

Step 1: Complete this form.
Step 2: Click [here](#) to save the form to your computer.
Step 3: Click [here](#) to access the upload web page.

Temporary Complaint Number (TCN): KCN5-21305

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Required Information in **Bold**

NOV 13 2012
10984241-8082

Form Approved: O.M.B. No. 2127-0008

Vehicle Information

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

W	B	A	3	A	5	C	5	8	C	F							
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	

Select/Enter Make

BMW

Enter Model

328i

Select/Enter Year

2012

Incident Information

Approximate Incident Date 10/12/2012

For multiple incident dates enter the first date of occurrence.

(mm/dd/yyyy)

Was there a Crash? Yes No

Was there a Fire? Yes No

Failure Mileage 3,828 miles

For multiple incidents enter the first failure mileage.

Number of Persons Injured, if any 0

Speed (at time of incident) 0 mph

Number of Deaths, if any 0

Description (up to 1900 characters)

1245 characters remaining

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database. Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

Passenger side airbag disengages if passenger sits on any type cushion. Passenger side air bag disengaged light is on if passenger is in the passenger seat sitting on any cushioning or padding. The airbag can disengage if passenger wears padded winter coat. This BMW 328i originally was delivered with the airbag engaged with or without a passenger in the passenger seat. The passenger side airbag disabled light was always off. BMW will not restore the car original delivered condition. The passenger sitting on any cushion or padding is in danger of injury because of a disengaged passenger airbag. This was not the original delivered condition.

If your component is not listed below, please describe the component in the above description field.

Failed Component 1

Air Bags

Failed Component 2

Seats

Failed Component 3

Select the Component



Personal Information

First Name

Last Name

Email (provided earlier and locked for your security)

Daytime Phone Evening Phone

Address 1

Address 2

City

State Zip Code

CUSTOMER #: F [REDACTED]

731993

BRAMAN MOTORCARS
www.bramanmotorcars.com PALM BEACH

INVOICE

2901 Okeechobee Blvd.
West Palm Beach, FL 33409
SERVICE: (561) 640-2900
FAX: (561) 640-4409
STATE REGISTRATION: MV 45536

BOYNTON BEACH, FL [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 335 ALLEYAH KHAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
WHITE/SADD	12	BMW 328I	WBA3A5C58CF [REDACTED]		3828/3832	T1227	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
06APR12	DD01MAR12		17:00 15OCT12			CASH	17OCT12
R.O. OPENED	READY	OPTIONS: STK:B22860 DLR:1 ENG:3.0_Liter					
10:34 15OCT12	08:49 17OCT12						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	*REFER TO ADP*						
	RV *REFER TO ADP*						
			19	CB		0.00	0.00
3832							

B CUSTOMER STATES 'AIRBAG OFF LIGHT' STAYS ILLUMINATING WHENSOMEONE IS SITTING ON PASSENGER SEAT ON CUSHION- CUSTOMER STATES THIS WAS NOT SO BEFORE. PLEASE ADVISE- ALSO LIGHT STAYS ON WHEN NO ONE IS SITTING ON PASSENGER FRONT SEAT

CAUSE: 1 TIME GOODWILL PER ROD ORTEGA

0000006 PERFORMING VEHICLE TEST (N/C)

19 WBBG

6577610 Replacing sensor mat for passenger recognition (N/C)

19 WBBG

6100730 PROGRAMMING/ENCODING CONTROL UNITS (N/C)

19 WBBG

1 52-10-7-344-895 UPHOLSTERY, BASE SEAT, LEATH:521067 (N/C)

25 52-10-1-945-543 CLAMP:529500 (N/C)

FC: 65770815SA

PART#:

COUNT:

CLAIM TYPE:

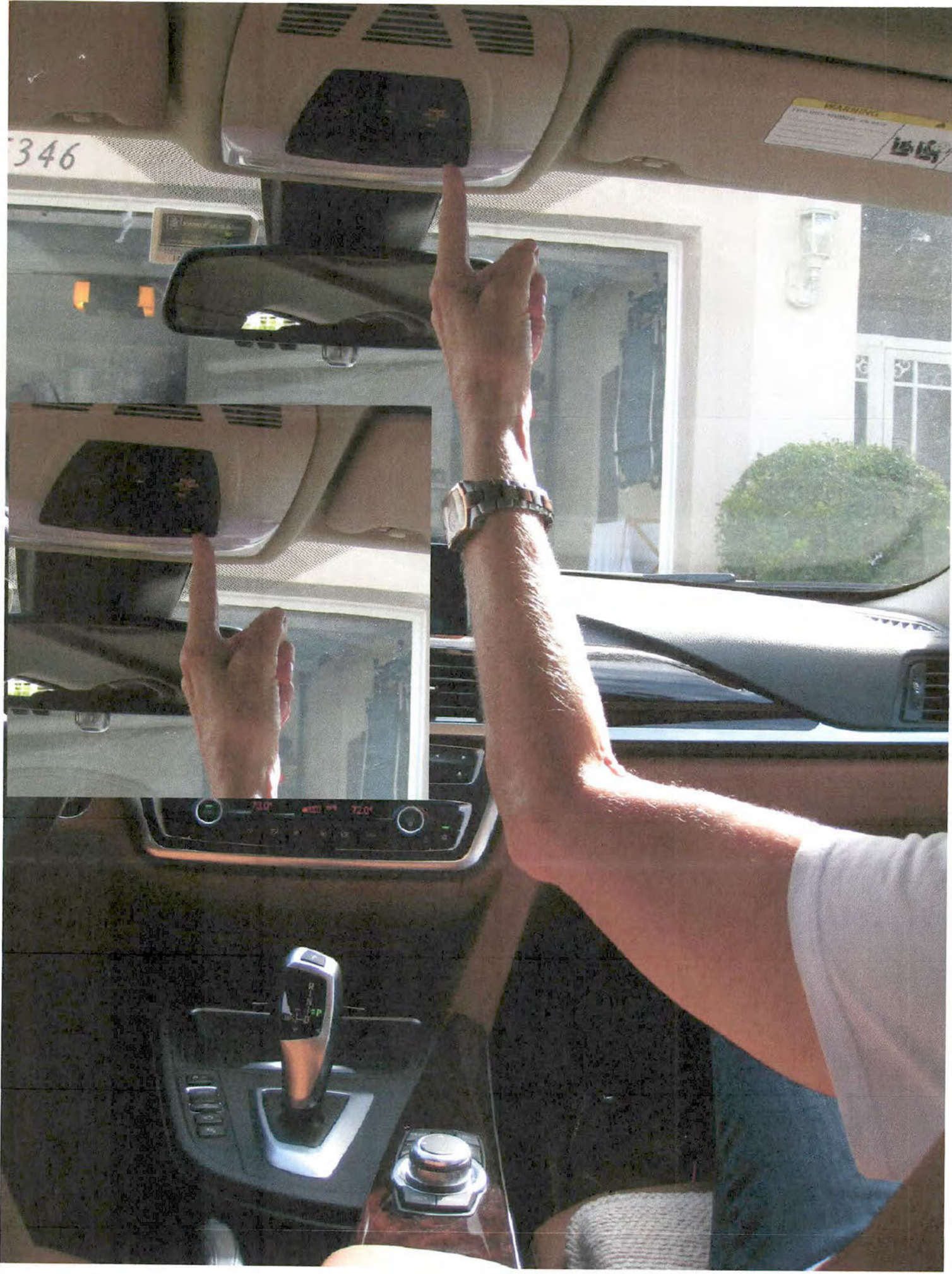
AUTH CODE:

3832 PASSENGER SEAT OCCUPANCY MAT. GOODWILL. PERFORMED VEHICLE TEST NO FAULT FOUND WITH SRS SYSTEM. REMOVED R/FRONT SEAT AND REPLACED SEAT OCCUPANCY DETECTOR MAT, AS PER REPAIR MANUAL PERFORMED ISTA/P DETERMINATION AND PROGRAMMED CONTROL UNITS. CHECKED PANSSENGER SEAT OCCUPANCY DETECTOR MAT OPERATION AND ROAD TESTED OK.

C CUSTOMER STATES WHEN USING AUTOMATIC KICK TRUNK, INTERM IT DOES NOT RESPOND AND WHEN IT DOES REPSOND, IT DOES NOT OPEN ALL THE WAY.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
I HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE STATEMENT	
PLEASE PAY THIS AMOUNT	

X SIGNATURE



346

WARNING
FOR SAFETY, ALWAYS USE SEATBELT

73.0° 100% 72.0°

