

**From:** [Wells, Cynthia CTR \(NHTSA\)](#)  
**To:** [Nelson, Carla CTR \(NHTSA\)](#)  
**Subject:** FW: FW: NHTSA: Follow up to ODI Complaint: 10483588  
**Date:** Wednesday, November 28, 2012 10:58:23 AM

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**From:** [REDACTED]  
**Sent:** Wednesday, November 28, 2012 10:06 AM  
**To:** EVOQ (NHTSA); DataQuality, DataQuality (NHTSA)  
**Cc:** [REDACTED]  
**Subject:** Re: FW: NHTSA: Follow up to ODI Complaint: 10483588

To Whom It may Concern,

I have received your correspondence, read it and have come to the conclusion that the NHTSA does not care about the safety hazard that exists with the inherent and continuous problem that I have elaborated on concerning the Jeep Hood restraints.

I have described the problem in my report and it is not just a single instance but a constant problem when driving on two lane roads with on coming traffic. Just rent a Jeep and drive it on a two lane highway with oncoming "Big Rigs" coming by and you will personally experience the safety issue of the hood jumping up!

There is no other way to describe the issue!

I have complained to Chrysler but to no avail. And the dealership's only a comment was that "we know that the problem exists but it is Chrysler's problem!"

If the NHTSA is truly interested in preventing a serious accident, then investigate and see for yourselves how this ongoing problem is a serious condition!

[REDACTED]  
Las Vegas, Nevada [REDACTED]

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