APRILIA SR50 MOTORCYCLE. THE CONTACT STATED THAT WHILE DRIVING 40 MPH, THE VEHICLE EXHIBITED A LOUD NOISE AND STALLED WITHOUT WARNING. THE VEHICLE COULD NOT BE RESTARTED IMMEDIATELY. THE VEHICLE WAS TAKEN TO A DEALER FOR A DIAGNOSIS AND WAS INFORMED THAT THE ENGINE WAS BLOWN AND WOULD NEED TO BE REBUILT. THE MANUFACTURER WAS NOTIFIED AND ADVISED THAT THE OCCURRENCE WAS NORMAL FOR THE VEHICLE WITH THE AMOUNT OF MILEAGE THAT WAS ACCRUED ON THE CONTACT'S VEHICLE. THEY ALSO ADVISED THAT THE CONTACT SHOULD HAVE TAKEN BETTER CARE OF THE VEHICLE. THE VEHICLE WAS BEING REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 9,800.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

[REDACTED]
Greenville, SC

Phone: [REDACTED]

To Whom It May Concern

Subject: Catastrophic engine failure

Background: On April 4, 2011 I put \$500 down on an Aprilla SR-50 scooter (moped). The total purchase price was \$3393.99 and there was no negotiation of the price. The moped was delivered on May 12, 2011 and the balance of the purchase price was paid in full. I followed all maintenance requirements for the moped and purchased a cover to protect it from the elements. On May 28, 2011 I had the 300-mile service performed. On September 1, 2011 I had the 2500mile service performed. On February 9, 2012 I had a drive belt installed due to concern about a loss of power and paid for the belt. On February 16, 2012 I had the 5,000mile service and had a spark plug and stop switch installed at my expense. On June 12, 2012 I had the 7500mile service conducted and a new spark plug was installed due to concerns over loss of power and engine stalling. On August 30, 2012 I had the moped checked for an engine noise and loss of power. The moped was returned to me on September 6, 2012 and I was charged \$143.74 for parts and service. In less than a week I returned the moped stating the engine had little or no power and constantly stalled. The shop replaced the spark plug and returned the moped to me a week later. Within hours of taking delivery of the moped I returned it complaining of a loud engine noise and almost total loss of power.

At that time the shop removed the engine and found it had suffered a catastrophic failure. I called the US representative of Aprilla and was told this is normal wear for the engine and no assistance would be forthcoming from Aprilla for repairs to the engine.

Conclusion: The manufacturer should have taken the proper steps to repair my moped considering the fact I followed all the manufacturers service requirements. All service performed was at no cost to the dealer or me. I ask that Aprilla be required to reimburse me the cost of rebuilding the defective Aprilla engine.

The attached pictures show the engine parts that failed which were all Aprilla parts of an engine with 9800 miles. This is **not** normal wear for any engine! Also attached is a record of the service invoices for the moped and the completed USDOT questionnaire.

Thank you for your time and effort on my behalf.

Sincerely yours, [REDACTED]

[REDACTED]

21722

69908

Touring Sport

INVOICE

 1431 LAURENS ROAD
 GREENVILLE, SC 29607
 864.232.2BMW

www.touringsportbmw.com

PAGE 1

GREENVILLE, SC

HOME: BUS:

CELL:

SERVICE ADVISOR: 3265 JEFF KIRKLAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	09	APRILIA SR50	ZD4VFU0039S		410/418	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
12MAY11 DD			WAIT		82.00	CASH
R.O. OPENED	READY	OPTIONS:	STK:	DLR:48121		
28MAY11	28MAY11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUST REQUEST	300 MILE SERVICE					
	M	300 MILE SERVICE					
		3590 CP				50.00	50.00
	1	07-11-9-963-041 GASKET RING:078500			0.81	0.81	0.81
*****							5.00
CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER							

AS IS

THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FROM LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

TERMS: STRICTLY CASH

"I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspections. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto."

DESCRIPTION	TOTALS
LABOR AMOUNT	50.00
PARTS AMOUNT	0.81
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	5.00
TOTAL CHARGES	55.81
LESS INSURANCE	0.00
SALES TAX	0.35
PLEASE PAY THIS AMOUNT	56.16

 CUSTOMER
 SIGNATURE X

CUSTOMER COPY

21722

80318

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PAGE 1

GREENVILLE, SC

HOME: [REDACTED] BUS:

CELL [REDACTED]

SERVICE ADVISOR: 3265 JEFF KIRKLAND

CELL		SERVICE ADVISOR: 3285 GIFF KIRKLAND					
COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN/ OUT	TAG
BLACK	09	APRILIA SR50	ZD4VFU0039S			2565/2572	T0045
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12MAY11 DD			WAIT		82.00	CASH	02SEP11
R.O. OPENED		READY	OPTIONS: STK: DLR:48121				
01SEP11		02SEP11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST REQUEST SERVICE							
	M	2500	MILE SERVICE				
		3645	CP			65.00	65.00
	1	36020013	SCOOTER 2T SYNT BLEND 1L		13.75	13.75	13.75

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER							6.50

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DESCRIPTION	TOTALS
LABOR AMOUNT	65.00
PARTS AMOUNT	13.75
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	6.50
TOTAL CHARGES	85.25
LESS INSURANCE	0.00
SALES TAX	1.22
PLEASE PAY THIS AMOUNT	86.47

CUSTOMER
SIGNATURE X _____

CUSTOMER COPY

21722

80204

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PAGE 1

GREENVILLE, SC

HOME: [REDACTED] BUS:

CELL: [REDACTED]

SERVICE ADVISOR: 3265 JEFF KIRKLAND

CELL:				SERVICE ADVISOR:		3265 DEFF KIRKLAND	
COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN/ OUT	TAG
BLACK	09	APRILIA SR50	ZD4VFU0039S			2093/2093	T0415
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12MAY11 DD					82.00	CASH	31AUG11
R.O. OPENED		READY	OPTIONS:		STK:	DLR:48121	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES BIKE IS CUTTING OFF

CAUSE: BAD PUMP

M DIAGNOSTICS, REPLACED SPARK PLUG, FOUND TO NEED FUEL PUMP

3645 WA

1 21030063 SPARK PLUG NGK CPR8E

1 854933 FUEL PUMP

1 13-31-1-460-928 HOSE CLAMP:T99V00B

FC: 01 PART#: COUNT:

CLAIM TYPE: 01

AUTH CODE:

(N/C)

(N/C)

(N/C)

(N/C)

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER
SIGNATURE X

CUSTOMER COPY

CUSTOMER #: 21722

80885

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PAGE 1

GREENVILLE, SC

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 3265 JEFF KIRKLAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	09	APRILIA SR50	ZD4VFU0039S		4926/4932	T0845

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PONO.	RATE	PAYMENT	INV. DATE
12MAY11 DD			17:00 16FEB12		82.00	CASH	23FEB12

R.O. OPENED READY OPTIONS: STK: DLR:48121

16FEB12 23FEB12

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST REQUEST 5K SERVICE

M 5K SERVICE

	3590	CP				82.00	82.00
1	CM1102035	6	ROLLERS KIT 50CC 2T		11.41	11.41	11.41
1	828209		SPARK PLUG		15.70	15.70	15.70
1	AP8127305		STOP SWITCH		9.56	9.56	9.56
1	MISC		FREIGHT IN		5.93	5.93	5.93

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER 8.20

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DESCRIPTION	TOTALS
LABOR AMOUNT	82.00
PARTS AMOUNT	42.60
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	8.20
TOTAL CHARGES	132.80
LESS INSURANCE	0.00
SALES TAX	3.05
PLEASE PAY THIS AMOUNT	135.85

CUSTOMER
SIGNATURE X

CUSTOMER COPY

CUSTOMER #: 21722

81309

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PAGE 1

GREENVILLE, SC

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 3265 JEFF KIRKLAND

BUS:		CEL:		SERVICE ADVISOR: 3285 GLETT KIRKLAND			
COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN/ OUT	TAG
BLACK	09	APRILIA SR50	ZD4VFU0039S			6670/6670	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12MAY11 DD			WAIT 09MAY12		82.00	CASH	09MAY12
R.O. OPENED		READY	OPTIONS:	STK:	DLR:48121		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A MOUNT AND BALANCE REAR TYRE							
T2 MOUNT AND BALANCE REAR TYRE							
			3590	CP		25.00	25.00
		1	SL2606	SL26 130/60-13	73.95	66.00	66.00
		1	800SWT	ENVIORMENTAL/COMPLIANCE FEE	2.00	2.00	2.00
		1	36-31-7-653-064	VALVE:T36320V	2.67	2.67	2.67

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DESCRIPTION	TOTALS
LABOR AMOUNT	25.00
PARTS AMOUNT	70.67
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	95.67
LESS INSURANCE	0.00
SALES TAX	4.24
PLEASE PAY THIS AMOUNT	99.91

CUSTOMER
SIGNATURE X _____

CUSTOMER COPY

CUSTOMER #: 21722

81521

Touring Sport

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GREENVILLE, SC 29607
864.232.2BMW
www.touringsportbmw.com

PAGE 1

GREENVILLE, SC

HOME:

CONT

BUS:

CELL

SERVICE ADVISOR: 3265 JEFF KIRKLAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	09	APRILIA SR50	ZD4VFU0039S		7500/7509	T0781

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12MAY11 DD			WAIT 12JUN12		82.00	CASH	12JUN12

R.O. OPENED	READY	OPTIONS:	STK:	DLR:
12JUN12	12JUN12			48121

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

CUSTOMER
SIGNATURE X

CUSTOMER COPY

CUSTOMER #: 21722

81717

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GREENVILLE, SC 29607
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PAGE 1

GREENVILLE, SC

HOME:

BUS:

CONT

CELL

SERVICE ADVISOR: 3265 JEFF KIRKLAND

BUS:		CEL: [REDACTED]		SERVICE ADVISOR: 3263 GERT KIRKREID			
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	09	APRILIA SR50	ZD4VFU0039S [REDACTED]		9161/9161	T0719	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12MAY11 DD			17:00 20JUL12		82.00	CASH	20JUL12
R.O. OPENED		READY	OPTIONS:	STK: [REDACTED]	DLR:48121		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A MOUNT AND BALANCE FRONT TYRE							
T1 MOUNT AND BALANCE FRONT TYRE							
		3590	CP			35.00	35.00
	1	SL2606	SL26 130/60-13		77.95	62.36	62.36
	1	36-31-7-653-064	VALVE:T36320V		2.67	2.67	2.67

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DESCRIPTION	TOTALS
LABOR AMOUNT	35.00
PARTS AMOUNT	65.03
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	100.03
LESS INSURANCE	0.00
SALES TAX	3.90
PLEASE PAY THIS AMOUNT	103.93

CUSTOMER
SIGNATURE X _____

CUSTOMER COPY

CUSTOMER #: 21722

81932

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PAGE 1

GREENVILLE, SC

HOME:

CONT

BUS:

CELL

SERVICE ADVISOR: 3265 JEFF KIRKLAND

BUS:		CELL: [REDACTED]		SERIAL: [REDACTED]					
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
BLACK	09	APRILIA SR50		ZD4VFU0039S [REDACTED]			9878/9883		T0594
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
12MAY11 DD			17:00 30AUG12			82.00	CASH	08SEP12	
R.O. OPENED		READY		OPTIONS: STK: [REDACTED] DLR:48121					
30AUG12		08SEP12							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES ENGINE IS MAKING LOUD NOISES							
M BELT AND ROLLERS							
			3645	CP		75.00	75.00
		1	833982	DRIVE BELT	13.98	13.98	13.98
		1	CM1102035	6 ROLLERS KIT 50CC 2T	11.41	11.41	11.41
		25	289931	SLIDERS	0.80	0.80	20.00
		1	642032	STOP SWITCH	11.96	11.96	11.96
M BELTS AND ROLLERS							
			3590	CP		0.00	0.00

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER							7.50

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DESCRIPTION	TOTALS
LABOR AMOUNT	75.00
PARTS AMOUNT	57.35
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	7.50
TOTAL CHARGES	139.85
LESS INSURANCE	0.00
SALES TAX	3.89
PLEASE PAY THIS AMOUNT	143.74

CUSTOMER
SIGNATURE X _____

CUSTOMER COPY

CUSTOMER #: 21722

82044

Touring Sport

INVOICE

 1431 LAURENS ROAD
 GREENVILLE, SC 29607
 864.232.2BMW

www.touringsportbmw.com

 DUPLICATE 2
 PAGE 1

GREENVILLE, SC

HOME:

BUS:

CONT:

CELL:

SERVICE ADVISOR: 3265 JEFF KIRKLAND

BUS: CELL: SERVICE ADVISOR: 3285 GEP1 KIRK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	09	APRILIA SR50	ZD4VFU0039S		9921/12378		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12MAY11 DD			17:00 21SEP12		82.00	CASH	07DEC12
R.O. OPENED		READY	OPTIONS: STK: DLR:48121				
21SEP12		07DEC12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES BIKE IS STILL MAKING LOUD NOISES, HAS NO POWER							

M SERVICE ITEMS

3645	CP				0.00	0.00	
2	CR8E SPARK PLUG NGK				5.50	5.50	11.00
2	288289 INNER GASKET HEAD				9.20	9.20	18.40
1	482988 OUTER GASKET HEAD				1.29	1.29	1.29
1	829480 AIR INJECTOR				107.81	107.81	107.81
1	830433 O-RING				0.72	0.72	0.72
1	830434 O-RING				0.54	0.54	0.54
1	MISC SHIPPING				6.85	6.85	6.85
1	8101743 CLIP				2.29	2.29	2.29
1	497590 GASKET KIT				19.95	19.95	19.95
1	MISC FREIGHT				5.90	5.90	5.90
1	833598 CYLINDER PISTON ASSEMBLY				203.08	203.08	203.08
1	482314 SEAL				7.48	7.48	7.48
1	8269405 CRANKSHAFT				560.95	560.95	560.95
1	482315 SEAL				7.48	7.48	7.48
2	431125 BEARING				18.79	18.79	37.58
1	07-12-9-952-109 HOSE CLAMP:079510				1.66	1.66	1.66
1	90130011B COOL SYSTEM LIQUID 1 LT				15.95	15.95	15.95
1	36020013 SCOOTER 2T SYNT BLEND 1L				13.75	13.75	13.75

M DIAGNOSTIC HELP

3590	CP				0.00	0.00	
M INSTALLED NEW CRANKSHAFT AND CYLINDER					0.00	0.00	
3645	CP						

AS IS

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TERMS: STRICTLY CASH

"I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspections. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto."

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	1022.68
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1022.68
LESS INSURANCE	0.00
SALES TAX	61.36
PLEASE PAY THIS AMOUNT	1084.04

 CUSTOMER
 SIGNATURE X

CUSTOMER COPY

82431

Touring Sport



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GREENVILLE, SC 29607
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PAGE 1

GREENVILLE, SC

HOME :

CONT :

BUS :

CELL:

SERVICE ADVISOR: 3265 JEFF KIRKLAND

BUS:		CELL:		SERVICE ADVISOR:		3265 JEFF KIRKLAND	
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT		TAG
BLACK	09	APRILIA SR50	ZD4VFU0039S		9126/9126		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12MAY11 DD			17:00 11DEC12		82.00	CASH	11DEC12
R.O. OPENED		READY	OPTIONS: STK: DLR:48121				
11DEC12		11DEC12					

11DEC12	11DEC12		LIST	NET	TOTAL
LINE	OPCODE	TECH TYPE HOURS			
A CUST STATES BIKE IS NOT RUNNING WELL					
	M	REPLACED SPARK PLUG, CHARGED TO SERVICE		0.00	0.00
	3590	CP	*****		

AS IS

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TERMS: STRICTLY CASH

"I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspections. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto."

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PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER
SIGNATURE X

~~CUSTOMER COPY~~



12/08/2012 10:59

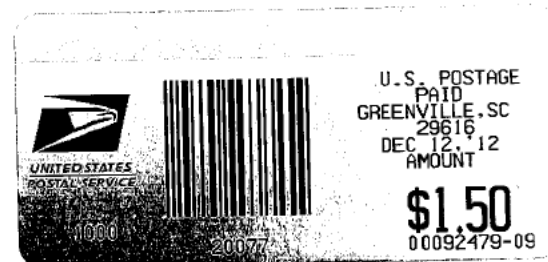


12/08/2012



12/08/2012 10:59

GREENVILLE, SC



U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.
OFFICE OF DEFECTS INVESTIGATION, NVS-210
1200 NEW JERSEY AVE., SE
WASHINGTON, D.C. 20077-9382