



INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NVS-216 et
Ref. No. 10484202

Dear

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You want to know if Hyundai Motor Company (Hyundai) recalled the MY 2010 Hyundai Elantra vehicle. In addition, you want to know if NHTSA received defect reports for problems with the steering, accelerator, suspension, and brakes in MY 2010 Hyundai Elantra vehicles.

We reviewed our database and identified reports concerning steering, suspension, accelerator, and brake problems in MY 2010 Hyundai Elantra vehicles. However, at this time, there is insufficient evidence to warrant opening a safety defect investigation. Additionally, there are no safety defect recalls involving MY 2010 Hyundai Elantra vehicles. For your information, the NHTSA investigation and recall process can be found on our web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

We are aware of a Hyundai Technical Service Bulletin (TSB) (Article No. 10041259-7103, copy enclosed) concerning the steering system in certain 2010 Hyundai Elantra vehicles. Manufacturers issue TSB's to assist dealer and provide repair procedures to address owner complaints for a known problem. However, the issuance of a TSB does not necessarily reflect the existence of a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure