

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
13-NOV-2012	Reference No. 10484115

Daytime Telephone Number	E-mail Address
[Redacted]	[Redacted]
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City CINCINNATI State OH Zip Code [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMCU0D74CK [Redacted]	Make FORD	Model ESCAPE	Model Year 2012
Date Purchased 5-26-12	Dealer's Name and Telephone Number MIKE CASTRUCCI 513-831-7010		Engine: No: Cylinders 4
Original Owner <input checked="" type="checkbox"/>	Dealer's City MILFORD	State OH	Zip Code 45150
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 13-JUN-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage 125	Failure Speed 10-15 MPH
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 FORD ESCAPE. THE CONTACT STATED THAT WHEN TRYING TO ACCELERATE, THE VEHICLE WOULD HESITATE AND LUNGE FORWARD. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSIS. THE TECHNICIAN ADVISED THE CONTACT THAT THE VEHICLE WAS WORKING AS NORMAL AND THAT HE WOULD HAVE TO ACCUMULATE APPROXIMATELY 2,000 MILES ON THE VEHICLE FOR THE LUNGING FAILURE TO STOP. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS APPROXIMATELY 125 AND THE CURRENT MILEAGE WAS APPROXIMATELY 700.

Include, if available; Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN I STOP AND THEN START TO GO THE CAR HESITATES FOR A FEW SECONDS AND THEN SURGES AHEAD, WHEN IM IN TRAFFIC AND IT SLOWS DOWN AND THEN SPEEDS UP THE SAME THING HAPPENS. I TOOK THE CAR TO MIKE CASTRUCCI THEY HAD IT THREE DAYS AND I STILL HAVE THE SAME PROBLEM, SPEED ABOUT 30 TO 40 MPH I HAVE NO PROBLEMS. I SENT FORD MOTOR CO. AND E-MAIL AND I HAVE GOT NO RESPONSE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

CINCINNATI OH 450

10 DEC 2012 PM 7 T

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

IF SO:

Use the enclosed form to file a report.

OR VISIT:

WWW.SAFERCAR.GOV

OR CALL:

Vehicle Safety Hotline

888-327-4236

NHTSA

